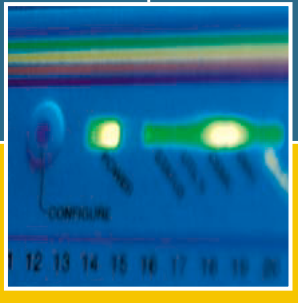
AR700 SERIES ROUTER

USER GUIDE



Allied Telesyn
Simply connecting the IP world

Software Release 2.6.1

AR700 Series Router User Guide for Software Release 2.6.1
Document Number C613-02040-00 REV A.

Copyright © 2003 Allied Telesyn International, Corp.
960 Stewart Drive Suite B, Sunnyvale CA 94086, USA.

All rights reserved. No part of this publication may be reproduced without prior written permission from Allied Telesyn.

Allied Telesyn International, Corp. reserves the right to make changes in specifications and other information contained in this document without prior written notice. The information provided herein is subject to change without notice. In no event shall Allied Telesyn be liable for any incidental, special, indirect, or consequential damages whatsoever, including but not limited to lost profits, arising out of or related to this manual or the information contained herein, even if Allied Telesyn has been advised of, known, or should have known, the possibility of such damages.

All trademarks are the property of their respective owners.

Contents

CHAPTER 1 **Introduction**

Introducing the AR700 Series Router 7
Why Read this User Guide? 7
Where To Find More Information 8
    The AR700 Series Router Documentation Set 8
    Online Technical Support 9
Features of the AR700 Series Router 9
    Management Features 9
    Software Features 10
    Special Feature Licences 11
Warning about FLASH memory 12

CHAPTER 2 **Getting Started with the Command Line Interface (CLI)**

This Chapter 13
Connecting a Terminal or PC 14
Terminal Communication Parameters 14
Logging In 15
Assigning an IP Address 15
Setting Routes 16
Changing a Password 17
Choosing a Password 17
Using the Commands 18
    Aliases 18
Getting Command Line Help 19
Enabling Special Feature Licences 19
Setting System Parameters 20

CHAPTER 3 **Getting Started with the Graphical User Interface (GUI)**

This Chapter 21
What is the GUI? 22
Accessing the Router via the GUI 22
    Browser and PC Setup 22
    Establishing a Connection to the Router 24
    Secure Access 29
    System Hardware Details 31
Using the GUI for AR725/745 Routers: Navigation and Features 32
    The Configuration Menu 32
    Using Configuration Pages 32
    The Management Menu 35
    The Monitoring Menu 35

The Diagnostics Menu 36
Changing the Password 36
Context Sensitive GUI Help 36
Saving Configuration Entered with the GUI 37
Combining GUI and CLI Configuration 37
Configuring Multiple Devices 37
Upgrading the GUI 38
Troubleshooting 39
Deleting Temporary Files 40
Accessing the Router via the GUI 40
Traffic Flow 41
IP Addresses and DHCP 42
Time and NTP 42
Loading Software 43

CHAPTER 4 **Operating the router**

This Chapter 45
User Accounts and Privileges 45
Normal Mode and Security Mode 47
Remote Management 50
Storing Files in FLASH Memory 51
Using Scripts 52
Saving the Router's Configuration 52
Storing Multiple Scripts 53
Loading and Uploading Files 53
File Naming Conventions 53
Loading Files 54
Setting LOADER Defaults 55
Example: Load a Patch File Using HTTP 55
Uploading Files From the Router 56
Example: Upload a Configuration File Using TFTP 56
More information 57
Upgrading Router Software 57
Example: Upgrade to a New Software Release Using TFTP 59
Example: Upgrade to a new patch file 60
Using the Built-in Editor 61
SNMP and MIBs 62
For More About Operations and Facilities 62

CHAPTER 5 **Physical and Layer 2 Interfaces**

This Chapter 65
Interfaces 66
Naming Interfaces 67
Ethernet Ports 67
Asynchronous Port 68
Asynchronous Call Control (ACC) 69
Synchronous Ports 69
Point to Point Protocol (PPP) 70
Dynamic PPP Interfaces and PPP Templates 70
PPPoE 71
Frame Relay 71
Integrated Services Digital Network (ISDN) 74
BRI Versus PRI 74
Configuring the Basic Rate Interface 74
Configuring the Primary Rate Interface 74
Default Setup 75
Testing the BRI or PRI PIC 75
Configuring ISDN 76

Ordering ISDN in the USA and Canada 76
Configuring Basic Rate ISDN 76
Configuring Primary Rate ISDN 79
Configuring ISDN Dial on Demand 81
Configuring ISDN Bandwidth on Demand 82
Connecting to a Leased Line Circuit 83

CHAPTER 6 **Routing**

This Chapter 85
Configuring an IP Network 85
Before You Start 86
Configuring IP 86
Configuring IP Multicasting 89
Configuring IGMP 90
Multicasting using DVMRP 90
Configuring Dynamic Host Configuration Protocol (DHCP) 95
Configuring a Novell IPX Network 97
Before You Start 97
Configuring IPX 98
Configuring IPX Dial-on-Demand 100
AppleTalk 102
Routing Information Protocol (RIP) 103
Resource Reservation Protocol (RSVP) 104
OSPF 104
Configuring a Basic OSPF Network 105

CHAPTER 7 **Maintenance and Troubleshooting**

This Chapter 107
How the Router Starts Up 108
How to Avoid Problems 109
What to Do if You Clear FLASH Memory Completely 111
What to Do if the PPP Link Disconnects Regularly 112
What to Do if Passwords are Lost 112
Getting the Most Out of Technical Support 112
Resetting Router Defaults 113
Checking Connections Using PING 113
Troubleshooting IP Configurations 114
Troubleshooting DHCP IP Addresses 116
Troubleshooting IPX Configurations 116
Using Trace Route for IP Traffic 118

Chapter 1

Introduction

Introducing the AR700 Series Router

Congratulations on purchasing an AR700 Series Modular Enterprise Router — the optimal solution for your business.

This guide introduces the AR700 Series Router and will guide you through the most common uses and applications of your new router. Getting started will not take long—many applications are set up in just a few minutes. If you have any questions about the router, contact your authorised distributor or reseller.

Your AR700 Series Router is supplied with default settings which allow you to operate the router immediately, without any configuration. Even if this is all you want to do, you should still gain access to the router configuration, if only to change the *manager* password to prevent unauthorised access.

To take advantage of the advanced routing features, you will need to enter detailed configuration. The router has both a Command Line Interface (CLI) and a Graphical User Interface (GUI) for configuration and management. Before you can use the GUI, you will need to login to the router and use its CLI to allocate an IP address to at least one interface.

Why Read this User Guide?

Before you use your router in a live network, please read this guide. The guide tells you how to access and use the Command Line Interface (CLI) to configure the router software, and how to access and use the router's Graphical User Interface (GUI). It then introduces a number of common router functions and how to configure them using the CLI. For information on configuration using the GUI, see the context-sensitive online GUI help. For more detailed descriptions of all commands, display outputs, and background information, see the *AR700 Series Router Software Reference*.

This user guide is organised into the following chapters:

- *Chapter 1, Introduction* gives an overview of the router features and of the documentation supplied with your router.
- *Chapter 2, Getting Started with the Command Line Interface (CLI)* describes how to gain access to the command line interface.

- *Chapter 3, Getting Started with the Graphical User Interface (GUI)* describes how to access and use the graphical user interface.
- *Chapter 4, Operating the router* introduces general operation, management and support features, including loading and installing support files and new releases.
- *Chapter 5, Physical and Layer 2 Interfaces* describes how to configure Layer 1 and Layer 2 features, including PPP, ISDN and synchronous interfaces.
- *Chapter 6, Routing* describes how to configure routing over IP and other Layer 3 interfaces.
- *Chapter 7, Maintenance and Troubleshooting* describes some of the commands you can use to monitor the router and diagnose faults.

Where To Find More Information

Before installing the router and any expansion options, read the important safety information in the *Safety and Statutory Information* booklet.

Follow the *Quick Install Guides'* step-by-step instructions for physically installing the router and any expansion options.

The *AR Series Router Hardware Reference* gives detailed information about the equipment hardware.

The context-sensitive online *GUI help* gives descriptions of each page and element of the GUI.

Once you are familiar with the basic operations of the router, use the *AR700 Series Router Software Reference* for full descriptions of routing features and command syntax.

The AR700 Series Router Documentation Set

The documentation set for the AR700 Series Router includes:

- AR700 Series Router Safety and Statutory Information
- AR700 Series Router Quick Install Guide
- AR700 Series Router Documentation and Tools CD-ROM

  The AR Series Router Documentation Set in Adobe Acrobat PDF format is bundled with every router—the complete reference to installing, configuring and managing the router, including detailed descriptions of all commands.

  The CD-ROM includes the following PDF documents:

  - AR700 Series Router Safety and Statutory Information
  - AR700 Series Router Quick Install Guide
  - AR Series Router Hardware Reference
  - AR700 Series Router Software Reference
  - Network Service Module Quick Install Guide
  - Network Service Module Hardware Reference

- Port Interface Card Quick Install Guide
- Port Interface Card Hardware Reference

The CD-ROM also includes:

- Application Notes—a collection of technical and background papers on the application of AR700 router technologies.
- Configuration Examples—a collection of ready-to-use examples of typical network configurations, complete with scripts to download to an AR700 router using AT-TFTP.
- AT-TFTP Server for Windows, for downloading software releases, scripts and other files to or from an AR700 router.
- Adobe Acrobat Reader for Windows for viewing and printing the online documentation in PDF format. Get instant access to information with full-text searching of PDF documents by keyword or phrase.
- Microsoft Internet Explorer.
- Demonstration versions of networking utilities, such as AR-Remote File Manager (AR-RFM) from Allied Telesyn and F-Secure's Secure Shell client for Windows.
- Information about other Allied Telesyn routing and switching products.

Online Technical Support

For online support for your AR700 Series Router, see our website at http://www.alliedtelesyn.co.nz/

This site contains the latest router software releases, patches, GUI resource files and documentation. Download software upgrades from the Allied Telesyn web site to your server, and the use the LOAD command to copy them to the router's FLASH memory. Use the SET INSTALL command to enable the new software (see *"Upgrading Router Software" on page 57* for detailed instructions).

If you require further assistance, contact your authorised distributor or reseller.

Features of the AR700 Series Router

The AR700 Series Router supports a wide range of network interfaces which allows you to choose the network service that is right for you. For details see your Hardware Reference.

Management Features

The following features enhance management of the router:

- A sophisticated and configurable event logging facility for monitoring and alarm notification to single or multiple management centres.
- Triggers for automatic and timed execution of commands in response to events.
- Scripting for automated configuration and centralised management of configurations.

- Dynamic Host Configuration Protocol (DHCP) for IP and IPv6. DHCP lets you automatically assign IP addresses and other configuration information to PCs and other hosts on TCP/IP networks.
- Support for the Simple Network Management Protocol (SNMP), standard MIBs and the Allied Telesyn Enterprise MIB, enabling the router to be managed by a separate SNMP management station.
- Telnet client and server.
- Secure Shell remote management.
- An HTTP client that allows the direct download of files from a web server to the router's FLASH memory.

For complete descriptions of these software features, see the *AR700 Series Router Software Reference*.

Software Features

AR700 Series routers provide efficient and cost-effective multiprotocol routing, terminal serving and integrated network management over wide area networks and LANs. All models can run the same software suite and can provide all of the following functions simultaneously (depending on the hardware configuration):

- Wide area networking via Point-to-Point Protocol.
- Wide area networking via Frame Relay, and X.25, operating over synchronous links up to 2Mb/s.
- Basic Rate and Primary Rate access to Integrated Services Digital Network (ISDN) services, with dial-on-demand and channel aggregation.
- TCP/IP routing.
- Novell® IPX routing.
- DECnet™ routing (Phase IV+ and area).
- AppleTalk routing.
- Generic Routing Encapsulation (GRE) protocols.
- IP multicast routing support, including Internet Group Management Protocol (IGMP), Distance Vector Multicast Routing Protocol (DVMRP) and Protocol Independent Multicast (PIM) Sparse and Dense Modes.
- Ping Polling for determining device reachability and responding when a device or link goes up or down.
- IPv6 routing support, including stateless address autoconfiguration, RIPv6 and ICMPv6.
- IPv6 multicast routing support, including Multicast Listener Discovery (MLDv2) and Protocol Independent Multicast (PIM) Sparse and Dense Modes.
- OSPF, RIP (IP and Novell®), SAP (Novell®), EGP and BGP routing protocols.
- ARP, Proxy ARP and Inverse ARP address resolution protocols.
- Sophisticated packet filtering.
- Bridging.

- Van Jacobson's header compression, STAC LZS and Predictor compression, and hardware-based and DES encryption.
- Create secure Virtual Private Networks (VPNs) across the Internet or any other public or shared IP network, using AT-VPNet.
- Tunnelling of synchronous (HDLC) data through TCP/IP.
- Terminal serving using Telnet, with local host nicknames.
- Access to network printers via LPD or TCP streams.
- Resource Reservation Protocol (RSVP) for delivering quality of service to application data streams.
- TPAD support for fast credit card authorisation transactions.
- A fully featured, stateful inspection firewall.
- IPsec-compliant IP security services.
- Integration with a Public Key Infrastructure (PKI).
- Virtual Router Redundancy Protocol (VRRP).
- Open Systems Interconnection (OSI) Connectionless Network Service (CLNS).
- Border Gateway Protocol version 4 (BGP-4).
- Load Balancing for distributing traffic among multiple resources.
- Software Secure Sockets Layer (SSL).
- Voice over IP (VoIP).
- 802.1x port authentication.

Special Feature Licences

You need a special feature licence and password to activate some special features over and above the standard software release. Typically, these special features are covered by government security regulations. Special feature licences and passwords are quite separate and distinct from the standard software release licences and passwords. Some of the software features that require a special feature licence are:

- Triple DES S/W
- DES encryption
- Firewall SW
- Firewall SMTP Application Gateway
- Firewall HTTP Application GatewayIPv6
- Resource Reservation Protocol (RSVP)
- BGP-4
- Load balancer

Most software features that require a special feature licence are bundled into one of the following special feature licence packs:

- Full Layer 3 Feature Licence
- Advanced Layer 3 Feature Licence
- Security Pack Feature Licence

For more information about purchasing special feature licences, contact your Allied Telesyn authorised distributor or reseller. For information on how to enable special feature licences using the CLI, see "*Enabling Special Feature Licences*" on page 19.

Warning about FLASH memory

Before you start to configure your router, note that it is possible to enter commands that can impact severely on your router's performance.

DO NOT clear the FLASH memory completely. The software release files are stored in FLASH, and clearing FLASH memory would leave no software to run the router.

While FLASH is compacting, do not restart the router or use any commands that affect the FLASH file subsystem. Do not restart the router, or create, edit, load, rename or delete any files until a message confirms that FLASH file compaction is completed. Interrupting flash compaction may result in damage to files. Damaged files are likely to prevent the router from operating correctly.

For more information, see "*How to Avoid Problems*" on page 109 and "*What to Do if You Clear FLASH Memory Completely*" on page 111.

Chapter 2

Getting Started with the Command Line Interface (CLI)

This Chapter

This chapter describes how to access the router's CLI, and provides basic information about configuring the router, including how to:

- Physically connect a terminal or PC to the router (see "*Connecting a Terminal or PC*" on page 14 and the *Quick Install Guide).*
- Set the Terminal Communication parameters to match the router's settings (see "*Terminal Communication Parameters*" on page 14).
- Log in to the router as a manager (see "*Logging In*" on page 15).
- Configure IP addresses on the router interfaces over which you will manage the router. This is necessary if you will access the router using the GUI or Telnet (see "*Assigning an IP Address*" on page 15).
- Set routes (see "*Setting Routes*" on page 16)
- Change the management password to limit unauthorised access to the router configuration (see "*Changing a Password*" on page 17).
- Use the command line interface to control the router software, including creating aliases for often used character sequences (see "*Using the Commands*" on page 18).
- Set the online help file to gain access to command syntax help (see "*Getting Command Line Help*" on page 19).
- Enable any special feature licences (see "*Enabling Special Feature Licences*" on page 19).
- Set the name, location and contact details for the router (see "*Setting System Parameters*" on page 20).

Connecting a Terminal or PC

The first thing to do after physically installing the router is to start a terminal or terminal emulation session to access the router. Then you can use the command line interface (CLI) to configure the router. If you wish to configure the router using the Graphical User Interface, you must first access the CLI and assign an IP address to at least one interface.

You can use a PC running terminal emulation software as the manager console instead of a terminal. Many terminal emulation applications are available for the PC, but the most readily available is the HyperTerminal application included in Microsoft® Windows™ 95, Windows™ 98, and Windows™ 2000. In a normal Windows™ installation HyperTerminal is located in the Accessories group. In Windows™ 2000, HyperTerminal is located in the **Start** > **Programs** > **Accessories** > **Communications** menu.

The key to successfully using terminal emulation software with the router is to configure the communications parameters in the terminal emulation software to match the default settings of the console port on the router. For instructions on how to configure HyperTerminal, see the *AR Series Router Hardware Reference*.

To start a terminal session, connect to the router in one of the following ways:

- Connect a VT100-compatible terminal to the RS-232 Terminal Port (asyn0), set the communications parameters on the terminal (Table 1 on page 14), and press [Enter] a few times until the router's login prompt appears; *OR*
- Connect the COM port of a PC running terminal emulation software such as Windows Terminal or HyperTerminal to the RS-232 Terminal Port (asyn0), set the communications parameters on the terminal emulation software (Table 1 on page 14), and press [Enter] a few times until the router's login prompt appears.

Terminal Communication Parameters

Check that the terminal or modem's communication settings match the settings of the asynchronous port. By default, the asynchronous port (also known as the Console, RS-232, or Config port) on the router is set to the parameters shown in Table 1 on page 14:

Table 1: Parameters for terminal communication

Parameter	Value
Baud rate	9600
Data bits	8
Parity	None
Stop bits	1
Flow control	Hardware

Refer to the user manual supplied with the terminal or modem for details of how to change the communications settings for the terminal or modem.

If a modem is connected, configure the router to make and/or accept calls via the modem. To set the CDCONTROL parameter to "CONNECT" and the FLOW parameter to "HARDWARE", enter the command:

```
SET ASYN CDCONTROL=CONNECT FLOW=HARDWARE
```

If the terminal or modem is used with communications settings other than the default settings, then configure the asynchronous port to match the terminal or modem settings using the SET ASYN command.

See the router's online help or the *Interfaces* chapter in the *AR700 Series Router Software Reference* for more information on how to configure the asynchronous port.

Logging In

When you access the router from a terminal or PC connected to the RS-232 terminal port (asyn0), or via a Telnet or HTTP connection, you must enter a login name and password to gain access to the command prompt. When the router is supplied, it has a *manager* account with an initial password *friend*.

Enter your login name at the login prompt:

```
login: manager
```

Enter the password at the password prompt:

```
password: friend
```

After you log into the manager account you can enter commands from this document and from the *AR700 Series Router Software Reference*.

Assigning an IP Address

To configure the router to perform IP routing (for example, to access the Internet) you need to configure IP. You also need to configure IP if you want to manage the router from a Telnet session or with the GUI. For detailed instructions on accessing the router with the GUI, see "*Accessing the Router via the GUI*" on page 22.

First enable IP, using the command:

```
ENABLE IP
```

Then, add an IP address to each of the router interfaces that you want to process IP traffic. For example, for Ethernet port 0, use the command:

```
ADD IP INTERFACE=eth0 IPADDRESS=ipadd MASK=mask
```

where:

- *ipadd* is an unused IP address on your LAN.
- *mask* is the subnet mask (for example 255.255.255.0)

If IP addresses on your LAN are assigned dynamically by DHCP, you can set the router to request an IP address from the DHCP server, using the commands (for Ethernet port 0, for example):

```
ADD IP INTERFACE=eth0 IPADDRESS=DHCP

ENABLE IP REMOTEASSIGN
```

You do not need to set the MASK parameter because the subnet mask received from the DHCP server is used.

If you use DHCP to assign IP addresses to devices on your LAN, and you want to manage the router within this DHCP regime, it is recommended that you set your DHCP server to always assign the same IP address to the router. This will enable you to access the GUI by browsing to that IP address, and will also let you use the router as a gateway device for your LAN. If you need the router's MAC address for this, it can be displayed using the command SHOW ETH=x MACADDRESS.

To change the IP address for an interface, enter the command:

```
SET IP INTERFACE=interface IPADDRESS=ipadd MASK=ipadd
```

For more information about Ethernet interfaces, see *Chapter 5, Physical and Layer 2 Interfaces* in this document, and the *Interfaces* chapter in the *AR700 Series Router Software Reference*. For more information about IP addressing and routing, see *Chapter 6, Routing* in this document, and the *Internet Protocol (IP)* chapter in the *AR700 Series Router Software Reference*.

Setting Routes

The process of routing packets consists of selectively forwarding data packets from one network to another. Your router makes a decision to send a packet to a particular network on information it learns dynamically from listening to the selected route protocol and on the static information entered as part of the configuration process. In addition, you can configure user-defined filters to restrict the way packets are sent.

Your router maintains a table of routes which holds information about routes to destinations. The route table tells the router how to find a remote network or host. A route is uniquely identified by IP address, network mask, next hop, ifIndex, protocol and policy. A list of routes comprises all the different routes to a destination. The routes may have different metrics, next hops, policy or protocol. A list of routes is uniquely identified by its IP address and net mask.

The routing table is maintained dynamically by using one or more routing protocols such as RIP, EGP and OSPF. These act to exchange routing information with other routers or hosts.

You can also add static routes to the route table to define default routes to external routers or networks and to define subnets.

To add a static route, enter the command:

```
ADD IP ROUTE=ipadd INTERFACE=interface NEXTHOP=ipadd
    [CIRCUIT=miox-circuit] [DLCI=dlci]
    [MASK=ipadd][METRIC=1..16] [METRIC1=1..16]
    [METRIC2=1..65535][POLICY=0..7] [PREFERENCE=0..65535]
```

To displays the entire routing table, including both static and dynamic routes, enter the command:

```
SHOW IP ROUTE
```

For more information about setting IP routes, see the *Internet Protocol (IP)* chapter in the *AR700 Series Router Software Reference.*

Changing a Password

You should change this password to prevent unauthorised access to the router. Enter the command:

```
SET PASSWORD
```

The router prompts you for the current password, for the new password, and for confirmation of the new password. The password can contain any printable characters, and must be at least a minimum length, by default six characters. (To change the default minimum length, see the SET USER command in the *Operations* chapter, *AR700 Series Router Software Reference*.)

Choosing a Password

All users, including managers, should take care in selecting passwords. Tools exist that enable hackers to guess or test many combinations of login names and passwords easily. The User Authentication Facility (UAF) provides some protection against such attacks by allowing the manager to set the number of consecutive login failures allowed and a lockout period when the limit is exceeded.

However, the best protection against password discovery is to select a good password and keep it secret. When choosing a password:

- Do make it six or more characters in length. The UAF enforces a minimum password length, which the manager can change. The default is six characters.
- Do include both alphabetic (a–z) and numeric (0–9) characters.
- Do include both uppercase and lowercase characters. The passwords stored by the router are case-sensitive, so “bgz4kal” and “Bgz4Kal” are different.
- Do avoid words found in a dictionary, unless combined with other random alphabetic and numeric characters.
- **Do not** use the login name, or the word “password” as the password.
- **Do not** use your name, your mother’s name, your spouse’s name, your pet’s name, or the name of your favourite cologne, actor, food or song.
- **Do not** use your birth date, street number or telephone number.
- **Do not** write down your password anywhere.

Make sure you remember the new password created as you cannot retrieve a lost password. Recovery of access to the router is complex.

Once you have logged into the *manager* account you are able to enter commands from this guide and from the *AR700 Series Router Software Reference*.

Using the Commands

You control the router with commands described in this document and in the *AR700 Series Router Software Reference*. While the keywords in commands are not case sensitive, the values entered for some parameters are (especially passwords). The router supports command line editing and recall. Command line editing functions and keystrokes are shown in Table 2 on page 18.

Table 2: Command line editing functions and keystrokes .

Function	VT100 Terminal	Dumb terminal
Move cursor within command line	←, →	*Not available*
Delete character to left of cursor	[Delete] or [Backspace]	[Delete] or [Backspace]
Toggle between insert/overstrike	[Ctrl/O]	*Not available*
Clear command line	[Ctrl/U]	[Ctrl/U]
Recall previous command	↑ or [Ctrl/B]	[Ctrl/B]
Recall next command	↓ or [Ctrl/F]	[Ctrl/F]
Display command history	[Ctrl/C] or SHOW PORT HISTORY	[Ctrl/C] or SHOW PORT HISTORY
Clear command history	RESET PORT HISTORY	RESET PORT HISTORY
Recall matching command	[Tab] or [Ctrl/I]	[Tab] or [Ctrl/I]

The router assumes that the width of the terminal screen is 80 characters, and performs command line wrapping at the 80th column regardless of the setting of the terminal. To execute a command the cursor does not need to be at the end of the line. The default editing mode is insert mode. Characters are inserted at the cursor position and any characters to the right of the cursor are pushed to the right to make room. In overstrike mode, characters are inserted at the cursor position and replace any existing characters.

Commands are limited to 1000 characters, excluding the prompt. Path names of up to 256 characters, including file names, and file names up to 16 characters long, with extensions of 3 characters, are supported.

Aliases

The command line interface supports aliases. An alias is a short name for an often-used longer character sequence. When the user presses [Enter] to execute the command line, the command processor first checks the command line for aliases and substitutes the replacement text. The command line is then parsed and processed normally. Alias substitution is not recursive—the command line is scanned only once for aliases.

Aliases are created and destroyed using the commands:

```
ADD ALIAS=name STRING=substitution

DELETE ALIAS=name
```

Getting Command Line Help

Online help is available for all router commands. A multilingual, language-independent online help facility provides help information via the command:

```
HELP [topic]
```

If a topic is not specified, a list of available topics is displayed. The HELP command displays information from the system help file stored in FLASH memory. The help file uses a simple mark-up language to identify topics, access level (USER or MANAGER) and help text. Both standard ASCII and Unicode character encodings are supported. Alternate help files can be uploaded and stored in FLASH, then activated using the command:

```
SET HELP=helpfile
```

To display the current help file, enter the command:

```
SHOW SYSTEM
```

The help file is easily modified, for example to provide detailed site-specific support information. The mark-up language specification and preprocessor program are available from your authorised distributor or reseller.

Also, typing a question mark "?" at the end of a partially completed command displays a list of the parameters that may follow the current command line, with the minimum abbreviations in uppercase letters (see Figure 1 on page 19). The current command line is then re-displayed, ready for further input.

Figure 1: Using the question mark character ("?") to display help for the current command.

```
Manager > ADD ?

  Options : ACC APPletalk BGP CLASSifier BOOTp BRIDge DECnet FRamerelay GRE IP IPX
     ISDN LAPD LOG MIOX NTP OSPF PERM PPP RADius SA SCript SNmp STReam STT TRIGger
    TACacs USEr X25C X25T TDM

Manager > ADD ACC ?

  Options : CALL SCript DOmainname

Manager > ADD ACC CALL ?

  Options : DIrection DScript CScript RScript POrt ENcapsulation AUthentication
    DOmainname
```

Enabling Special Feature Licences

You must enable the special feature licence you have purchased before you can use the licenced features. You will need the password provided by your authorised distributor or reseller. The advanced upgrade licence and password are different from the standard software release licence and password. The licence cannot be transferred from one router to another.

For software features that require a special feature licence see "*Special Feature Licences*" on page 11.

You must order passwords for special feature licences from your authorised distributor or reseller. You must specify the special feature licence bundle and the serial number(s) of the router(s) on which the special feature licences are to be enabled.

The password for a special feature licence is a string of at least 16 hexadecimal characters. This password encodes the special feature, or features, covered by the license, and the router serial number. The password information is stored in the router's FLASH memory.

To enable or disable a special feature licence, enter the commands:

```
ENABLE FEATURE=feature PASSWORD=password
DISABLE FEATURE=feature
```

To list the current special feature licences, enter the command:

```
SHOW FEATURE[={featurename|index}]
```

Setting System Parameters

You can set some general system parameters to ensure the router's compatibility with the public network, and to aid network administration.

Some services, for instance ISDN, use slightly different versions in different countries. To make sure that the router uses protocols consistent with the services it is connected to, set the system territory to the country or region in which your router operates. Enter the command:

```
SET SYSTEM TERRITORY={AUSTRALIA|CHINA|EUROPE|JAPAN|KOREA|
   NEWZEALAND|USA}
```

In Australia only: to use the Micro service, SET SYSTEM LOCATION=australia; to use the OnRamp service, SET SYSTEM LOCATION=europe.

System name, location and contact parameters can help a remote network administrator identify the router. By convention the system name is the full domain name. Set the name of the router, for example:

```
SET SYSTEM NAME=nd1.co.nz
```

the location of the router, for example:

```
SET SYSTEM LOCATION="Head Office, 3rd floor east"
```

and a contact name and phone number for the network administrator responsible for the router, for example:

```
SET SYSTEM CONTACT="Anna Brown 03-456 789"
```

The name, location, and contact are strings 1 to 80 characters in length of any printable character. If the string includes spaces enclose the string in double quotes.

Set the router's real time clock to the current local time in 24 hour notation (hh:mm:ss), for example:

```
SET TIME=14:50:00
```

and to the current date (dd-mmm-yy, or dd-mmm-yyyy), for example:

```
SET DATE=29-JAN-02
```

or

```
SET DATE=29-JAN-2003
```

Chapter 3

Getting Started with the Graphical User Interface (GUI)

This Chapter

This chapter describes how to access the router's HTTP-based Graphical User Interface (GUI), and provides basic information about using the GUI, including:

- What is the GUI?
  - an introduction to the Graphical User Interface
- Accessing the router via the GUI:
  - browser and PC setup, including interaction with HTTP proxy servers
  - establishing a connection to your router, including an example of configuring SSL for secure access
  - the System Status page, the first GUI page you see
- Using the GUI on AR725/745 routers: navigation and features:
  - an overview of the menus
  - using configuration pages, with a description of key elements of GUI pages
  - changing your password
  - using the context sensitive online help
  - saving your configuration
  - combining GUI and CLI configuration
  - configuring multiple devices
- Upgrading the GUI
- Troubleshooting
  - diagnosing and solving connection problems
  - using the GUI to troubleshoot the router's configuration.

A GUI is available for AR720 and AR740 routers, but has less functionality than the GUI for the AR725 or AR745, because of memory limitations. This chapter's screenshots and descriptions of GUI navigation and features apply only to AR725 and AR745 routers.

Some of the troubleshooting information applies to all AR700 Series routers, but some of the detailed troubleshooting procedures apply only to AR725 and AR745 routers.
The procedures for PC and browser set-up, accessing the router via the GUI and updating the GUI are the same for all AR700 Series routers.

What is the GUI?

The GUI (Graphical User Interface) is a web-based device management tool, designed to make it easier to configure and monitor the router. The GUI provides an alternative to the CLI (Command Line Interface). Its purpose is to make complicated tasks simpler and regularly performed tasks quicker.

The GUI relies on an HTTP server that runs on the router, and a web browser on the host PC. When you use the GUI to configure the router, the GUI sends commands to the router and the router sends the results back to your browser, all via HTTP.

The tasks you may perform using the GUI are not as comprehensive as the command set available on the CLI, but for some protocols, a few clicks of the mouse will perform many commands. A great example of this is the ease with which you can configure an ISDN link.

The GUI is stored on the router in the form of an embedded resource file, with file extension `rsc`. Resource files are model-specific, with the model and version encoded in the file name.

Accessing the Router via the GUI

To use the GUI to configure the router, you use a web browser to open a connection to the router's HTTP server. Therefore, you need a PC, a web browser and the router. Supported browsers and operating systems, and the settings you need on your PC and browser, are detailed in the following section. Router setup is detailed in "*Establishing a Connection to the Router*" on page 24.

Browser and PC Setup

The GUI requires a web browser installed on a PC. Table 3 shows supported combinations of operating system and browser. A copy of Internet Explorer can be found on the router's Documentation and Tools CD-ROM.

Table 3: Supported browsers and operating systems

	IE 5.0	IE 5.5	IE 6.0	NS 6.2.2	NS 6.2.3
Windows 95	✓				
Windows 98	✓	✓	✓		
Windows ME	✓	✓	✓	✓	✓
Windows 2000	✓	✓	✓	✓	✓
Windows XP	✓	✓	✓	✓	✓

JavaScript must be enabled. To enable JavaScript in Internet Explorer:

1. From the Tools menu, select Internet Options
2. Select the Security tab
3. Click on the Custom Level button
4. Under the Scripting section, ensure that "Active scripting" is enabled.

To enable JavaScript in Netscape 6.2.*x*:

1. From the Edit menu, select Preference
2. Select the Advanced menu option.
3. Ensure that the "Enable JavaScript for Navigator" checkbox is checked.

The minimum screen resolution on the PC is 800x600.

HTTP Proxy Servers

An HTTP proxy server provides a security barrier between a private network's PCs and the Internet. The PCs send HTTP requests (and other web traffic) to the server, which then forwards the requests appropriately. Similarly, the server receives incoming HTTP traffic addressed to a PC on the private network, and forwards it to the appropriate PC. Proxy servers can be used to block traffic from undesirable websites, to log traffic flows, and to disallow cookies.

If your browser is configured to use a proxy server, and the router is on your side of the proxy server, you will need to set the browser to bypass proxy entries for the IP address of the appropriate interface on the router. (See "Establishing a Connection to the Router" on page 24 for information about giving router interfaces IP addresses.)

To ensure that your network's security settings are not compromised, see your network administrator for information about bypassing the proxy server on your system.

To bypass the proxy server on Internet Explorer, if your browser administration does not use a script, and the PC and the router are in the same subnet:

1. From the Tools menu, select Internet Options.
2. Select the Connections tab and click the LAN Settings button.
3. Check the "Bypass proxy server for local addresses" checkbox.
4. If necessary, click the Advanced button and enter a list of local addresses.

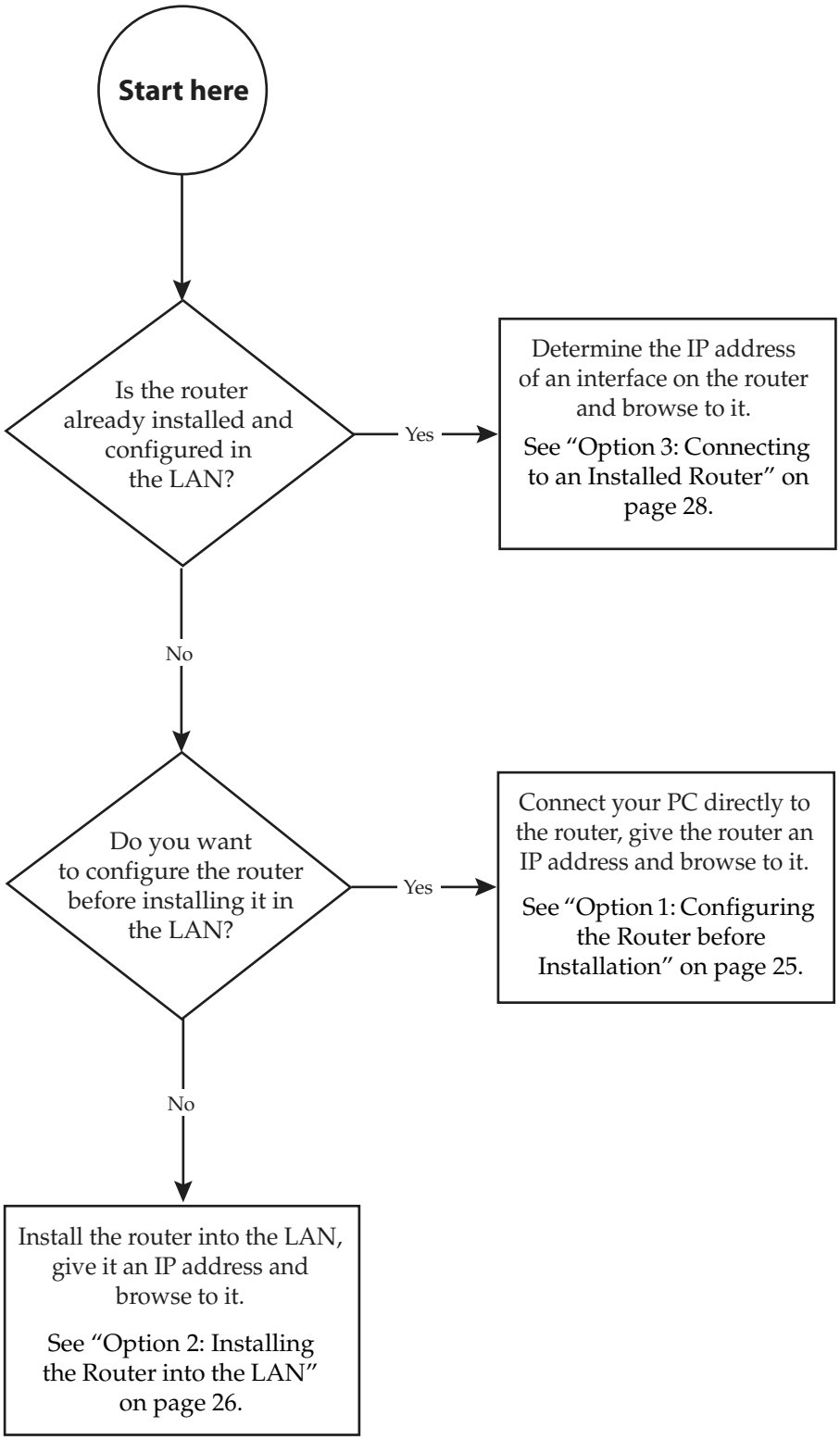
To bypass the proxy server on Netscape, if your browser does not use a script:

1. From the Edit menu, select Preferences
2. Click on the Advanced menu option to expand it.
3. Select the Proxies menu option
4. Enter the router's IP address in the "No Proxy for" list.

Establishing a Connection to the Router

Before you start, consider how the router fits into your network. If you are installing a new router, consider whether you want to configure it before deploying it into the LAN, or want to configure it *in situ*. If you want to access a router that has already been configured, consider the relative positions of the PC and the router. The flow chart below summarises this process, and the procedures that follow take you through each possibility in detail.

Figure 2: A summary of the process for establishing a connection via the GUI.


Start here
Is the router already installed and configured in the LAN?
Yes
Determine the IP address of an interface on the router and browse to it.
See "Option 3: Connecting to an Installed Router" on page 28.
No
Do you want to configure the router before installing it in the LAN?
Yes
Connect your PC directly to the router, give the router an IP address and browse to it.
See "Option 1: Configuring the Router before Installation" on page 25.
No
Install the router into the LAN, give it an IP address and browse to it.
See "Option 2: Installing the Router into the LAN" on page 26.

Option 1: Configuring the Router before Installation

Use this procedure if:

- You want to configure the router before installing it in your LAN.
- You will be installing the router at a remote office or a customer site and want to configure it first.
- You want a dedicated management PC permanently connected to the router.

1. Select a PC to browse to the router from

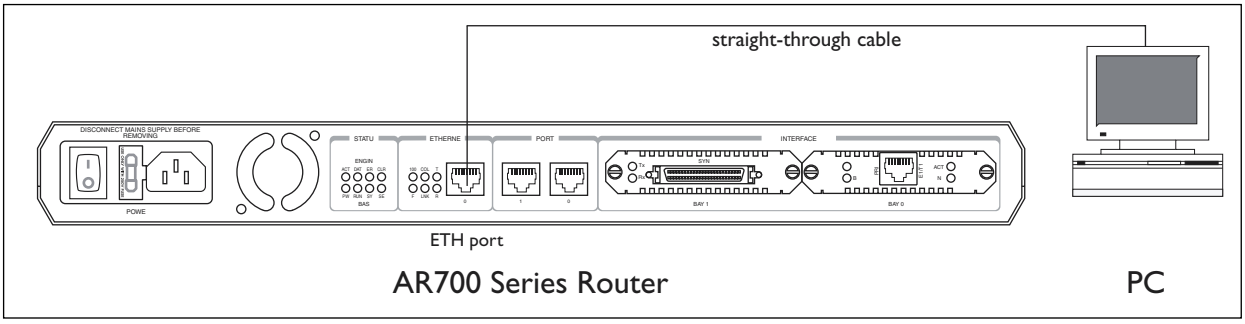
You can browse to the router from any PC that is running a supported operating system with a supported browser installed. See "Browser and PC Setup" on page 22 for more information.

You need to know the PC's subnet.

2. Connect the PC to the router

Use a straight-through Ethernet cable to connect an Ethernet card on the PC to any one of the Ethernet ports (see Figure 3).

Figure 3: Connecting a PC directly to the router.



You can browse to the router through any ETH port, as long as you give that interface an IP address (see below). These instructions assume you will use eth0 as the LAN interface.

3. Access the router's command line interface

Access the CLI from the PC, as described in "Connecting a Terminal or PC" on page 14.

4. Enable IP

```
ENABLE IP
```

5. Assign the eth0 interface an IP address in the same subnet as the PC

```
ADD IP INTERFACE=eth0 IP=ipaddress MASK=mask
```

6. Save the configuration and set the router to use it on bootup

```
CREATE CONFIG=your-name.cfg
```

```
SET CONFIG=your-name.cfg
```

7. On the PC, bypass the HTTP proxy server, if necessary

See "HTTP Proxy Servers" on page 23 for more information.

8. **Point your web browser at the LAN interface's IP address**

9. **At the login prompt, enter the user name and password**

   The default username is manager:

   ```
   User Name: manager
   Password: friend
   ```

   The System Status page is displayed (Figure 6 on page 31). Select options from the sidebar menu to configure and manage the router.

Option 2: Installing the Router into the LAN

Use this procedure if:

- You want to install the router into the LAN before you configure it.

1. **Select a PC to browse to the router from**

   You can browse to the router from any PC that is running a supported operating system with a supported browser installed, with JavaScript enabled. See "Browser and PC Setup" on page 22 for more information.

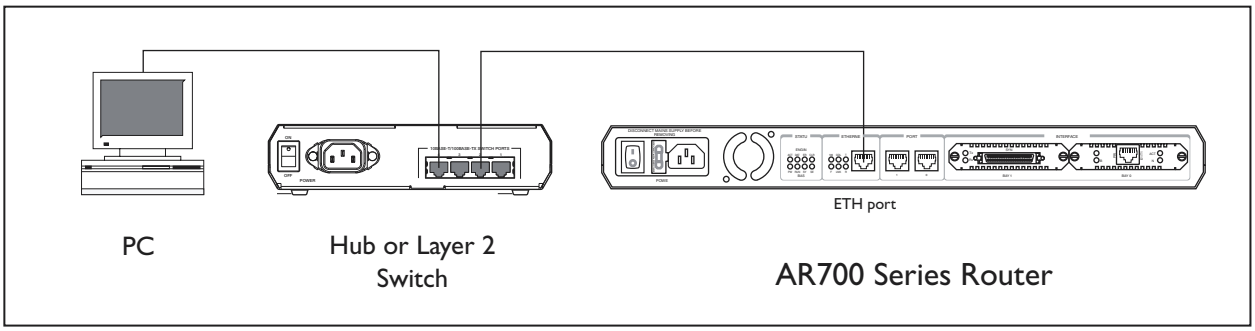
   You need to know the PC's subnet.

2. **Plug the router into the LAN**

   To install the router into the same subnet as the PC:

   Use an Ethernet cable to connect one of the Ethernet ports to a device on the LAN segment, for example, a hub, router or switch (see Figure 4).

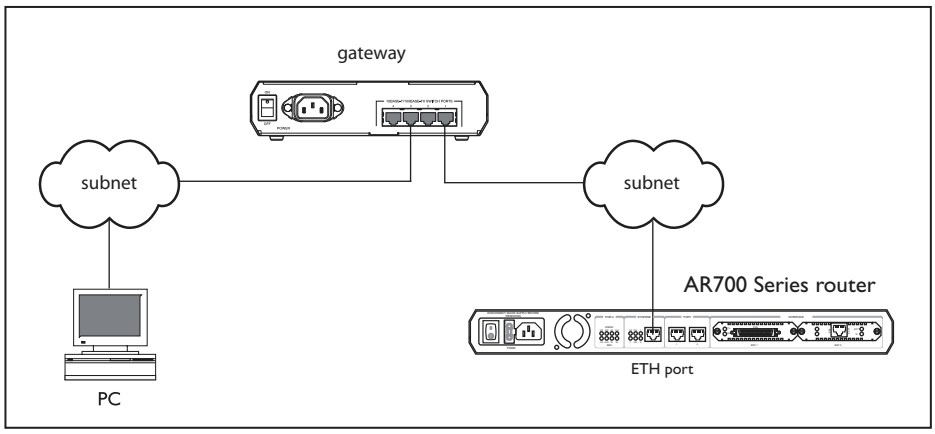
Figure 4: Connecting the router into the same LAN segment as the PC



   To install the router into a different subnet than the PC:

   Use an Ethernet cable to connect any one of the Ethernet ports to a device on the LAN segment in which you require the router to work, for example, a hub, router or switch (see Figure 5).

Figure 5: Configuring the router from a PC in another subnet.



You can browse to the router through any ETH port, as long as you give that interface an IP address (see below). These instructions assume you will use eth0 as the LAN interface.

3. Access the router's command line interface

Access the CLI from the PC, as described in "Connecting a Terminal or PC" on page 14.

4. Enable IP

```
ENABLE IP
```

5. Assign the eth0 interface an IP address

```
ADD IP INTERFACE=eth0 IP=ipaddress MASK=mask
```

If you use DHCP to assign IP addresses to devices on your LAN, and you want to manage the router within this DHCP regime, it is recommended that you set your DHCP server to always assign the same IP address to the router. This will enable you to access the GUI by browsing to that IP address, and will also let you use the router as a gateway device for your LAN. If you need the router's MAC address for this, you can display it using the command SHOW ETH=0 MACADDRESS. To set the interface to obtain its IP address by DHCP, use the commands:
ADD IP INTERFACE=ETH0 IPADDRESS=DHCP and
ENABLE IP REMOTEASSIGN.

6. If the PC you want to browse from is in a different subnet from the router, give the router a route to the PC

```
ADD IP ROUTE=PC-subnet INTERFACE=eth0
   NEXTHOP=gateway-ipaddress
```

where:

- *PC-subnet* is the IP subnet address of the PC. For example, if the PC has an IP address of 192.168.6.1 and a mask of 255.255.255.0, its subnet address is 192.168.6.0.
- *gateway-ipaddress* is the IP address of the gateway device that connects the PC's subnet with the router's subnet (Figure 5 on page 27).

7. If you want to be able to browse to the GUI securely, configure SSL (Secure Sockets Layer)

See "Secure Access" on page 29 for more information.

8. Save the configuration and set the router to use it on bootup

```
CREATE CONFIG=filename.cfg
SET CONFIG=filename.cfg
```

9. On the PC, bypass the HTTP proxy server, if necessary

See "HTTP Proxy Servers" on page 23 for more information.

10. Point your web browser at the LAN interface's IP address

For normal access, point your web browser to

```
http://ip-address
```

For secure access, point your web browser to

```
https://ip-address
```

where *ip-address* is the interface's IP address.

11. At the login prompt, enter the user name and password

The default username is manager:

```
User Name: manager
Password: friend
```

The System Status page is displayed (see Figure 6 on page 31). Select options from the sidebar menu to configure and manage the router.

Option 3: Connecting to an Installed Router

Use this procedure if:

- At least one interface on the router already has an IP address, and the router is already installed in a LAN.

1. Find out the IP address of the router's interface

Ask your system administrator. Alternatively, access the CLI, as described in "Connecting a Terminal or PC" on page 14, and enter the command:

```
SHOW IP INTERFACE
```

You can browse to the router through any ETH port, as long as you give that interface an IP address (see below). These instructions assume you will use eth0 as the LAN interface.

2. Select a PC

You can browse to the GUI from any PC that:

- has an IP address in the same subnet as the router, or that the router has a route to
- is running a supported operating system
- has a supported browser installed, with JavaScript enabled

See "Browser and PC Setup" on page 22 for more information.

3. **If necessary, bypass the HTTP proxy server**

   See "HTTP Proxy Servers" on page 23 for more information.

4. **Browse to the router**

   For normal access, point your web browser to

   ```
   http://ip-address
   ```

   where *ip-address* is the interface's IP address.

   To access the router securely if SSL (Secure Sockets Layer) has been configured on the interface, point your web browser to

   ```
   https://ip-address
   ```

   For more information about secure access, see "Secure Access" on page 29.

5. **At the login prompt, enter the user name and password**

   The default username is manager:

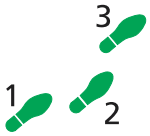
   ```
   User Name: manager
   Password: friend
   ```

   The System Status page is displayed (see Figure 6 on page 31). Select options from the sidebar menu to configure and manage the router.

Secure Access

You can optionally browse to the router using Secure Sockets Layer (SSL). This means that sensitive data including passwords and email addresses can not be accessed by malicious parties. This section details the required configuration. For information about SSL, refer to the *Secure Sockets Layer (SSL)* chapter of your *Software Reference*.

For this configuration to succeed your router must have PKI, ISAKMP, SSH and SSL feature licences. If these licences are not already present on your router, please contact your authorised distributor or reseller.



To secure your router's HTTP Server with SSL for secure router management via the GUI.

1. **Create a Security Officer user account**

Only a user with Security Officer privilege can enable system security and SSL.

To add a user with the login name "CIPHER", password "sbr4y3", login=yes, and SECURITY OFFICER privilege, use the command:

```
ADD USER="CIPHER" PASSWORD="sbr4y3"
   PRIVILEGE=SECURITYOFFICER Login=yes

CREATE CONFIG=ssl.cfg

RESTART ROUTER
```

2. **Login as a Security Officer**

   To login as the user with Security Officer privilege called “CIPHER”, use the command:

   ```
   LOGIN CIPHER
   ```

   And then enter the password for “CIPHER”, “sbr4y3”.

3. **Enable system security**

   To enable system security, use the command:

   ```
   ENABLE SYSTEM SECURITY
   ```

4. **Create an RSA key pair for this router.**

   To create an RSA key pair, use the command:

   ```
   CREATE ENCO KEY=0 TYPE=RSA LENGTH=1024
   ```

5. **Set the router’s distinguished name.**

   To set the router’s distinguished name to "cn=router1,o=my_company,c=us", use the command:

   ```
   SET SYSTEM DISTINGUISHEDNAME="cn=router1,
      o=my_company,c=us"
   ```

6. **Set the UTC offset.**

   To set the Universal Coordinated Time to inform the router that the difference between local time and GMT is 7 hours, use the command:

   ```
   SET LOG UTCOFFSET=7
   ```

7. **Create a self-signed certificate for the router.**

   To create a PKI certificate without contacting a CA for browsing to the GUI, use the command:

   ```
   CREATE PKI CERTIFICATE=cer_name KEYPAIR=0
      SERIALNUMBER=12345 SUBJECT="cn=172.30.1.105,
      o=my_company, c=us"
   ```

Using this command creates a certificate that is only suitable for secure router management via the GUI. A pop-up message will appear in the browser window warning that the certificate is not issued by a trusted authority. You should create a certificate via a Certification Authority if you want to use SSL with the Load Balancer. For details, see the Public Key Infrastructure (PKI) chapter of your Software Reference.

8. **Load self-signed router certificate**

   To load the signed router certificate onto the router, use the command:

   ```
   ADD PKI CERTIFICATE=cer_name LOCATION=cer_name.cer
      TRUST=YES
   ```

9. **Enable SSL on the HTTP server**

   To enable SSL on the HTTP server with previously created SSL Key and the port 443, use the command:

   ```
   SET HTTP SERVER SECURITY=ON SSLKEY=0 PORT=443
   ```

10. Configure an IP interface to run SSL over

To configure an IP interface that SSL will be run over, first enable IP using the command:

```
ENABLE IP
```

To make ETH0 the IP interface, and 172.30.1.105 the interface's IP address, use the command:

```
ADD IP INTERFACE=eth0 IP=172.30.1.105
```

To add an IP route on this interface with a next hop of 172.30.1.254, use the command:

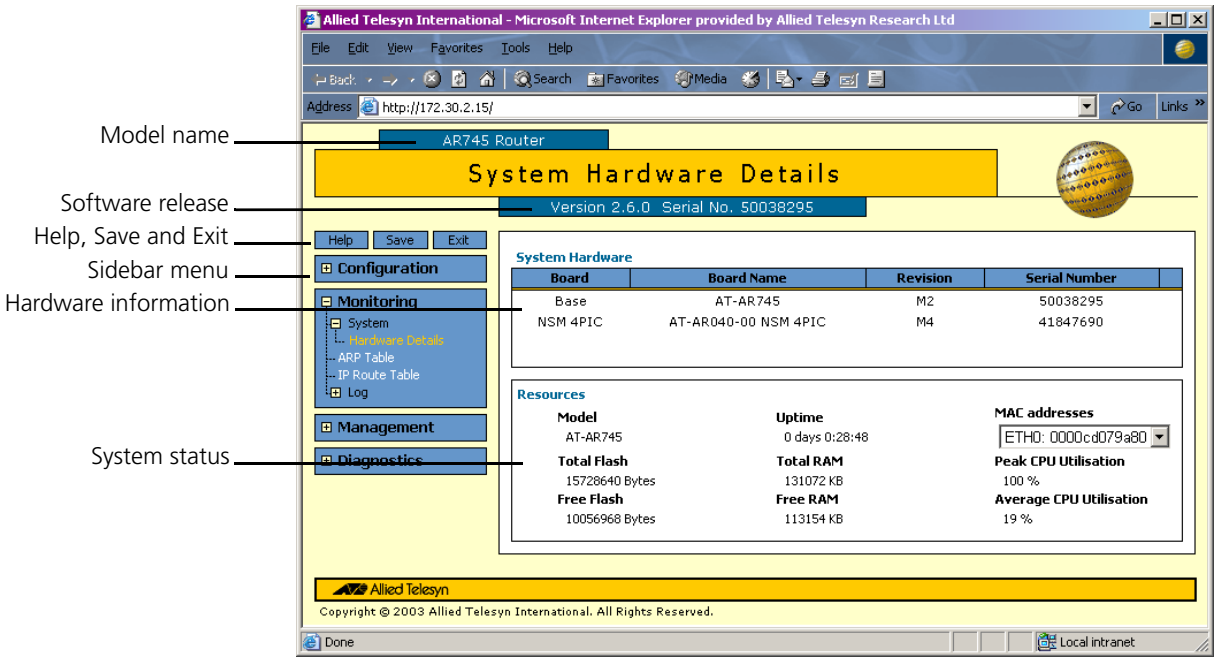
```
ADD IP ROUTE=0.0.0.0 INTERFACE=eth0 NEXT=172.30.1.254
```

For this example to succeed, you would have to log in as "cipher" rather than "manager" when connecting to the router with a web browser.

System Hardware Details

The GUI opens to display system hardware details. Figure 6 points out key information contained on the page.

Figure 6: The System Hardware Details page

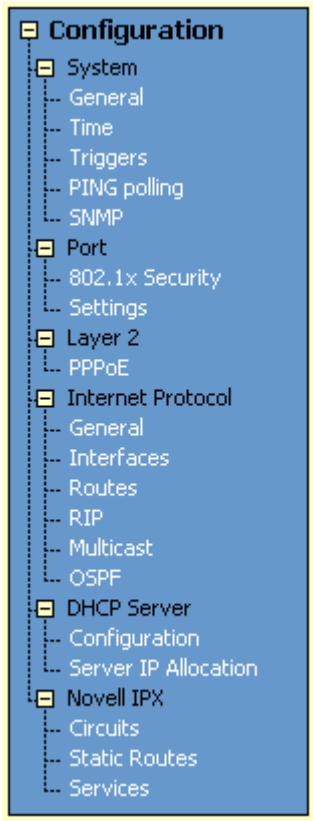


Using the GUI for AR725/745 Routers: Navigation and Features

The GUI consists of a large number of *pages*, which you navigate between using the *menu* on the left of the browser window. This section describes how to use the GUI, and gives an overview of its functionality.

A GUI is available for AR720 and AR740 routers, but has less functionality than the GUI for AR725 and AR745 routers, because of memory limitations. The screenshots and descriptions in this section apply only to AR725 and AR745 routers.

The Configuration Menu



You can use the GUI to configure:

- the system identity and mail server
- the system time, or NTP (Network Time Protocol)
- triggers, to automatically run scripts at a time you specify or in response to events you specify
- ping polling, to monitor device reachability and respond to changes in reachability
- SNMP (Simple Network Management Protocol)
- 802.1x port security
- speed and duplex setting of the Eth ports
- PPPoE connections
- PPP dial-up connections over ISDN, and leased-line connections over synchronous interfaces (on routers with an appropriate PIC or NSM installed)
- Internet Protocol: interfaces, static routes, the preferences of dynamic routes, RIP, multicasting, and OSPF
- the DHCP server, to dynamically assign IP addresses to hosts in your LAN
- IPX

Using Configuration Pages

Most protocols are configured by creating or adding an entry - an IP route, a PIM interface, and so on. For such protocols, configuration with the GUI is based on sets of three pages: first you see a “summary” page, and from that you access an “add” page and a “modify” page. Complex protocols are sub-divided into different tabs, each with their own summary, add and modify pages.

Only one person can configure a particular router with the GUI at a time, to avoid clashes between configurations. Monitoring and diagnostics pages can be viewed by more than one user at a time.

Use the menus and buttons on the GUI pages to navigate, not your browser's buttons, to ensure that the configuration settings are saved correctly.

The summary page displays a *selection table* of existing items and information about them (for example, existing PIM interfaces; see Figure 7 on page 33). Below the selection table is a row of buttons, labelled Add, Modify and Remove.

To add a new item, click the Add button. This opens the popup "add" page, which lets you create a new item (for example, configure a new PIM interface; see Figure 8 on page 34).

To modify an existing item, select it by clicking on the option button at the beginning of its entry in the selection table. Then click the Modify button. This opens the popup "modify" page, which lets you expand or change the configuration (for example, change the Hello interval for a PIM interface; see Figure 9 on page 34).

To delete or destroy an item, select it by clicking on the option button at the beginning of its entry in the selection table. Then click the Remove button.

Figure 7: An example of a configuration page with a selection table

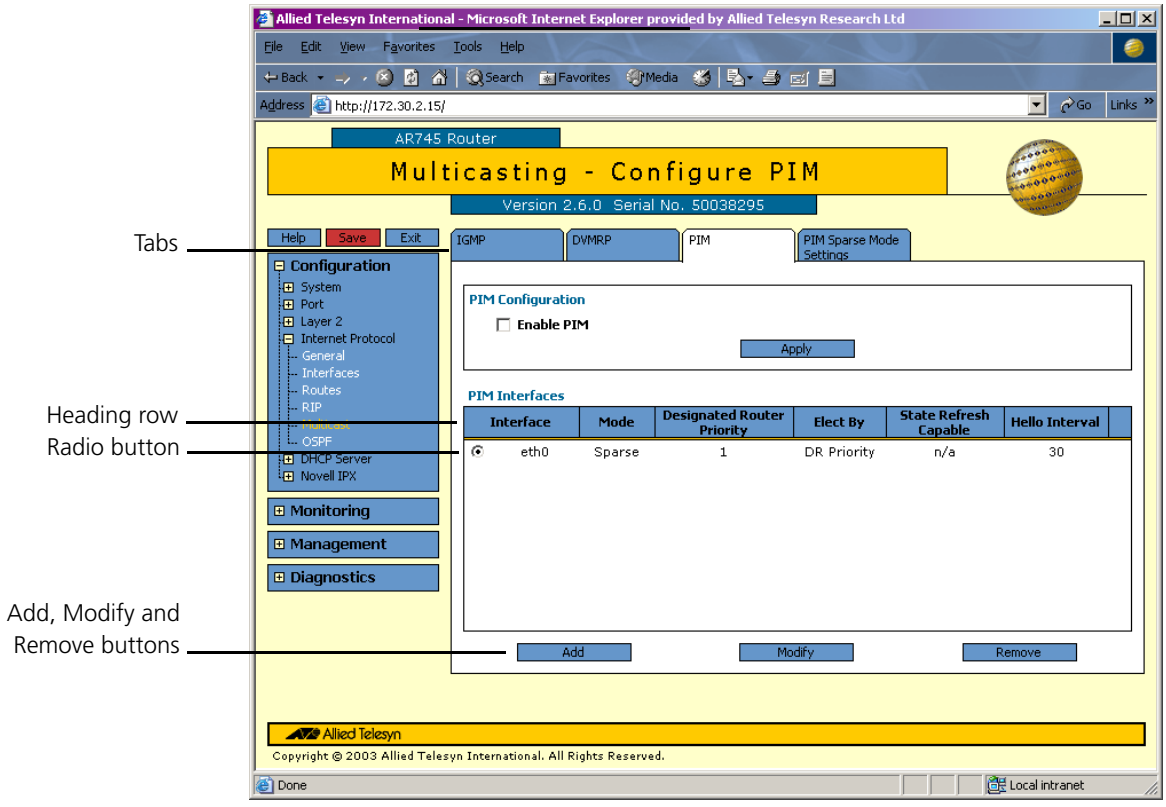


Figure 8: An example of a popup "add" page

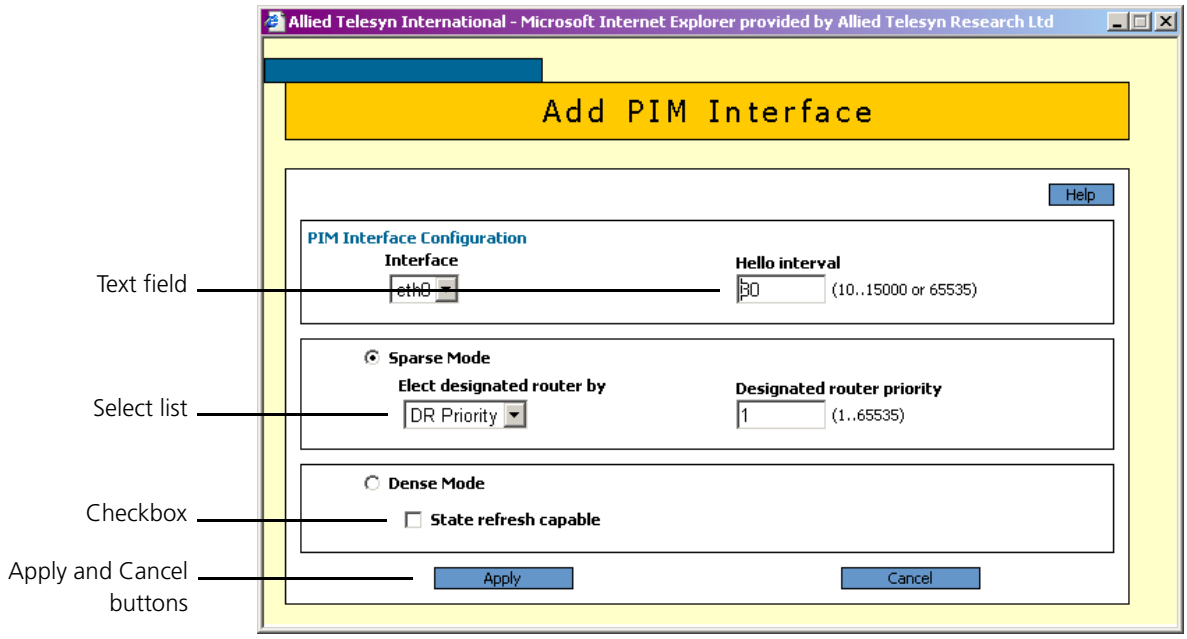
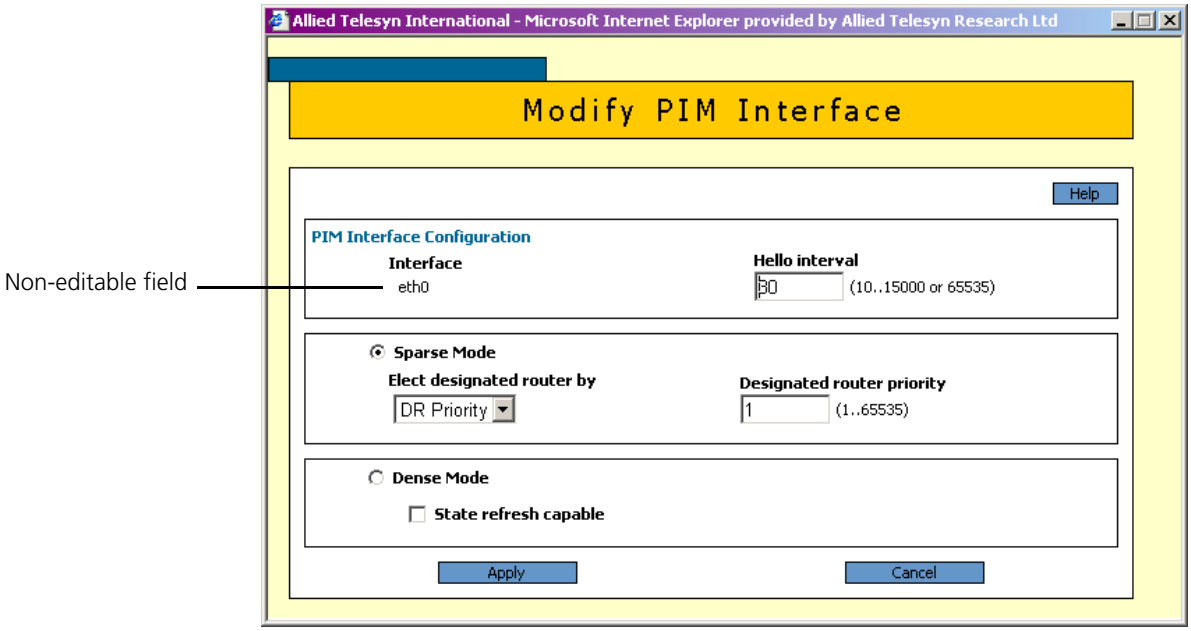
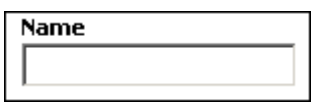


Figure 9: An example of a popup "modify" page

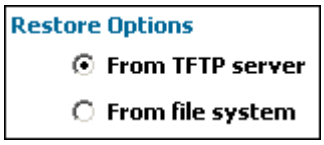


Editable Fields

GUI pages allow you to enter values or select options through a range of field types. These include:



- text fields, to enter character strings or numbers, especially for fields where there are few limits on the entries (such as names). See the online help for valid characters and field length
- select lists, to select one option from a small number of possibilities. Only valid options are listed. For example, if you are asked to select an IP interface from a drop-down list, the only interfaces displayed will be those you have assigned an IP address to



- radio button lists, to choose one of a set of mutually-exclusive options

- checkboxes, to enable or disable features.

Apply Button

An Apply button applies the configuration settings on the page or the section of the page. The new settings will take effect immediately, but are not automatically saved. To save the settings after clicking Apply, click the Save button above the menu.

Cancel Button

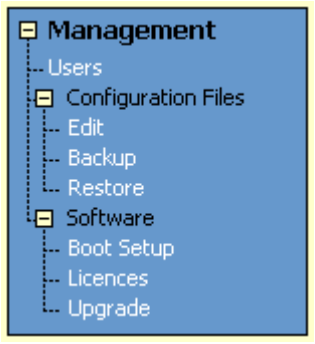
A Cancel button closes a popup page without making any changes to the configuration.

Close Button

A Close button closes a popup page, and conserves any changes that you made to the settings on the page by clicking on buttons like Add, Modify, Remove or Apply. Changes you made to editable fields will not be conserved when you click Close (unless you first clicked Apply).

The Management Menu

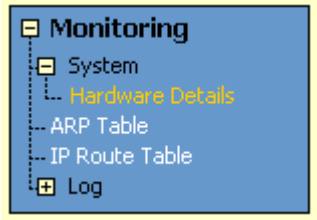
You can use the GUI to manage the router itself, including:



- creating user accounts and enabling system security
- creating and editing files
- backing files up to the router's Flash memory or to a PC or TFTP server
- restoring the router's configuration from backup
- specifying which software and configuration files the router uses on bootup, and displaying the currently-used files
- enabling software release and feature licences
- upgrading the router's software

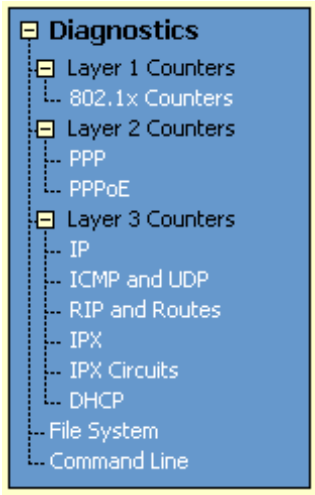
The Monitoring Menu

When you browse to the GUI, the sidebar menu opens to display the monitoring menu, opened at the System > Status. From this menu, you can also check:



- information about Address Resolution Protocol (ARP) entries
- the IP route table
- the log messages that the router automatically generates. You can also set up filters to determine where messages are saved to and which messages are saved.

The Diagnostics Menu



The GUI's diagnostics pages enable you to troubleshoot network problems and observe traffic flow, including:

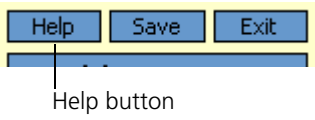
- displaying the number of frames related to 802.1x port authentication received and transmitted over each authenticator and supplicant
- displaying the number and type of PPP packets received and transmitted
- displaying the number and type of packets received and transmitted by IP, and discarded by the IP gateway
- displaying the number and type of ICMP and UDP packets received and transmitted
- displaying the number and type of RIP packets received and transmitted; and the octets received and transmitted over each IP route
- displaying the number and type of IPX packets received and transmitted; and the bytes received and transmitted over each IPX route
- displaying the number and type of DHCP messages received and transmitted by the DHCP server
- displaying the contents of the router's file system and how much memory is used and available. You can also delete files
- an interface to the router's command line interface, allowing you to enter CLI commands.

Changing the Password

As a security precaution, change the password as soon as possible.

To change the password of the default Manager account, select Management > Users from the sidebar menu. Select the Manager account and click Modify. For information about passwords, see "Changing a Password" on page 17.

Context Sensitive GUI Help

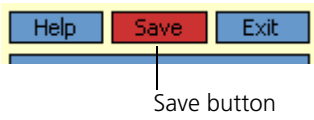


The GUI's context-sensitive help system is displayed in a pop-up window which covers the title of the GUI page. You can move the banner to any part of your screen and/or resize it. To display the help, click on the Help button above the sidebar menu or on the page for which you require assistance. Three types of help are available:

- Click **General Page Info** to see brief background and process flow information. The General Page Info displays when you click the Help button.
- Click **Page Element Info** and roll your mouse over an element, to see information about that element.

  To freeze the banner's display so that the help does not change when you move the mouse, press the [Ctrl] key. To unfreeze, press [Ctrl] again. Note that element information is not available for entries in tables. To see descriptions of the columns of tables, click Complete Help Page.
- Click **Complete Help Page** to see all available information, including the element information, in a separate printable window.

Saving Configuration Entered with the GUI



Configuration changes applied using the GUI can be saved to a configuration script by clicking the Save button at the top of the sidebar menu. A pop-up Save window gives you the option of saving to the current configuration file, another existing file, or a new file. You can also choose to use this configuration at bootup.

When the Save button is red, this indicates that changes have been made to the configuration and not yet saved. If you attempt to exit the GUI without saving the configuration, a pop-up window will allow you to choose whether or not to save.

Combining GUI and CLI Configuration

You can alternate between the GUI and the CLI without difficulty. Note that GUI pages will not automatically refresh to reflect changes in the CLI configuration; you must reload the relevant page (for example, by clicking the Refresh button on your browser).

Configuring Multiple Devices

If you are configuring a number of routers with similar requirements, you may wish to:

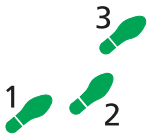
1. Configure one device, using either the CLI or the GUI
2. Save that configuration. This creates a configuration file, stored in the router's FLASH memory. The file consists of a sorted list of the CLI commands that make up the configuration
3. Upload that file to a PC, using either the CLI or the GUI
4. Open the file in a text editor, make changes as required, and download the file onto each router you need to configure.

Upgrading the GUI

You can download the latest GUI resource file from the support site at http://www.alliedtelesyn.co.nz/. Before you start, ensure that the router is running the most recent release and patch files. The GUI is not part of the firmware release file, but the most recent resource file will generally only be compatible with the most recent software release. To check which files the router is running, refer to the "Current Install" section of the command:

```
SHOW INSTALL
```

If you are updating both the release and the resource file, set the preferred release and restart the router before installing the GUI as described below.



To upgrade the GUI

1. If required, delete the old GUI resource file

If required, you can store more than one GUI resource file on the router at a time. If you want to delete the previous GUI resource file (for example, to save memory), you must first disable the GUI, using the command:

```
DISABLE GUI
```

Then delete the GUI resource file, using the command:

```
DELETE FILE=old-gui.rsc
```

where:

- *old-gui*.rsc is the name of the GUI resource file that you are replacing.

Wait until FLASH compaction has finished. This will take several minutes.

Do not interrupt the router's power supply during FLASH compaction, under any circumstances.

If you have multiple valid resource files and releases stored on the router, use the SET INSTALL command to change the release and resource file the router uses (see below).

2. Load the new file onto the router

Download the GUI resource file for your model of router from the website to your TFTP server. Do not rename the file.

Resource files use a fixed naming convention, which includes a product code, a language code and a version code. For example, filenames for the AR745 are of the form d_745e03.rsc. If you change the GUI resource file's name, the router will not recognise it as a valid file and you will be unable to use it for configuration.

Load the GUI resource file from your TFTP server to the router, using the command:

```
LOAD FILE=filename.rsc SERVER=server
```

where:

- *filename* is the name of the GUI resource file, as shown on the support site for your router. Do not rename the file.
- *server* is the IP address of the TFTP server the file is loaded from.

When the router has loaded the file into its RAM, it displays the message "*File transfer successfully completed*". It then writes the file to FLASH memory, which takes approximately 30 seconds after the message. Once the file has been copied to FLASH, you can enter commands that refer to it.

3. **Install the new file as the preferred GUI**

   If you are updating both the release and the resource file, set the preferred release and restart the router before installing the GUI as described below.

   To set the new GUI resource file as the preferred resource file, use the command:

   ```
   SET INSTALL=preferred GUI=filename.rsc
   ```

   You can use the GUI to load the new resource file onto the router (Management > Software > Upgrade), but you need to use the CLI to install the new file.

   If you disabled the GUI to delete the old resource file, enable it again, using the command:

   ```
   ENABLE GUI
   ```

   Check that the new GUI resource file is valid for your device, using the command:

   ```
   SHOW GUI
   ```

   If it is not, or if the file was corrupted during the download, disable the GUI, delete the file and try again.

4. **Point your web browser at the router's IP address**

   Your browser may have a local copy of the old GUI file stored. If so, you need to delete these temporary files (see "Deleting Temporary Files" on page 40).

Troubleshooting

The GUI resource file has an 8-digit name, with the file extension `rsc` (for example, `d_745e03.rsc`). To check which resource files are present on the router, use the command:

```
SHOW FILE
```

To see which GUI resource file the router is currently using, and which it will use on bootup, use the command:

```
SHOW INSTALL
```

To display information about the GUI resource file that is currently installed, use the command:

```
SHOW GUI
```

In particular, this command lets you check the file's validity. If the file is invalid or damaged, download a new file.

To display information about the router's HTTP server, use the commands:

```
SHOW HTTP SERVER
```

```
SHOW HTTP SERVER SESSION
```

Deleting Temporary Files

Browsers store local copies of web pages as temporary files. If you upgrade to a new GUI resource file, or if you encounter problems in browsing to the GUI, you may need to delete these files (clear the cache). To clear the cache in Internet Explorer:

1. From the Tools menu, select Internet Options.
2. On the General tab, click the Delete Files button.
3. The Delete Files dialog box opens. Click the OK button.

To clear the cache in Netscape 6.2.*x*:

1. From the Edit menu, select Preferences
2. Click on the Advanced menu option to expand it.
3. Select the Cache menu option
4. Click the Clear Memory Cache and Clear Disk Cache buttons.

A GUI is available for AR720 and AR740 routers, but has less functionality than the GUI for AR725 and AR745 routers, because of memory limitations. Some of the procedures in the following sections apply only to AR725 and AR745 routers, especially the information about navigating to particular GUI pages.

Accessing the Router via the GUI

Problem **You cannot browse to the router.**

Diagnosis Check if you can ping the router's interface from your PC. If you get a response, this indicates that the interface's IP address is valid, and that your PC has a route to it.

Solution

- If you cannot ping the router's interface:
  - Check that your PC's gateway is correct, so that your PC has a route to the router.
  - The IP address of the router's interface may be incorrect. To correct this, access the CLI and use the IPADDRESS parameter of command SET IP INTERFACE
  - The IP address of the router's default gateway may be incorrect, so that the router does not have a route back to your PC's gateway. To correct this, access the CLI and use the NEXTHOP parameter of the command ADD IP ROUTE or SET IP ROUTE.
- If the router should be dynamically assigned an IP address, check that the DHCP server can reach the router, by pinging the router from the DHCP server.
- If your PC accesses the Internet through a proxy server, you may need to set your browser to bypass the proxy when browsing to the router's IP address range. See "HTTP Proxy Servers" on page 23 for more information.
- If you cannot access the GUI because your username or password fails, check that you are spelling them correctly. The username "manager" will always be valid. Its default password is "friend". Note that passwords are case sensitive.

Problem **The GUI is behaving inconsistently, or you cannot access some pages.**

Solution

- Delete your browser's temporary files (see "Deleting Temporary Files" on page 40) and try again.
- Check that you are trying to access the GUI from a supported operating system and browser combination. See "Browser and PC Setup" on page 22 for more information.
- Check that JavaScript is enabled.

Problem **The GUI does not seem to configure the router correctly.**

Solution

- Use the buttons on the GUI pages to navigate, not your browser's Back, Forward or Refresh buttons. The GUI's navigation buttons perform aspects of the configuration.

Traffic Flow

Problem **No traffic is passing through the router to or from the LAN, the DMZ or both.**

Solutions

- Check that the router's link to the LAN is functioning, by checking the interface status (Monitoring) and that the link LED is lit. If the LED is not lit, or the appropriate interfaces do not have an status of "active":
  - Check that the port is enabled (Configuration > Port > Settings)
  - Check that the IP address of the interface is still valid.
  - Check that the cables are connected correctly and function correctly.
- Check the RIP configuration (Configuration > Internet Protocol > RIP).
  - Check that the RIP neighbour can reach the router, by pinging the router from the RIP neighbour.
  - Any password and authentication settings must be configured on the neighbour as well as on this router.
- Check that the router is passing the correct DNS information to hosts on the LAN, if the router is a DHCP server. If the router acting as a DHCP client as well, and therefore is passing on DNS information from another DHCP server, check that this DHCP server is providing the router with the correct information.

IP Addresses and DHCP

Problem **The router is enabled as a DHCP server, but cannot assign an IP address to a host.**

Solution

- Reboot the host machine.
- Check the host's TCP/IP settings, to make sure that the host is set to obtain its IP address dynamically:

  In Windows 95/98, click Settings > Control Panel > Network. Select TCP/IP and click Properties. Click **Obtain an IP address automatically**.

  In Windows 2000, click Settings > Control Panel > Network and Dial-up Connections > Local Area Connection > Properties. Select Internet connection (TCP/IP) and click Properties. Click **Obtain an IP address automatically**.
- Check that the router's link to the LAN is functioning, by checking the interface status (Monitoring) and that the link LED is lit (see "*Traffic Flow*" on page 41).

Time and NTP

Diagnosis The router's time is displayed on the Configuration > System > Time tab. It will also be included in log packets.

Problem **The router's time does not change, even though you entered the correct time.**

Solution Changing the time is a 3-step process. Select Configuration > System > Time. First, enter a time that is very shortly in the future (e.g. 20 seconds later than the current time). Then check **Set time**. Then wait until precisely the time you have entered, and click Apply.

Problem **The router is not assigning the time to devices on the LAN.**

Solutions

- Check NTP is enabled (Configuration > System > Time).
- Check that the NTP peer's IP address is entered correctly.
- Check that the NTP peer can reach the router, by pinging the router from the NTP peer.
- Check that the router's link to the LAN is functioning. See "*Traffic Flow*" on page 41.

Problem **The router's clock does not synchronise with the NTP peer.**

Solution

- The router's clock can only synchronise with the NTP peer if its initial time is similar to the NTP peer's time (after setting the UTC offset). Manually set the router's time so that it is approximately correct, and enable NTP again.
- Check that the UTC offset is correct.

Problem **The router's time is incorrect, even though it assigns the correct time to devices on the LAN.**

Solution The UTC offset is probably incorrect, or needs to be adjusted for the beginning or end of summer time. To correct this, select Configuration > System > Time and enter the correct offset.

Loading Software

Problem **You have attempted to load a new release file onto the router, but the load has failed and you cannot access the router through the GUI.**

Solution

1. Access the router's CLI (see "*Connecting a Terminal or PC*" on page 14).

   If the router has been switched off or has rebooted since you attempted to load the release file, it will boot up with the default installation. This contains the commands you require to load a file.

   Log into the router using the manager account and password.

2. Download the release file to the router. See "Example: Upgrade to a New Software Release Using TFTP" on page 59 for an example.

Chapter 4

Operating the router

This Chapter

This chapter introduces basic operations on the router, including:

- "*User Accounts and Privileges*" on page 45
- "*Normal Mode and Security Mode*" on page 47
- "*Remote Management*" on page 50
- "*Storing Files in FLASH Memory*" on page 51
- "*Using Scripts*" on page 52
- "*Loading and Uploading Files*" on page 53
- *"Upgrading Router Software" on page 57*
- "*Using the Built-in Editor*" on page 61
- "*SNMP and MIBs*" on page 62

User Accounts and Privileges

The router software supports three levels of privilege for users: USER, MANAGER, and SECURITY OFFICER. By default, the router has one account (*manager*) defined with manager privilege and the default password *friend*. The commands that a user can execute depends on the user's privilege level and whether the router is operating in normal or security mode (see "*Normal Mode and Security Mode*" on page 47). A USER level prompt looks like:

```
>
```

while a MANAGER prompt looks like:

```
Manager >
```

and a SECURITY OFFICER prompt looks like:

```
SecOff >
```

The MANAGER level has access to the full set of commands when the router is in normal mode. When the router is operating in security mode, users with MANAGER privilege cannot execute a subset of the commands known as the security commands (see "*Normal Mode and Security Mode*" on page 47).

In normal mode, a user with manager privilege can create and delete accounts for users with any of these privilege levels. Users and passwords are managed by the User Authentication Facility. Users and passwords are authenticated using an internal database called the *User Authentication Database*, or by interrogation of external RADIUS (*Remote Authentication Dial In User Service*) or TACACS (*Terminal Access Controller Access System*) servers.

On the CLI, to use an account with manager privilege, log in to the account by entering the command:

```
LOGIN
```

The router prompts you to enter a user name and password. To return to USER mode, enter the command:

```
LOGOFF
```

Make sure that you do not leave a manager session unattended. Unauthorised use of a manager session gives access to the User Authentication Database. To reduce the risk of unauthorised activity, a subset of manager commands have a security timer. These commands are shown in Table 4 on page 46. When you enter one of these commands from a manager session, the security timer is started and is then restarted each time you enter another of these commands. If you enter one of these commands after the timer has expired, you are prompted to re-enter the password. The secure delay timer is by default 60 seconds. If the password is not entered correctly the password prompt is repeated a set number of times. If the correct password is still not entered a log message is generated and the session is logged off.

The security timer enables a manager to make successive additions and modifications to the database at one time without having to re-enter the password for every command.

The security timer does not provide a foolproof security mechanism. Managers should always attempt to log out of a manager session before leaving a terminal unattended.

Table 4: Secure commands controlled by the security timer.

Command	Description
ADD TACACS SERVER	Adds a TACACS server to the list of TACACS servers used for user authentication.
ADD USER	Adds a user to the User Authentication Database.
DELETE TACACS SERVER	Deletes a TACACS server from the list of TACACS servers used for user authentication.
DELETE USER	Deletes a user from the User Authentication Database.
PURGE USER	Deletes all users except MANAGER from the User Authentication Database.
SET MANAGER PORT	Assigns a port semipermanent MANAGER privilege.
SET USER	Modifies a user record in the User Authentication Database.

If the router is operating in security mode, the manager must also log in to a user account with SECURITY OFFICER privilege in order to execute any of the commands listed in Table 4 on page 46.

See the *Operations* chapter in the *AR700 Series Router Software Reference* for:

- More information about managing and using accounts with user, manager and security officer privileges
- A full list of commands that require security officer privilege when the router is in secure mode
- Information about enabling a *remote security officer*.

Normal Mode and Security Mode

The router operates in one of two modes, either normal mode or security mode. By default, the router is in normal mode.

When the router is in security mode, the command SHOW DEBUG does not display output of the SHOW FEATURE and SHOW CONFIGURATION DYNAMIC commands, or the current configuration in the SHOW SYSTEM output unless the SHOW DEBUG command is entered by a user with security officer privilege.

If you wish to use the following software features you need to enable security mode:

- IP authentication
- Secure Shell (see the *Secure Shell* chapter, *AR700 Series Router Software Reference*)
- Encryption (see the *Compression and Encryption Services* chapter, *AR700 Series Router Software Reference*)
- IPsec (see the *IP Security* chapter, *AR700 Series Router Software Reference*)
- Public Key Encryption (PKI) (see the *Public Key Infrastructure* chapter, *AR700 Series Router Software Reference*)

To enable security mode, first create a user with security officer privilege, then enter the command:

```
ENABLE SYSTEM SECURITY_MODE
```

To access secure functionality you will need to log in again as the security officer.

When the router restarts, it restarts in the same normal mode or security mode as it was before restarting. To restore the router to normal operating mode, enter the command:

```
DISABLE SYSTEM SECURITY_MODE
```

When security mode is disabled, the router automatically deletes all sensitive data files, including encryption keys.

To display the current operating mode, enter the command:

```
SHOW SYSTEM
```

When the router is in security mode, a user with security officer privilege is the only person who can execute commands which affect router security. Table 5

on page 48 lists commands that only a security officer can execute when the router is in security mode. A complete list of commands limited by security mode are listed in the *Operation* chapter in the *AR700 Series Router Software Reference*.

Table 5: Commands requiring SECURITY OFFICER privilege when the router is operating in security mode .

Command	Specific Parameters
ACTIVATE IPSEC	
ACTIVATE SCR	
ADD FR DLC	ENCRYPTION
ADD IP INT	
ADD IP SA	
ADD PKI	
ADD SA	
ADD SCR	
ADD SSH	
ADD USER	
CLEAR NVS TOTALLY	
CREATE CONFIG	
CREATE ENCO KEY	
CREATE FR	DEFENCRYPTION
CREATE IPSEC	
CREATE ISAKMP	
CREATE PKI	
CREATE PPP	
CREATE PPP TEMPLATE	
CREATE SA	
CREATE SNMP COMMUNITY	
CREATE STAR	
DEACTIVATE SCR	
DELETE FILE	
DELELTE IP SA	
DELETE NVS	
DELETE PKI	
DELETE SA	
DELETE SCR	
DELETE SSH	
DELETE USER	
DESTROY ENCO KEY	
DESTROY IPSEC	
DESTROY ISAKMP	
DESTROY PKI	
DESTROY SA	

Table 5: Commands requiring SECURITY OFFICER privilege when the router is operating in security mode (Continued).

Command	Specific Parameters
DESTROY STAR	
DISABLE FEATURE	
DISABLE IPSEC	
DISABLE ISAKMP	
DISABLE PKI DEBUG	
DISABLE SA	
DISABLE SSH	
DISABLE USER	
DUMP	
EDIT	
ENABLE FEATURE	
ENABLE IPSEC	
ENABLE ISAKMP	
ENABLE PKI DEBUG	
ENABLE PPP DEBUG	
ENABLE PPP TEMPLATE DEBUG	
ENABLE SA	
ENABLE SNMP	
ENABLE SSH	
ENABLE STAR	MKTTRANSFER
ENABLE USER	
LOAD	
MAIL	
MODIFY	
PURGE IPSEC	
PURGE PKI	
PURGE USER	
RENAME FILE	
RESET ENCO	
RESET IPSEC	
RESET USER	
SET CONFIG	
SET ENCO KEY	
SET FR	ENCRYPTION, DEFENCRYPTION
SET INSTALL	
SET IP INT	
SET IPSEC	
SET PKI	
SET PPP	
SET PPP TEMPLATE	

Table 5: Commands requiring SECURITY OFFICER privilege when the router is operating in security mode (Continued).

Command	Specific Parameters
SET SA	
SET SCR	
SET SNMP COMMUNITY	
SET SSH	
SET STAR	
SET USER	
SHOW CONFIG	
SHOW ENCO KEY	
SHOW FEATURE	
SHOW FILE	
SHOW NVS	
SHOW PPP	CONFIG
SHOW STAR	[=id], MKTTRANSFER, NETKEY
UPLOAD	

Remote Management

You can manage remote routers as easily as you manage the local router a terminal is connected to. From a terminal connected to any port (with either USER or MANAGER privilege), enter the command:

```
TELNET ipadd
```

to Telnet to the remote router, specifying the remote router's IP address.

For information about how to set routes and on how you assign an IP address to your router, see "*Setting Routes*" on page 16 and "*Assigning an IP Address*" on page 15.

If the connection is successful, a login prompt from the remote router is displayed. Login using a login name that has been defined with MANAGER privilege (such as the default MANAGER login name), and enter the password.

To return to the local router and terminate the connection, enter the command:

```
LOGOFF
```

For more information about using Telnet, see the *Terminal Server* chapter in the *AR700 Series Router Software Reference*.

Storing Files in FLASH Memory

When you purchase the router, the router software release, the online help files, and a default configuration file are stored in FLASH memory, where they are saved even if the router is powered down. You will use the FLASH memory to store updated software releases or patches, and files that record the router's configuration. FLASH memory is like a flat file system, with no subdirectories.

The router also has Random Access Memory (RAM). The router software uses RAM to run the router. When you enter commands to configure the router these commands affect the dynamic configuration in RAM.

FLASH memory is like a flat file system, with no subdirectories.

File names of up to 16 characters long, with extensions of 3 characters (DOS 16.3 format), are supported on the router. However, files on the router are **stored** in FLASH using the DOS 8.3 format of 8 characters long, with extensions of 3 characters. For example, the file `extralongfilenam.cfg` may be saved as `extral~1.cfg` in the FLASH File System. Therefore, files can be accessed via two file names, either of which can be used for file management.

A translation table, named `longname.lfn`, converts file names between DOS 16.3 format and DOS 8.3 format. To reconcile file names the router consults the translation table which is synchronised with file contents in memory. For more information about working with files see the *Working With Files* section, *Operation* chapter, *AR700 Series Router Software Reference*.

To display the files in FLASH, enter the command:

```
SHOW FILE
```

Figure 10: Example output from the SHOW FILE command.

```
Filename                Device        Size     Created                 Locks
-------------------------------------------------------------------------------
28-72.pat               flash         111764   05-May-1997 12:41:42    0
28-74ang.rel            flash         2013756  09-May-1997 15:58:55    0
28f72-06.pat            flash         123268   18-Apr-1997 15:58:16    0
release.lic             flash         32       08-May-1997 16:43:49    0
test.cfg                flash         1698     09-May-1997 10:39:42    0
sixteenalongfile.scp    flash         24       30-May-1997 15:10:12    0
-------------------------------------------------------------------------------
```

The Locks field indicates the number of concurrent software processes using the file.

The router automatically compacts FLASH memory when a maximum threshold of deleted files is reached. Compaction frees space for new files by discarding garbage. A message will appear when FLASH compaction is activated. Another message appears when FLASH compaction is complete.

While FLASH is compacting, do not restart the router or use any commands that affect the FLASH file subsystem. Do not restart the router, or create, edit, load, rename or delete any files until a message confirms that FLASH file compaction is completed. Interrupting flash compaction may result in damage to files.

Using Scripts

When you start or restart the router, or when it automatically restarts, it executes the configuration commands in the boot script. A boot script is a text file containing a sequence of standard commands that the router executes at startup. The default boot script is called `boot.cfg`. Commands run from a boot script are limited to 128 characters.

The commands you enter into the router from the command line affect only the dynamic configuration in RAM, which is not retained over a power cycle. The router does not automatically store these changes in FLASH memory. When the router is restarted, it loads the configuration defined by the boot script, or if the router was restarted using the RESTART command, any script file specified in the RESTART command.

In addition to the boot configuration script that the router automatically runs when it restarts, you can run a configuration script manually at any time, by entering the command:

```
ACTIVATE SCRIPT=filename
```

You can also set a trigger to automatically execute a configuration script when a specified event occurs.

For more information about how to create and run scripts, see the *Scripting* chapter in the *AR700 Series Router Software Reference*.

For information about creating triggers, see the *Trigger Facility* chapter in the *AR700 Series Router Software Reference.*

Saving the Router's Configuration

To view the router's current dynamic configuration, enter the command:

```
SHOW CONFIGURATION DYNAMIC
```

To save any changes made to the dynamic configuration after the router last restarted (booted) across a restart or power cycle, and save the modified configuration as a script file, enter the command:

```
CREATE CONFIG=filename.scp
```

To set the router to execute this script file when it restarts, enter the command:

```
SET CONFIG=filename.scp
```

The configuration file created by CREATE CONFIG command records passwords in encrypted form, not in cleartext.

You can create a script file from any of the router software commands. These are the same commands that are used to change the router's configuration dynamically. Manually edit a configuration file using the router's built in editor (see "*Using the Built-in Editor*" on page 61), or upload it to a PC using the UPLOAD command (see the *Operation* chapter, *AR700 Series Router Software Reference)*, edit it using any text editor, and download it again. Give configuration script files an extension of `.scp` or `.cfg`.

To display the name of the configuration file that is set to execute when the router restarts, enter the command:

```
SHOW CONFIG=filename
```

Storing Multiple Scripts

You can store multiple configuration scripts on the router. This allows you to test new configuration scripts once, before setting them as the default configuration. For example, to test the new configuration script `test.cfg`, enter the command:

```
RESTART ROUTER CONFIG=test.cfg
```

Storing multiple scripts also allows you to keep a backup router with configuration scripts stored on it for every router in the network to speed up network recovery time.

Loading and Uploading Files

When you want to upgrade your router to a new software patch or release, or use a new configuration file, load files onto the router using the router's LOADER module. You can also use the LOADER module to upload files, such as configuration files or log files, from the router onto a host on the network.

File Naming Conventions

The file subsystem provides a flat file system—directories are not supported. Files are uniquely identified by a file name of the form:

```
[device:]filename.ext
```

where:

- *device* specifies the physical memory device on which the file is stored, FLASH. If *device* is specified, it must be separated from the rest of the file name by a colon (":"). *device* is optional. If *device* is not specified, the default is FLASH.
- *filename* is a descriptive name for the file, and may be one to eight characters in length. Valid characters are lowercase letters (a–z), uppercase letters (A–Z), digits (0–9) and the hyphen character (-).
- *ext* is a file name extension, one to three characters in length. Some file name extensions are shown in Figure 6 on page 53. Valid characters are lowercase letters (a–z), uppercase letters (A–Z), digits (0–9) and the hyphen character (-). The extension is used by the router to determine the data type of the file and how to use the file (Table 6 on page 53). If *ext* is specified, it must be separated from the *filename* portion by a period (".")

Table 6: File extensions and file types .

Extension	File type/function
CER	Public Key Infrastructure (PKI) certificate file.
FBR	Flash Boot software Release.
CFG	Configuration or boot script.
CRL	PKI Certificate Revocation List file.
CSR	PKI Certificate Signing Request file.
GIF	(Graphics Interchange Format) graphic image file.
HLP	CLI help file.
HTM	HTML file used by the HTTP server.

Table 6: File extensions and file types (Continued).

Extension	File type/function
INS	Stores install information created by using the SET INSTALL command.
JPG	(Joint Photographic Experts Group) graphic image file.
KEY	Public portion of an RSA key.
LIC	Licence information.
LOG	Log file.
MDS	Modem script.
PAT	Patch.
PAZ	Compressed patch.
REL	Software release.
REZ	Compressed release.
SCP	Script.
SPA	Spam Mail Source files, listing email addresses, identified as spam mail sources, to be blocked by the firewall SMTP proxy, if it is active.
SPL	VPN client.
TXT	Generic text file.
VPF	Future VPN client.
LFN	Extension used for the long file name translation table

You may see files on your router with file name extensions not listed in Table 6 on page 53. If you require more information about file types and file name extensions, contact your authorised distributor or reseller.

Do not change the header in a release or patch file. At best, this will cause the file load or install to fail, at worst the router could be put into a state where it will not boot correctly until field service action is taken.

Loading Files

The LOADER module is responsible for loading and storing releases, patches, PKI certificates and other files into FLASH. The LOADER module uses the Trivial File Transfer Protocol (TFTP), Hypertext Transfer Protocol (HTTP), or ZMODEM over an asynchronous port, to retrieve files from a network host.

You can also load text files without using any of these protocols. For information about using Lightweight Directory Access Protocol (LDAP) to load PKI certificates or certificate revocation lists (CRLs), see the *Operation* chapter in the *AR700 Series Router Software Reference*.

The router's default download method is TFTP. To load a file onto the router from a TFTP server using the TFTP protocol, enter the command:

```
LOAD [METHOD=TFTP] [DELAY=delay] [DESTFILE=destfilename]
    [DESTINATION={BOOTBLOCK|FLASH}] [SERVER={hostname|ipadd}]
    [SRCFILE|FILE=filename]
```

To load a file onto the router using the HTTP protocol, enter the command:

```
LOAD [METHOD={HTTP|WEB|WWW}] [DELAY=delay]
    [DESTFILE=destfilename] [DESTINATION=BOOTBLOCK|FLASH}]
    [HTTPPROXY={hostname|ipadd} [PASSWORD=password]
    [PROXYPORT=1..65535]] [SERVER={hostname|ipadd}]
    [SERVPORT={1..65535|DEFAULT}] [SRCFILE|FILE=filename]
    [USERNAME=username]
```

The router can only load one file at a time. Wait for the current transfer to complete before initiating another transfer. To display the default configuration of the LOADER module, and the progress of any current transfer, enter the command:

```
SHOW LOADER
```

To stop a load at any time, leaving the LOADER module ready to load again, enter the command:

```
RESET LOADER
```

Setting LOADER Defaults

You are likely to repeat the process of downloading files onto the router using a similar method each time. You can set defaults for some or all of the LOADER parameters. You can then use or override some or all of these defaults for each particular load.

To set LOADER defaults, enter the command:

```
SET LOADER [ATTRIBUTE={CERT|CRL|CACERT|DEFAULT}]
    [BASEOBJECT={dist-name|DEFAULT}] [DELAY={delay|DEFAULT}]
    [DESTFILE=dest-filename] [DESTINATION={FLASH|DEFAULT}]
    [HTTPPROXY={hostname|ipadd|DEFAULT}]
    [METHOD={HTTP|LDAP|TFTP|WEB|WWW|ZMODEM|NONE|DEFAULT}]
    [PASSWORD=password] [PROXYPORT={1..65535|DEFAULT}]
    [{SCRFILE|FILE}=filename]
    [SERVER={host-name|ipadd|DEFAULT}]
    [SERVPORT={1..65535|DEFAULT}] [USERNAME=username]
```

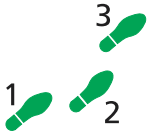
You can set all parameters except DESTFILE, SCRFILE and FILE back to the factory defaults with the option DEFAULT.

For more information about setting the LOADER defaults on your router, see the *Operations* chapter in the *AR700 Series Router Software Reference*.

Example: Load a Patch File Using HTTP

This example loads a patch file onto the router from a HTTP server on the network. Before following this procedure, make sure:

- The HTTP server is operating on a host with an IP address (for example 192.168.1.1) on the network, and that the patch file is in the server's HTTP directory.
- The router has an IP address (for example 192.168.1.2) on the interface connecting it to the HTTP server, and that it can communicate with the server.
- There is enough space in the router's FLASH for the new patch file.



To load a patch file

1. **Configure the LOADER.**

   Set the LOADER module with defaults to make the process of downloading files in future simpler.

   ```
   SET LOADER METHOD=HTTP SERVER=192.168.1.1
      DESTINATION=FLASH
   ```

2. **Download the patch file.**

   Download the patch file onto the router, using the defaults set above.

   ```
   LOAD FILE=52232-01.paz
   ```

   When the download has completed, check that the file is in FLASH.

   ```
   SHOW FILE
   ```

   This shows the file `52232-01.paz` is present.

To activate the patch see "*To upgrade to a new patch file:*" on page 60.

Uploading Files From the Router

The LOADER can upload files from the router to a network host, using TFTP or ZMODEM. Upload files using one of the commands:

```
UPLOAD [METHOD=TFTP] [FILE=filename]
   [SERVER={hostname|ipadd}]

UPLOAD [METHOD=ZMODEM] [FILE=filename] [ASYN=port]
```

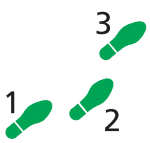
The UPLOAD command uses defaults set with the SET LOADER command, for parameters not specified with the upload command.

You can install Allied Telesyn's Trivial File Transfer Protocol Server (AT-TFTPD on any PC or server running Windows. This will provide a simple way to make files available to all Allied Telesyn routers and layer 3 switches in your network. The TFTP Server, and a readme file describing how to install and use it, are provided on the *Documentation and Tools CD-ROM*.

Example: Upload a Configuration File Using TFTP

This example uploads a configuration file from the router to a TFTP server on the network. Before following this procedure, make sure:

- The TFTP server is operating on a host with an IP address (for example 192.168.1.3) on the network.
- The router has a valid IP address (for example 192.168.1.2) on the interface connecting it to the TFTP server, and that it can communicate with the server.
- The configuration file is present in the router's FLASH.



To upload a log file:

1. **Configure the LOADER.**

   Set the LOADER module with defaults to make the process of downloading and uploading files in future simpler.

   ```
   SET LOADER METHOD=TFTP SERVER=192.168.1.3
   ```

2. **Upload the configuration file.**

   Upload the configuration file from the router into the TFTP directory of the TFTP server on the network, using the defaults set above.

   ```
   UPLOAD FILE=filename.cfg
   ```

   Monitor the load progress.

   ```
   SHOW LOAD
   ```

   When the upload is complete, check that the file is in the TFTP directory on the network host.

More information

For more information about loading files onto and uploading files from the router, including using LDAP to load PKI certificate information, see the *Operation* chapter in the *AR700 Series Router Software Reference*.

Upgrading Router Software

When you first start the router, it automatically loads the software release from FLASH memory into RAM, where the CPU uses it to run all the router's software features. The router may also load a patch file to improve the main release. The software release and any patch files are current when the router is produced at the factory.

When Allied Telesyn makes a new patch or release available, you may want to upgrade the software on your router to use a new patch or release file. You can download the latest software patches, full software releases, and CLI help files from the website at: http://www.alliedtelesyn.co.nz/.

Make sure you download a patch or release file that matches your router model. A patch or release file for an AR700 Series Router has 52 as the first two digits of the filename. Patch files have the file extension `.paz` and release files have the file extension `.rez`. For example, the Software Release 2.6.1 for the AR700 has the filename `52-261.rez`.

Release and patch files are compressed ASCII files, and consist of a header followed by a sequence of Motorola S-records containing the actual code for the release or patch. The header has a standard format, which provides information about the release or patch to the router.

Do not change the header in a release or patch file. At best, this will cause the file load or install to fail, at worst the router could be put into a state where it will not boot correctly until field service action is taken.

The current release and patch file are set as the preferred install. The router also has a very limited version of the software stored in permanent memory (EPROM). You cannot delete this version as it is the default, or boot install. When you load a new software release or patch, you can set it to run once, the next time the router reboots. This temporary install allows you to test run a new release or patch once, before you make it the preferred install. If the temporary install fails the router will automatically run the preferred install if there is one, or otherwise the default install, the next time the router reboots.

When the router reboots, it checks the install information in a strict order:

- Firstly, the router checks the temporary install. If a temporary install is specified, the router loads it into RAM and runs it. At the same time, it deletes the temporary install information so it will not load a second time. This information is deleted even if the temporary install triggers a fatal condition causing the router to reboot immediately.
- Secondly, if no temporary install is defined, or the install information is invalid, the router checks the preferred install. If present, this install is loaded. The router never deletes the preferred install information.
- Thirdly, if neither a temporary install nor a preferred install is specified, the router loads the default install. The default install is always present in the router because if, for some reason, it is not, the INSTALL module will restore it.

The preferred install should not be set up with an untested release or patch. It is advisable to install new releases or patches as the temporary install, and when the router boots correctly, to then set up the preferred install with the new release or patch.

To change the install information in the router, enter the command:

```
SET INSTALL={TEMPORARY|PREFERRED|DEFAULT}
    [RELEASE={release-name|EPROM}] [PATCH=patch-name]
```

For security reasons the SET INSTALL command is only accepted if the user has SECURITY OFFICER privilege.

When you set a patch file as part of a temporary install or permanent install, you must also set the corresponding release file in the same command, if it has not already been set as part of that install. You can set the patch, but not the release (always EPROM), for the default install.

To delete a temporary install or preferred install, enter the command:

```
DELETE INSTALL={TEMPORARY|PREFERRED}
```

If a default install is set, only the patch information is deleted using the DELETE INSTALL command as the release information must always be left intact in the default install.

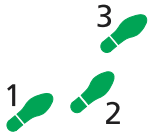
To display the current install information, including which install is currently running in the router, and how the install information was checked at the last reboot, enter the command:

```
SHOW INSTALL
```

For more information about INSTALL commands, see the *Operations* chapter in the *AR700 Series Router Software Reference*.

Example: Upgrade to a New Software Release Using TFTP

This example assumes the router is correctly configured to allow TFTP to function. This means that IP is configured and the router is able to communicate with the designated TFTP server. The TFTP server is assumed to function correctly and the release and patch files are assumed present in the server's TFTP directory. The router has no release or patch files, and is running the EPROM Software Release 2.3.2. The IP address of the server is 172.16.1.1. The name of the release file being loaded is `52-241.rez`.



To upgrade to a new software release:

1. **Configure the LOADER.**

   The LOADER module is set up with defaults to make the process of downloading files in future simpler. All release and patch files in this router are stored in FLASH.

   ```
   SET LOADER METHOD=TFTP SERVER=172.16.1.1 DEST=FLASH
   ```

2. **Load the new release file onto the router.**

   Make sure there is space in FLASH for the new release file. Load the new file onto your router. Make sure the release file matches your router model (see *"Upgrading Router Software" on page 57*). Load any patch files required, and the help file for the release (see "*Loading and Uploading Files*" on page 53). To load the release file using your LOADER default settings, enter the command:

   ```
   LOAD FILE=52-241.rez
   ```

   Wait for the release to load. This can take several minutes, even if you are loading the file over a high speed link. To see the progress of the load, enter the command:

   ```
   SHOW LOAD
   ```

   To check that the files are successfully loaded, enter the command:

   ```
   SHOW FILE
   ```

3. **Enter licence information for the release.**

   Enter the licence password for the software release.

   ```
   ENABLE RELEASE=52-241.rez PASSWORD=ce645398fbe
      NUMBER=2.4.1
   ```

   The release licence password is provided by your authorised distributor or reseller and is unique for the release number (in this case 2.4.1), the file name and the router's serial number.

   Enter passwords for any special feature licences.

   ```
   ENABLE FEATURE=feature PASSWORD=password
   ```

4. **Test the release.**

   Set the new release to run as a temporary install. This sets the router to load the new release once only when it reboots.

   ```
   SET INSTALL=TEMPORARY RELEASE=52-241.rez
   ```

   If you want to use the current router configuration again, store the dynamic configuration as a configuration script file and set the router to use this configuration when it restarts. Releases are generally backward-

compatible, so your current configuration should run with little or no modifications on the later release.

```
CREATE CONFIG=myconfig.cfg
```

```
SET CONFIG=myconfig.cfg
```

The SET CONFIG information survives the release update.

Reboot the router.

```
RESTART REBOOT
```

The router reboots, loading the new release file and the specified configuration. Display the install history, and check that the temporary release was loaded.

```
SHOW INSTALL
```

5. Make the release the default (permanent) release.

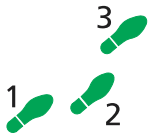
If the router operates correctly with the new release, make the release permanent.

```
SET INSTALL=PREFERRED RELEASE=52-241.rez
```

Every time the router reboots from now on, it loads the new release from FLASH.

Example: Upgrade to a new patch file

Use this procedure to upgrade the software release currently running on the router with a new patch. This example assumes that the Software Release 2.6.1 is set as the preferred release. The patch name is this example is `52261-01.paz`.



To upgrade to a new patch file:

1. Load the new patch file onto the router.

Load the new file onto your router. See "*Loading and Uploading Files*" on page 53.

```
LOAD FILE=52261-01.paz
```

Check that the file is successfully loaded.

```
SHOW FILE
```

2. Test the patch.

Set the release to run as a temporary install, so that it loads the patch once only the next time it reboots.

```
SET INSTALL=TEMPORARY RELEASE=52-261.rez
    PATCH=52261-01.paz
```

If you want to use the current router configuration again, store the dynamic configuration as a configuration script file, and set the router to use this configuration when it restarts.

```
CREATE CONFIG=myconfig.scp
```

```
SET CONFIG=myconfig.scp
```

Reboot the router.

```
RESTART REBOOT
```

The router reboots, loading the new patch file and the specified configuration. Check that the router operates correctly with the new patch file.

3. **Make the patch part of the default (permanent) release.**

   If the router operates correctly with the new patch, make the release permanent.

   ```
   SET INSTALL=PREFERRED RELEASE=52-261.rez
       PATCH=52261-01.paz
   ```

   Every time the router reboots from now on, it loads the new release and patch from FLASH.

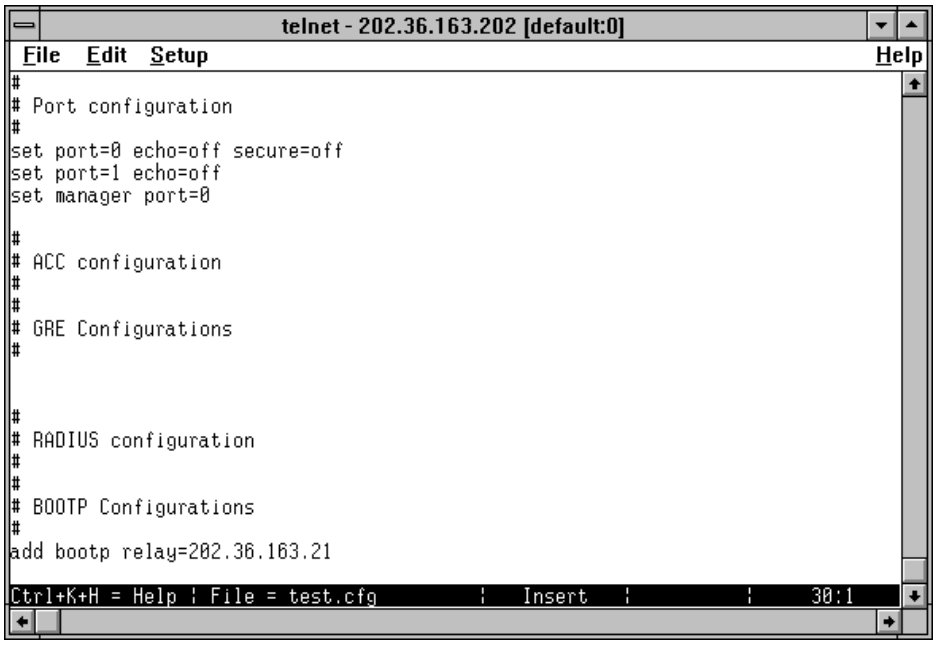
Do not set an untested patch as part of the preferred install.

Using the Built-in Editor

The AR700 Series Router has a built-in full-screen text editor for editing script files stored on the router file subsystem. Using the text editor you can run script files manually, or set script files to run automatically at router restart, or on trigger events. Figure 11 on page 61 shows a example screen shot of the text editor. To start the editor with a new file or an existing file, enter the command:

```
EDIT [filename]
```

Figure 11: The editor screen layout.



The editor uses VT100 command sequences and should only be used with a VT100-compatible terminal, terminal emulation program or Telnet client.

To display editor Help at any time while in the editor press [Ctrl/K,H]; that is, hold down the Ctrl key and press in turn the K key then the H key.

For more information about the inbuilt editor, see the *Operation* chapter in the *AR700 Series Router Software Reference*.

SNMP and MIBs

You can remotely monitor some features of the router using Simple Network Management Protocol (SNMP).

For information about the MIBs supported by the router, see *Appendix C: SNMP MIBs* in the *AR700 Series Router Software Reference.*

The SNMP agent is disabled by default. To enable SNMP, enter the command:

```
ENABLE SNMP
```

SNMP *communities* are the main configuration item in the router's SNMP agent, and are defined in terms of a list of IP addresses which define the SNMP application entities (trap hosts and management stations) in the community. To create an SNMP community, enter the command:

```
CREATE SNMP COMMUNITY=name [ACCESS={READ|WRITE}]
    [TRAPHOST=ipadd] [MANAGER=ipadd]
    [OPEN={ON|OFF|YES|NO|TRUE|FALSE}]
```

The community name is a security feature and you should keep it secure.

To enable the generation of authentication failure traps by the SNMP agent whenever an SNMP authentication failure occurs, enter the command:

```
ENABLE SNMP AUTHENTICATE_TRAP
```

To enable the generation of link state traps for a specified interface, enter the command:

```
ENABLE INTERFACE=interface LINKTRAP
```

where *interface* is the name of an interface, such as "eth0".

For more information see the *Simple Network Management Protocol (SNMP)* chapter and the *Interfaces* chapter in the *AR700 Series Router Software Reference*.

To display the current state and configuration of the SNMP agent, enter the command:

```
SHOW SNMP
```

For a detailed description of the output from the SHOW SNMP command, see the *Simple Network Management Protocol (SNMP)* chapter in the *AR700 Series Router Software Reference*.

For More About Operations and Facilities

For more detail about operating the router, and for full command syntax definitions, see the *Operation* chapter in the *AR700 Series Router Software Reference*, including:

- How to use the User Authentication Facility, RADIUS, TACACs or TACACS+ for authenticating users who log on to the router, and ensuring that only authorised login accounts are used.
- How to use the HTTP Client, which you can use to download software files onto the router, and the HTTP Server.
- How to use the Mail Subsystem.

- How to use LDAP to load PKI certificates and CRLs onto your router.
- How to use Router Startup Operations
- How to use FLASH compaction to regain storage space on the router. Read "*Warning about FLASH memory*" on page 12 before you attempt to do this.
- How to set *aliases* to represent common command strings.
- How to define a *remote security officer*, so you can manage the security features remotely via Telnet.

See other chapters in the *AR700 Series Router Software Reference* for more information on how to:

- Use the logging facility to monitor network activity and to select and display the results (see the *Logging Facility* chapter).
- Use SNMP to manage the router remotely (see the *Simple Network Management Protocol (SNMP)* chapter and *Appendix C: SNMP MIBs*).
- Use the command line to create, delete and modify configuration scripts (see the *Scripting* chapter).
- Set up triggers to automatically run specified scripts at specified times, or at specified events (see the *Trigger Facility* chapter).
- Use NTP to synchronise your router's time clock with those of other network devices (see the *Network Time Protocol (NTP)* chapter).
- Use software to test whether the router's hardware functions correctly (see the *Test Facility* chapter).

Chapter 5

Physical and Layer 2 Interfaces

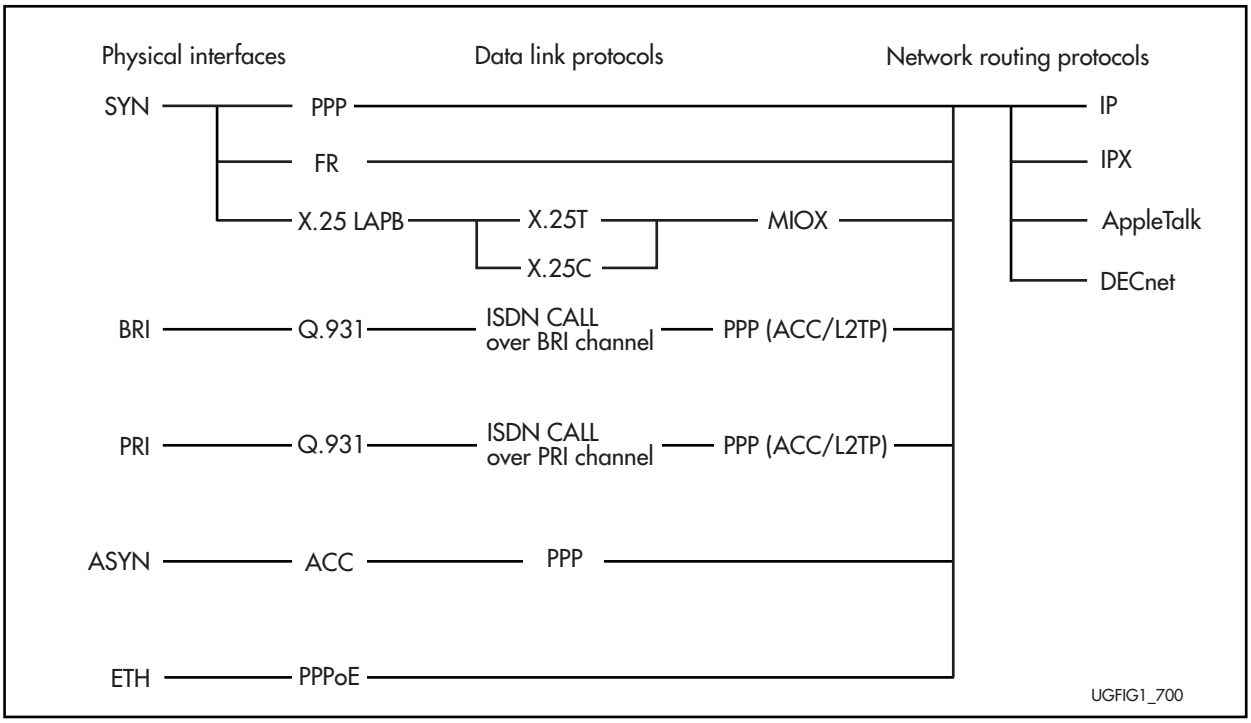
This Chapter

This chapter introduces the physical and logical interfaces available on the base unit router and the optional interfaces available as expansion options for the PIC bay. Topics covered are:

- "*Interfaces*" on page 66
- "*Naming Interfaces*" on page 67
- "*Ethernet Ports*" on page 67
- "*Asynchronous Port*" on page 68
- "*Synchronous Ports*" on page 69
- "*Point to Point Protocol (PPP)*" on page 70
- "*Frame Relay*" on page 71
- "*Integrated Services Digital Network (ISDN)*" on page 74
- "*Configuring ISDN*" on page 76

Once you have configured the Layer 2 interfaces, you can configure a Layer 3 protocol to route traffic between these interfaces. A simple network overview showing the relationship between physical interfaces, data link protocols, and network routing protocols is shown in Figure 12 on page 66.

Figure 12: Network overview.



Interfaces

The physical interfaces on the base unit or expansion option, sometimes called ports, connect the router to the physical network. All data enters and leaves the router via an interface. The interface on the router and the device at the other end of the link must use the same encapsulations for the Layer 2 protocol.

You can use the asynchronous console port on the base unit, *asyn0*, to configure the router (see "*Asynchronous Port*" on page 68 and the *Interfaces* chapter in the *AR700 Series Router Software Reference*).

Additional asynchronous ports can also connect terminals, printers and terminal ports on host computers (see the *Terminal Server* and the *Printer Server* chapters in the *AR700 Series Router Software Reference*).

Two of the encapsulations supported for synchronous ports —Frame Relay and Point-to-Point Protocol—are described in detail in the *Point-to-Point Protocol (PPP)* and *Frame Relay* chapters in the *AR700 Series Router Software Reference*.

The Basic Rate and Primary Rate ISDN interfaces are described in the *Integrated Services Digital Network (ISDN)* chapter in the *AR700 Series Router Software Reference*.

Naming Interfaces

When you configure an interface, and configure routing over that interface, you can refer to a physical interface by its simple name or its fully qualified name.

The simple name for an interface is the interface type, followed by the interface number. The interface type is an abbreviation of the full name of the interface (see Table 7 on page 67). The fully qualified name for expansion option ports includes the expansion bay and the number of the interface within the bay.

Table 7: Interface type names.

Type	Description
Physical interfaces	
ASYN	Asynchronous interface
BRI	Basic Rate ISDN interface
ETH	Ethernet interface
PRI	Primary Rate ISDN interface
SYN	Synchronous interface
Logical interfaces	
FR	Frame Relay interface
LAPB	X.25 LAPB interface
PPP	Point-to-Point Protocol interface
X25C	X.25 DCE interface
X25T	X.25 DTE interface

When you use commands with a physical interface as a parameter, you have the option to use either the simple name or the fully qualified name of the interface.

For examples of valid simple names and the equivalent fully qualified names see the *Interfaces* chapter in the *AR700 Series Router Software Reference*.

To display a summary of all the interfaces on the router, enter the command:

```
SHOW INTERFACE
```

Ethernet Ports

An Ethernet interface on the router is automatically configured by the software modules when the router starts up. No user configuration of the Ethernet interfaces is required, except to enable other software modules to use the interface. This is achieved by adding a software module interface and using the clause INTERFACE=*ethn*, where *n* is the number of the Ethernet interface being configured. For example, to add a logical interface to the IP module, enter the command:

```
ADD IP INTERFACE=eth0 IPADDRESS={ipadd|DHCP}
```

To display the modules in the router that are configured to use an Ethernet interface, and the encapsulations used on an interface, enter the command:

```
SHOW ETH=n CONFIGURATION
```

where *n* is the number of the Ethernet interface.

For more information about Ethernet interfaces and encapsulations, see the *Interfaces* chapter in the *AR700 Series Router Software Reference.*

Asynchronous Port

Asynchronous ports are normally used to connect a terminal to the router for configuration purposes. The default values for configurable parameters are modified by entering the command:

```
SET ASYN=port-number option
```

The factory default settings for asynchronous ports are shown in Table 8 on page 68.

Table 8: Factory defaults for configurable parameters for asynchronous ports.

Option	Default setting
ATTENTION	BREAK
CDCONTROL	IGNORE
DATABITS	8
DEFAULTSERVICE	FALSE
DTRCONTROL	ON
ECHO	ON
FLOW	HARDWARE
HISTORY	30
INFLOW	HARDWARE
IPADDRESS	NONE
IPXNETWORK	NONE
MAXOQLEN	0 (Unrestricted)
MTU	1500
NAME	Asyn #
OUTFLOW	HARDWARE
PAGE	22
PARITY	NONE
PROMPT	DEFAULT (CMD>)
SECURE	ON
SERVICE	NONE
SPEED	AUTO
STOPBITS	1
TYPE	VT100

For more information about asynchronous ports, see the *AR Series Router Hardware Reference* or the *Interfaces* chapter in the *AR700 Series Router Software Reference.*

For more information about configuring PPP interfaces across an asynchronous interfaces, see the *Point to Point Protocol (PPP)* chapter in the *AR700 Series Router Software Reference.*

Asynchronous Call Control (ACC)

You can configure the ACC module to answer calls made to a modem connected to an asynchronous port, to validate the user making the call and to configure the port to the mode appropriate for the desired service. Also, you can configure ACC to originate calls by controlling a modem attached to an asynchronous port and to switch the port to the appropriate mode once a connection to the remote device is established.

To assign a user an IP address and MTU (Maximum Transmission Unit) for use with an ACC call, enter the command:

```
SET USER=login-name IP=ipadd MTU=mtu
```

To assign an IP address and MTU to the asynchronous port accessed by the ACC call, enter the command:

```
SET ASYN=asyn-number IP=ipadd MTU=mtu
```

For more information about ACC, see the *Asynchronous Call Control (ACC)* chapter in the *AR700 Series Router Software Reference.*

Synchronous Ports

You can use the asynchronous console port on the base unit to configure the router. Additional asynchronous ports can also connect terminals, printers and terminal ports on host computers.

Your router supports synchronous interfaces with speeds of up to 2.048 Mbps, also known as E1. The router will automatically generate a clock signal when a DCE transition cable is connected to a synchronous interface (see the *AR Series Router Hardware Reference* for details of how to construct a cable).

To set the clock speed, enter the command:

```
SET SYN=n SPEED=speed
```

For more information about synchronous interfaces, see the *Interfaces* chapter in the *AR700 Series Router Software Reference.*

Point to Point Protocol (PPP)

The Point-to-Point Protocol (PPP) establishes a connection between the router and a service provider, on demand. PPP provides mechanisms for transmitting data over synchronous connections, ISDN, ACC and L2TP calls, groups of TDM slots, and Ethernet.

Each protocol carried over PPP has an associated Network Control Protocol (NCP) that negotiates options for the protocol and brings up the link for that protocol.

To create or destroy a PPP interface over a synchronous port, an ISDN call, an ACC call, a MIOX circuit, an L2TP call, a TDM group (referred to as a physical layer) or a PPP over Ethernet service, enter the command.

```
CREATE PPP=ppp-interface OVER=physical-interface
DESTROY PPP=ppp-interface
```

To add or delete a synchronous port, an ISDN call, an ACC call, a MIOX circuit, an L2TP call, TDM group or a PPP over Ethernet service to the PPP interface, enter the command:

```
ADD PPP=ppp-interface OVER=physical-interface
DELETE PPP=ppp-interface OVER=physical-interface
```

where:

- *physical-interface* is SYN*n*, ISDN-*callname*, ACC-*callname*, MIOX*n-circuitname*, TNL-*callname*, TDM-*groupname* or ETH*n-servicename*. For PPP over Ethernet, to specify that any service name is acceptable, use the special service name ANY. Service names may be up to 18 characters in length, and are usually supplied by the ISP providing the service.

There are many configurable parameters for PPP interfaces that you can modify using the SET PPP command.

By default, Allied Telesyn routers and layer 3 switches use Link Quality Reporting (LQR=ON) to determine link quality on PPP links. When connecting to some vendors' routers it may be more suitable to turn LQR (link quality reporting) off on PPP links (LQR=OFF), and instead use LCP Echo Request and Echo Reply messages to determine link quality (ECHO=ON):
SET PPP=ppp-interface ECHO=ON LQR=OFF

For more information about PPP, see the *Point to Point Protocol (PPP)* chapter in the *AR700 Series Router Software Reference.*

Dynamic PPP Interfaces and PPP Templates

A request from a lower layer (ISDN, ACC or L2TP) to create a new PPP interface creates a Dynamic PPP interface. PPP templates are blueprints that enable the full range of configuration options available on static PPP interfaces to apply to dynamic PPP interfaces.

You can use a template to specify any of the parameters configurable on a static PPP interface. Once a template is created, this template can be associated with an ISDN, ACC or L2TP call.

PPPoE

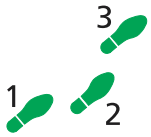
PPP over Ethernet (PPPoE) is defined in RFC 2516 "*A Method of Transmitting PPP Over Ethernet*". PPPoE is used to run PPP over the Ethernet. The same authentication, billing and transfer systems as for PPP are then available in Ethernet networks.

PPP over Ethernet enables multiple hosts at a remote site to share the same access device, while providing the access control and billing functionality of dial-up PPP connections.

The router behaves as a host, as defined in RFC 2516, creating PPP links over Ethernet to services on remote *Access Concentrators*.

Frame Relay

Frame Relay is a wide area network service, defined by ITU-T (formerly CCITT), ANSI and vendor standards, to which routers may connect in order to communicate with one another and exchange data. Frame Relay is one of the services that you can purchase from a service provider to link several offices together at high speed. Connections are made via synchronous lines, ISDN calls or G.703 TDM (*Time Division Multiplexing*) links.



To configure Frame Relay follow these steps

The following steps are required:

1. Create the Frame Relay interface.
2. Add Static DLCs if required.
3. Add Logical Interfaces if required.
4. Enable routing modules to use the interface.

1. Create the Frame Relay interface

To create and associate the Frame Relay interface with a synchronous interface or an ISDN call, enter the command:

```
CREATE FR=n OVER=physical-interface
```

where *n* is the number of the Frame Relay interface and *physical-interface* is a synchronous interface such as "syn0" or an ISDN call such as "isdn-Head Office".

To display each Frame Relay interface, the physical interface it uses, and the logical interfaces it provides, enter the command:

```
SHOW FRAMERELAY
```

A feature of Frame Relay is the dialogue that the network maintains with the devices connected to it. This dialogue is known as the Local Management Interface (LMI). A LMI is not provided by all Frame Relay networks. Your router supports Frame Relay networks that do not run the LMI by allowing the configuration of static Data Link Connections (DLCs).

Parameters that affect the LMI dialogue are also set with the CREATE command. These parameters, and the values that they can take, are defined in the Frame Relay standards. Default values for the LMI parameters are defined in the standards, and are used when parameters are not supplied.

Consult your Frame Relay network provider before making changes to the parameters that affect the LMI dialogue.

Parameters for setting the interface defaults for encryption and compression are also set with the CREATE command. These values are used by all DLCs on the interface unless specifically overridden for a particular DLC.

After the Frame Relay interface is created, to change the LMI parameters, enter the command:

```
SET FRAMERELAY
```

You may modify any or all of the parameters on a single command line. However, only ENCAPSULATION, NT1, NN1, NN2 and NN3 parameter changes take effect immediately. All other parameter changes cause the Frame Relay interface to reset automatically before they take effect.

To display the current values of the parameters, enter the command:

```
SHOW FRAMERELAY CONFIG
```

2. Add static DLCs if required

If the LMI dialogue is turned off for a Frame Relay interface, the router is not informed about active DLCs. Therefore you must set up static DLCs. To set up static DLCs, enter the command:

```
ADD FRAMERELAY=fr-interface DLC=dlci
    [COMPRESSION={DEFAULT|ON|OFF}]
    [ENCAPSULATION={DEFAULT|IETF|CISCO}]
    [ENCRYPTION={DEFAULT|ON|OFF}]
```

To remove static DLCs, enter the command:

```
DELETE FRAMERELAY DLC
```

If no encryption or compression parameters are specified when the DLC is added, the interface defaults, which are set via the DEFENCRYPTION and DEFCOMPRESSION parameters of the CREATE FRAMERELAY and the SET FRAMERELAY commands, are used for the DLC.

To set the encryption and compression parameters, and the CIR (Committed Information Rate), of an individual DLC, use the SET FRAMERELAY DLC command. If a parameter is set to a non-default value for a DLC that the router is not informed about by the LMI, a DLC is created to record this information. The DLC is put into the AWAIT_LMI state until the network informs the router via the LMI that the DLC is active.

Obtain the actual values to use for DLCs from the administrators of the Frame Relay network to which your router is connected. Communication across the Frame Relay network will only occur for those DLCs that are statically configured.

If the LMI dialogue is enabled it is not possible to use static DLCs. In this case, DLCs are learned through the LMI dialogue.

3. Add logical interfaces if required

Frame Relay logical interfaces (FRLI) provide a mechanism for organising DLCs into groups. Each FRLI, or group of DLCs, are assigned its own IP address to split the Frame Relay network into subnets. A default FRLI 0 is always created when a Frame Relay interface is created. To create additional FRLI's, enter the command:

```
ADD FRAMERELAY=fr-interface LI=logical-interface
```

By default, all DLCs are associated with the default FRLI 0. To associate DLCs with other FRLIs, enter the command:

```
SET FRAMERELAY=fr-interface DLC=dlci LI=logical-interface
```

4. Enable routing modules to use the interface

Once a Frame Relay interface is defined and configured, configure routing modules to use the interface. The procedures for achieving this are described in the chapter for the particular routing module.

In general, commands that contain the parameter INTERFACE= can refer to a Frame Relay interface by name. The form of the name is "fr*n*", where *n* is the instance for the Frame Relay module. Examples of commands that can refer to a Frame Relay interface include:

```
ADD IP INTERFACE=FRn...

ADD IPX CIRCUIT=circuit INTERFACE=FRn...

SET DNT ADD=INTERFACE INTERFACE=FRn...
```

One important point concerning the use of Frame Relay interfaces by the IP routing module is the way that the IP routing module maps IP addresses to a Frame Relay DLCI and vice versa. This mapping is an example of Address Resolution Protocol or ARP. Two methods of ARP are supported for Frame Relay interfaces on the router, Inverse ARP and static ARP.

The router supports the Inverse ARP, a protocol specially developed for Frame Relay that involves the exchange of packets between routers connected by a DLC in order to map an IP address to a Data Link Connection Identifier (DLCI). Inverse ARP is described in RFC 1293.

To enable the router to communicate with DTEs that do not support Inverse ARP, static ARP entries are added, by entering the command:

```
ADD IP ARP=ipadd INTERFACE=FRn DLCI=dlci
```

The use of static DLCs and static ARP information is not normally required for interoperation of the router with other vendors' equipment. These facilities are provided for interoperation with equipment that does not fully support the Frame Relay standards. Networks that consist purely of routers that support Inverse ARP will not need static ARPs.

Integrated Services Digital Network (ISDN)

To use ISDN connections you need to install the appropriate Port Interface Card (PIC) in the router's PIC bay. Either install an ISDN Basic Rate ISDN (BRI) or Primary Rate ISDN (PRI) PIC. Depending on the PIC installed, the router supports the following types of ISDN connections:

- Basic Rate ISDN (U)
- Basic Rate ISDN (S/T)
- Primary Rate ISDN

BRI Versus PRI

LAPD is the Link Access Protocol for the ISDN D channel, as defined by ITU-T Recommendation Q.921. The major difference between Basic and Primary Rate Interfaces as far as LAPD is concerned is that BRI S/T interfaces use a bus configuration whereas PRI interfaces use a point-to-point configuration.

For more information about ISDN, see the *Integrated Services Digital Network (ISDN)* chapter in the *AR700 Series Router Software Reference.*

Configuring the Basic Rate Interface

The Basic Rate Interface (BRI) software module does not require user configuration for normal ISDN operation, but may require configuration when the interface is used for semipermanent connections.

To display the status of the BRI, enter the command:

```
SHOW BRI STATE
```

For more information about configuring BRI, see the *Integrated Services Digital Network (ISDN)* chapter in the *AR700 Series Router Software Reference.*

Configuring the Primary Rate Interface

The Primary Rate Interface (PRI) software module requires minimal user configuration for normal operation. Commands are provided to change user-configurable parameters, show the status of the module, and to examine and reset a number of data and error counters. You can reset the PRI software module, but this should not be necessary during normal operation. The PRI software module requires configuration for E1 and T1 interfaces.

To display the status of the PRI, enter the command:

```
SHOW PRI STATE
```

To show the higher layer modules (if any) that are attached to the PRI interface, enter the command:

```
SHOW PRI CONFIGURATION
```

For more information about configuring PRI, see the *Integrated Services Digital Network (ISDN)* chapter in the *AR700 Series Router Software Reference.*

Default Setup

The standard LAPD configurations are shown in Table 9 on page 75 (Basic Rate Interfaces) and Table 10 on page 75 (Primary Rate Interfaces). These settings suit many situations. However, you can modify these settings as required to suit other network situations (see the *Integrated Services Digital Network (ISDN)* chapter, *AR700 Series Router Software Reference*).

Table 9: Standard LAPD configuration for an ISDN Basic Rate Interface.

Mode	Auto
Debug	Off
TEI	Provided by the network

T, N and k values (for each SAPI):

SAPI	Layer 3	T200	T201	T202	T203	N200	N201	N202	k
0	Q.931 Call Control	10	10	20	100	3	260	3	1
1	Q.931 Packet Mode	10	10	20	100	3	260	3	3
16	X.25 Packet Mode	10	10	20	100	3	1024	3	3
63	LAPD Management	10	10	20	100	3	260	3	1

Table 10: Standard LAPD configuration for an ISDN Primary Rate Interface.

Mode	nonAuto
Debug	Off
TEI	0

T, N and k values (for each SAPI):

SAPI	Layer 3	T200	T201	T202	T203	N200	N201	N202	k
0	Q.931 Call Control	10	N/A	N/A	100	3	260	N/A	7
1	Q.931 Packet Mode	10	N/A	N/A	100	3	260	N/A	7
16	X.25 Packet Mode	10	N/A	N/A	100	3	1024	N/A	7
63	LAPD Management	10	N/A	N/A	100	3	260	N/A	7

Testing the BRI or PRI PIC

To test the ISDN PRI, BRI (U), or BRI (S/T) PIC you need to configure a routing protocol such as IP or IPX to use ISDN.

For more information about configuring ISDN calls and routing protocols, see "*Configuring ISDN*" on page 76, "*Configuring an IP Network*" on page 85, and "*Configuring a Novell IPX Network*" on page 97.

Configuring ISDN

This section describes how to configure ISDN on an ISDN expansion option on your router using the command line interface. If you want to use ISDN, your router must have a PIC bay with the appropriate ISDN Port Interface Card installed. Simple ISDN configurations for Basic Rate ISDN, Primary Rate ISDN, ISDN Dial on Demand and ISDN Bandwidth on Demand are described.

ISDN on the router requires minimal user configuration, other than selecting a territory, creating call definitions and configuring the Point-to-Point Protocol (PPP) to use the ISDN calls. The lower layers of the ISDN protocol stack (BRI, LAPD and Q.931) are automatically configured when the router starts up.

The factory default hardware and software settings described here are correct for European Union (EU) countries. For other countries, contact your authorised distributor or reseller for details of local requirements.

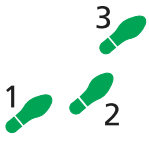
Ordering ISDN in the USA and Canada

In the United States and Canada, Basic Rate ISDN is provided using National ISDN-1, 5ESS or DMS-100 formats, all of which are supported by the router. If National ISDN-1 is available, you can select from a list of "Capability Packages", each providing different features. Contact your ISDN service provider for more information. The router will accept either one or two Service Profile Identifiers (SPIDs).

Configuring Basic Rate ISDN

To connect an AR700 Series Router with an AT-AR021(U) PIC installed to a Basic Rate ISDN service the following steps are required:

1. Check BRI hardware configuration.
2. Select country or territory.
3. Set directory numbers and subaddresses (outside USA).
4. Set switch type and SPIDs (USA only).
5. Create call definitions.
6. Create PPP interfaces.



To configure Basic Rate ISDN follow these steps

1. Check BRI hardware configuration

Check that the AT-AR021(U) PIC has the correct termination for the local conditions. The AR410 router can only operate in TE mode and is shipped with the standard 100W termination jumpers removed. This is appropriate for most situations, where the building wiring provides the ISDN termination. Your authorised distributor or reseller can advise you whether or not you should install termination jumpers.

2. Select country or territory.

To select the country in which the router is operated, enter the command:

```
SET SYSTEM TERRITORY={AUSTRALIA|CHINA|EUROPE|JAPAN|KOREA|
    NEWZEALAND|USA}
```

The territory determines which Q.931 profile is used on the ISDN interface. For example, to select the Q.931 profile for the United States, enter the command:

```
SET SYSTEM TERRITORY=USA
```

If you are not sure which territory to use, contact your authorised distributor or reseller. Failure to select the correct territory will invalidate the approval of this product with respect to the applicable national standards for the country in which the product is used.

For installations in the USA, go to step 4. For installations in other countries, go to step 3.

3. Set directory numbers and subaddresses (outside USA).

In countries other than the USA, set router's ISDN directory numbers and subaddresses with the command:

```
SET Q931=0 NUM1=number NUM2=number SUB1=subaddress
    SUB2=subaddress
```

This step is only required if the router is sharing the ISDN S/T bus with other ISDN devices. See the *AR700 Series Router Software Reference* for more information.

Go to Step 5.

4. Set switch type and SPIDs (USA only).

In the USA, you may need to set the ISDN switch type and SPIDs values. Setting the system territory to USA automatically sets the ISDN switch type to National ISDN-1. This should be correct for all new ISDN installations. If the router is connected to another switch type, set the switch type with the command:

```
SET Q931=0 PROFILE=DMS-100
```

for a Northern Telecom DMS-100 switch running custom software, or:

```
SET Q931=0 PROFILE=5ESS
```

for a Lucent 5ESS switch running custom software.

If the switch type is not National ISDN-1, enter the SPIDs (supplied by the ISDN service provider) with the command:

```
SET Q931=0 SPID1=spid SPID2=spid
```

If the switch type is National ISDN-1 the router will, when first turned on, attempt to obtain the SPIDs itself from the switch using the Auto SPID procedures. To monitor the success of this procedure, enter the command:

```
SHOW Q931=0 SPID
```

If the Auto SPID procedure succeeds the router will either select the SPID values to use by itself, or tell the user (in the output of the SHOW Q931=0 SPID command) how to select the SPID values.

If the Auto SPID procedures fail, manually enter the SPIDs with the command:

```
SET Q931=0 SPID1=spid SPID2=spid
```

Enter directory numbers and subaddresses with the command:

```
SET Q931=0 NUM1=number NUM2=number SUB1=subaddress
   SUB2=subaddress
```

The ISDN service provider must supply the directory numbers and subaddresses. If the directory number is a full 10 digit number (3 digit area code plus 7 digit number), the router will append the digits "0101" to the number and attempt SPID initialisation with the result. This is known as the Generic SPID procedure. If SPID initialisation has already taken place and SPIDs obtained through the Auto SPID procedure, then either these SPIDs are the same as the Generic SPID and the router will successfully reinitialise, or the SPIDs are not the same as the Generic SPID and the router will not initialise. In this case, the router will revert to using the Auto SPID values.

5. Create call definitions.

Create ISDN call definitions to enable the router to make ISDN calls to other devices on the ISDN network. This is the only step you must complete to configure ISDN on the router. Before a call can be made from one router to another, create call definitions on both routers, by entering the command:

```
ADD ISDN CALL=name NUMBER=number PRECEDENCE={IN|OUT}
   options...
```

For example, a Remote Office router is to be connected to the Head Office router via ISDN. The ISDN number of the Remote Office router is 1234567. The ISDN number of the Head Office router is 9876543. The called party subaddress information element (IE) is used to carry connection information, and PPP interfaces are created explicitly to use the ISDN calls. Either router can initiate the call, but calls from the Remote Office have precedence. On the Head Office router, to create a call to the Remote Office router, enter the command:

```
ADD ISDN CALL=ROHO OUTSUB=LOCAL SEARCHSUB=LOCAL
   NUMBER=1234567 PREC=IN
```

On the Remote Office router, to create a call to the Head Office router, enter the command:

```
ADD ISDN CALL=ROHO OUTSUB=LOCAL SEARCHSUB=LOCAL
   NUMBER=9876543 PREC=OUT
```

Each call has the same name (ROHO), and this name is passed via the called subaddress IE to provide identification to the remote end of the link. Each router will search for this call using the called subaddress IE.

You must set the precedence to ensure that in the event of a call collision (the same call made and answered at the same time), one call is completed and other call is cleared. The direction of precedence is not important, but set precedence to IN at one end of the call and OUT at the other end of the call.

The ISDN number is the exact sequence required to reach the remote router from the local router, including STD access codes and area codes. The number may contain only decimal digits. Hyphens and other characters will result in an error.

Check that the ISDN calls are successfully added with the command:

```
SHOW ISDN CALL
```

6. Create PPP interfaces.

Create PPP interfaces to use the ISDN calls. PPP provides the link layer protocol and enables multiple network and transport layer protocols such as IP and Novell® IPX to be carried over the same ISDN link.

For example, on the Head Office router create PPP interface 0 to use the ISDN call ROHO, by entering the command:

```
CREATE PPP=0 OVER=ISDN-ROHO
```

On the Remote Office router, create PPP interface 0 to use the ISDN call ROHO, by entering the command:

```
CREATE PPP=0 OVER=ISDN-ROHO
```

Check the configuration with the commands:

```
SHOW ISDN CALL

SHOW PPP
```

The call ROHO should appear in the output of the SHOW ISDN CALL command. The output of the SHOW PPP command should show interface ppp0 over ISDN-ROHO.

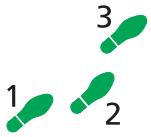
ISDN is now ready for use by routing protocols such as IP and IPX.

Configuring Primary Rate ISDN

Your AR700 Series Router can operate in either TE or NT mode, using 75W or 120W termination. The router is shipped with jumpers set to TE mode, 75W termination, Tx grounded and Rx grounded via a 100nF capacitor. This is appropriate for most situations. Your authorised distributor or reseller can advise you whether or not to install grounding jumpers.

The following steps are required:

1. Check BRI hardware configuration.
1. Select the territory.
2. Set directory numbers and subaddresses.
3. Create call definitions.
4. Create PPP interfaces.



To configure Primary Rate ISDN follow these steps

1. Check BRI hardware configuration

Check that the AT-AR021(U) PIC has the correct termination for the local conditions. The AR410 router can only operate in TE mode and is shipped with the standard 100W termination jumpers removed. This is appropriate for most situations, where the building wiring provides the ISDN termination. Your authorised distributor or reseller can advise you whether or not you should install termination jumpers.

2. Select the territory.

To select the country or region in which the router is operated, enter the command:

```
SET SYSTEM TERRITORY={AUSTRALIA|CHINA|
    EUROPE|JAPAN|KOREA|NEWZEALAND|USA}
```

The territory determines which Q.931 profile is used on the ISDN interface. For example, to select the Q.931 profile for New Zealand, enter the command:

```
SET SYSTEM TERRITORY=NEWZEALAND
```

If you are not sure which territory to use, contact your authorised distributor or reseller. Failure to select the correct territory will invalidate the approval of this product with respect to the applicable national standards for the country in which the product is used.

3. Set directory numbers and subaddresses.

The router's ISDN directory numbers and subaddresses are set with the command:

```
SET Q931=0 NUM1=number NUM2=number SUB1=subaddress
    SUB2=subaddress
```

This step is only required if the router is sharing the ISDN S/T bus with other ISDN devices. See the *AR700 Series Router Software Reference* for more information.

4. Create call definitions.

Create ISDN call definitions to enable the router to make ISDN calls to other devices on the ISDN network. This is the only step you must complete to configure ISDN on the router. Before a call can be made from one router to another, create call definitions on both routers, by entering the command:

```
ADD ISDN CALL=name NUMBER=number PRECEDENCE={IN|OUT}
    options...
```

For example, a Remote Office router is to be connected to the Head Office router via ISDN. The ISDN number of the Remote Office router is 1234567. The ISDN number of the Head Office router is 9876543. The called party subaddress information element (IE) is used to carry connection information, and PPP interfaces are created explicitly to use the ISDN calls. Either router can initiate the call, but calls from the Remote Office have precedence. On the Head Office router, to create a call to the Remote Office router, enter the command:

```
ADD ISDN CALL=ROHO OUTSUB=LOCAL SEARCHSUB=LOCAL
    NUMBER=1234567 PREC=IN
```

On the Remote Office router, to create a call to the Head Office router, enter the command:

```
ADD ISDN CALL=ROHO OUTSUB=LOCAL SEARCHSUB=LOCAL
    NUMBER=9876543 PREC=OUT
```

Each call has the same name (ROHO), and this name is passed via the called subaddress IE to provide identification to the remote end of the link. Each router will search for this call using the called subaddress IE.

You must set the precedence to ensure that in the event of a call collision (the same call made and answered at the same time), one call is completed

and other call is cleared. The direction of precedence is not important, but set precedence to IN at one end of the call and OUT at the other end of the call.

The ISDN number is the exact sequence required to reach the remote router from the local router, including STD access codes and area codes. The number may contain only decimal digits. Hyphens and other characters will result in an error.

Check that the ISDN calls are successfully added with the command:

```
SHOW ISDN CALL
```

5. Create PPP interfaces.

Create PPP interfaces to use the ISDN calls. PPP provides the link layer protocol and enables multiple network and transport layer protocols such as IP and Novell® IPX to be carried over the same ISDN link.

For example, on the Head Office router create PPP interface 0 to use the ISDN call ROHO by entering the command:

```
CREATE PPP=0 OVER=ISDN-ROHO
```

On the Remote Office router, create PPP interface 0 to use the ISDN call ROHO by entering the command:

```
CREATE PPP=0 OVER=ISDN-ROHO
```

Check the configuration with the commands:

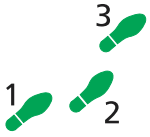
```
SHOW ISDN CALL

SHOW PPP
```

The call ROHO should appear in the output of the SHOW ISDN CALL command. The output of the SHOW PPP command should show interface ppp0 over ISDN-ROHO.

ISDN is now ready for use by routing protocols such as IP and IPX.

Configuring ISDN Dial on Demand

A PPP interface that uses an ISDN call as its physical interface can be configured for dial-on-demand operation. The ISDN call is activated only when data is transmitted, and is disconnected when the link is idle for a period of time.



To configure ISDN dial-on-demand follow these steps

The following steps are required:

1. Configure BRI or PRI ISDN.
2. Create PPP interfaces.

1. Configure BRI or PRI ISDN.

Complete steps 1 to 5 of "*Configuring Basic Rate ISDN*" on page 76, or steps 1 to 4 of "*Configuring Primary Rate ISDN*" on page 79.

2. Create PPP interfaces.

Create PPP interfaces to use the ISDN calls and enable the IDLE timer. Using the example in step 6 of "*Configuring Basic Rate ISDN*" on page 76, on the Head Office router create PPP interface 0 to use the ISDN call ROHO, enter the command:

```
CREATE PPP=0 OVER=ISDN-ROHO IDLE=ON
```

On the Remote Office router, to create PPP interface 0 to use the ISDN call ROHO, enter the command:

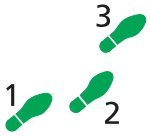
```
CREATE PPP=0 OVER=ISDN-ROHO IDLE=ON
```

Setting the IDLE parameter to ON enables the idle timer and sets the timeout period to 60 seconds. ISDN calls are disconnected no data is transmitted over the link for 60 seconds. To enable the idle timer with a different timeout period, specify a time in seconds instead of the value ON.

PPP interface 0 is now configured for dial-on-demand operation and any routing protocols such as IP and IPX that are configured to use PPP interface 0 will automatically inherit the dial-on-demand functionality.

Configuring ISDN Bandwidth on Demand

You can configure a PPP interface to use up to two B channels on an ISDN Basic Rate interface to provide bandwidth on demand. PPP activates additional ISDN channels when the bandwidth exceeds an upper threshold, and deactivates ISDN channels as bandwidth falls below a lower threshold.



To configure an ISDN connection for bandwidth on demand follow these steps

The following steps are required:

1. Configure BRI or PRI ISDN.
2. Create a second ISDN call.
3. Create PPP interfaces.

1. Configure BRI or PRI ISDN.

Complete steps 1 to 5 of "*Configuring Basic Rate ISDN*" on page 76, or steps 1 to 4 of "*Configuring Primary Rate ISDN*" on page 79.

2. Create a second ISDN call.

Create a second ISDN call on each router, identical to the call ROHO but with the name DEMAND.

3. Create PPP interfaces.

Create PPP interfaces to use the ISDN calls, enable the IDLE timer and add a second demand channel. Using the example in step 6 of "*Configuring Basic Rate ISDN*" on page 76, on the Head Office router create PPP interface 0, enter the command:

```
CREATE PPP=0 OVER=ISDN-ROHO IDLE=ON

ADD PPP=0 OVER=ISDN-DEMAND TYPE=DEMAND
```

On the Remote Office router, to create PPP interface 0, enter the command:

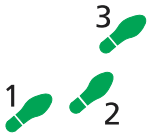
```
CREATE PPP=0 OVER=ISDN-ROHO IDLE=ON

ADD PPP=0 OVER=ISDN-DEMAND TYPE=DEMAND
```

PPP interface 0 is now configured for bandwidth on demand operation and any routing protocols such as IP and IPX that are configured to use PPP interface 0 will automatically inherit the bandwidth on demand functionality.

For more information about ISDN, including LAPD, Q.931, Call control, Call Logging, DNS, AODI, X.25 and Data over voice, see the *Integrated Services Digital Network (ISDN)* chapter in the *AR700 Series Router Software Reference*.

Connecting to a Leased Line Circuit

Leased lines are a commonly used for building Wide Area Networks (WANs). A leased line maybe the right solution if you need to connect distant sites across public areas. By installing an AT-AR023 SYN PIC in your router this option is available to you.



To connect your router with an AT-AR023 SYN PIC installed to a synchronous leased line circuit, follow these steps

The following steps are required:

1. Follow the instructions in the *Port Interface Card Quick Install Guide* on how to install the AT-AR023 SYN PIC.
2. Use the appropriate approved transition cable (RS-232, X.21 or V.35), to connect the synchronous port on the rear panel of the AT-AR023 SYN PIC to the telecommunication service provider's NTU.
3. To check the configuration of the port, enter the command:

   ```
   SHOW SYN=n
   ```

   where *n* is the synchronous port number. Verify that the information displayed is correct. In particular, you should set "State" to "enabled" and "Interface type" should match the transition cable used.
4. Configure a data link layer module, such as PPP (Point-to-Point Protocol), Frame Relay or X.25 LAPB, to use the synchronous interface. To create a PPP interface 0 to use synchronous port 0, enter the command:

   ```
   CREATE PPP=0 OVER=SYN0
   ```
5. To check the configuration, enter the commands:

   ```
   SHOW SYN=0
   ```

   ```
   SHOW PPP=0
   ```

   The output of the SHOW SYN command should show "Active" set to "yes" and "Module" set to "ppp". The output of the SHOW PPP command should show interface ppp0 over syn0 with "LCP" as the control protocol. The Tx and Rx LEDs are lit as data is sent and received on the interface.

Chapter 6

Routing

This Chapter

This chapter introduces and some protocols supported by the router, including:

- Internet Protocol (IP) (see "*Configuring an IP Network*" on page 85).
- IP Multicasting (see "*Configuring IP Multicasting*" on page 89).
- Configuring Dynamic Host Configuration Protocol (see "*Configuring Dynamic Host Configuration Protocol (DHCP)*" on page 95.)
- Novell IPX (see "*Configuring a Novell IPX Network*" on page 97).
- IPX Dial-on-Demand (see "*Configuring IPX Dial-on-Demand*" on page 100).
- AppleTalk (see "*AppleTalk*" on page 102).
- Routing Information Protocol (RIP) (see "*Routing Information Protocol (RIP)*" on page 103).
- Resource Reservation Protocol (RSVP) (see "*Resource Reservation Protocol (RSVP)*" on page 104).
- OSPF (see "*OSPF*" on page 104).

For a complete description of all protocols supported by the router, see the *AR700 Series Router Software Reference*.

Configuring an IP Network

TCP/IP is the most widely used network protocol. The Internet uses TCP/IP for routing all its traffic. TCP/IP provides a range of services including remote login, Telnet, file transfer (FTP), Email and access to the World-Wide Web.

AR700 Series Routers route TCP/IP packets across the Wide Area Network using services like ISDN, Frame Relay and leased lines. This enables you to join remote TCP/IP LANs together as a single internet to exchange information.

Before You Start

1. Ensure that the routers you want to configure are connected as described in the *Quick Install Guide*.
2. Connect a terminal to the console port (port 0) on each router as described in the in the *Quick Install Guide*. Alternatively, you can connect a PC to the console port and use a terminal emulation program like Windows™ Terminal.
3. Login to the MANAGER account on each router (see "*Logging In*" on page 15).

Configuring IP

This example (Figure 13 on page 86) illustrates the steps required to configure TCP/IP using the router's command line interface. Two routers running TCP/IP will be connected together using the Point-to-Point Protocol (PPP) over a wide area link.

Figure 13: Example configuration for an IP network.

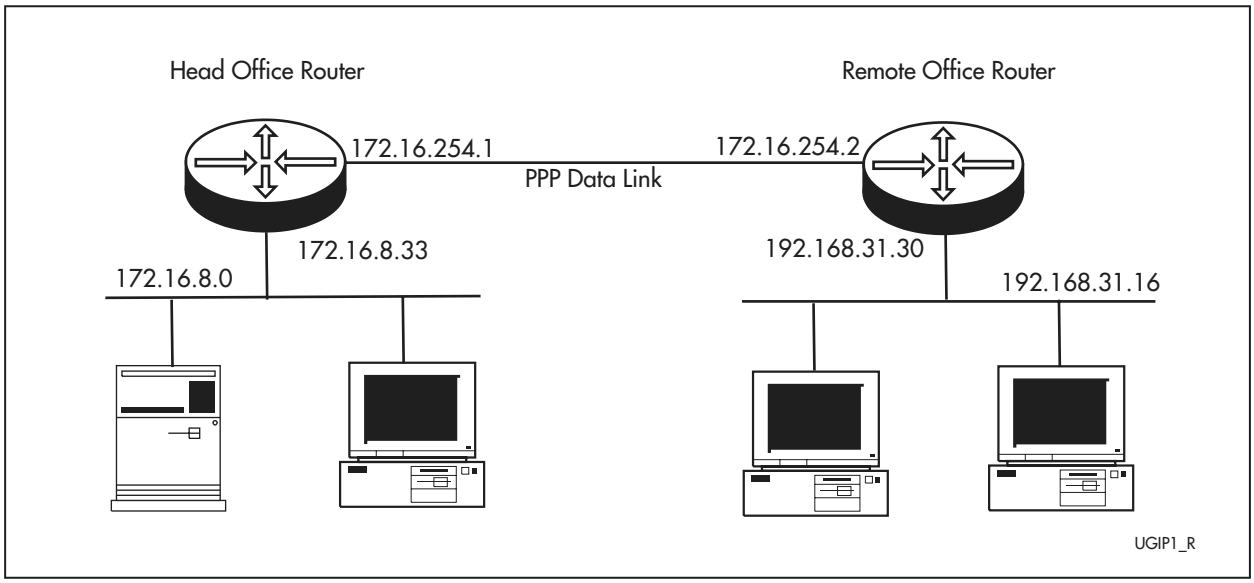
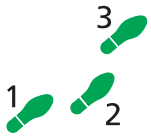


Table 11: Example configuration parameters for an IP network .

Parameter	Head Office Router	Remote Office Router
Eth interface	eth0	eth0
Eth interface IP address	172.16.8.33	192.168.31.30
Eth IP subnet address	172.16.8.0	192.168.31.16
Eth LAN IP subnet mask	255.255.255.0	255.255.255.240
PPP interface	ppp0	ppp0
PPP interface IP address	172.16.254.1	172.16.254.2
PPP interface IP subnet address	172.16.254.0	172.16.254.1
PPP interface IP subnet mask	255.255.255.0	255.255.255.0



To configure IP follow these steps

The following steps are required:

1. Configure the PPP Link.
2. Configure the IP routing module on both routers.
3. Test the configuration.
4. Save the configuration.

1. Configure the PPP Link

Refer to other sections of this guide on how to configure PPP interface 0 on each router to use the wide area link.

- See "*Point to Point Protocol (PPP)*" on page 70 for information about configuring PPP to use a synchronous link.
- See "*Configuring ISDN*" on page 76 for information about configuring PPP to use an ISDN call.
- If the PPP interface is configured for dial-on-demand operation (see"*Configuring ISDN Dial on Demand*" on page 81) or bandwidth on demand operation (see "*Configuring ISDN Bandwidth on Demand*" on page 82), these services are automatically used by the IP routing software.

2. Configure IP Routing

To clear any pre-existing IP configuration and turn on the IP routing software on each router, enter the commands:

```
PURGE IP

ENABLE IP
```

On the Head Office router define two IP interfaces, one for the ETH port and one for the wide area link:

```
ADD IP INT=ETH0 IP=172.16.8.33 MASK=255.255.255.0

ADD IP INT=PPP0 IP=172.16.254.1 MASK=255.255.255.0
```

Repeat this procedure on the Remote Office router, defining one IP interface for the ETH port and one for the wide area link:

```
ADD IP INT=ETH0 IP=192.168.31.30 MASK=255.255.255.240

ADD IP INT=PPP0 IP=172.16.254.2 MASK=255.255.255.0
```

A routing protocol, such as RIP, can be enabled so that the routers can exchange information about routes to all of the IP devices (hosts, PCs, file servers, etc.) on the internet. However, on a dial-on-demand ISDN connection this may result in excessive call charges. So for this example static routes are defined. On the Head Office router enter the command:

```
ADD IP ROUTE=192.168.31.0 MASK=255.255.255.240 INT=PPP0
   NEXT=172.16.254.2
```

Repeat this procedure for the Remote Office router, entering the command:

```
ADD IP ROUTE=172.16.8.0 MASK=255.255.255.0 INT=PPP0
   NEXT=172.16.254.1
```

The IP routing software is now configured and operational on both routers.

3. Test the configuration.

Check the IP configuration using the following commands and then functionally test the configuration by establishing a Telnet (remote access) connection to the remote router.

To check the routes, enter the command (on either router):

```
SHOW IP ROUTE
```

For each router, there should be a route to the LAN and PPP interfaces on the local router and a route to the LAN interface on the remote router.

Test the PPP link between the two routers using the PING command on each router to send ping packets to the router at the remote end of the PPP link. On the Head Office router, enter the command:

```
PING 192.168.31.30
```

On the Remote Office router, enter the command:

```
PING 172.16.8.33
```

Within a few seconds the router will display a message like:

```
Echo reply 1 from 172.16.8.33 time delay 20 ms
```

indicating a response was received from the router at the remote end of the PPP link.

To functionally test the connection between the two routers, use Telnet to establish a connection to the remote router. Enter the following command on the Head Office router to connect to the Remote Office router:

```
TELNET 192.168.31.30
```

You will see the login screen for the Remote Office router. To connect from the Remote Office router to the Head Office router, on the Remote Office router, enter the command:

```
TELNET 172.16.8.33
```

4. Save the configuration

To save the new dynamic configuration as a script, enter the command:

```
CREATE CONFIG=IPCONF.SCP
```

Configuring IP Multicasting

IP multicasting is used to transmit packets to a group of hosts simultaneously on a TCP/IP network or sub-network. Network bandwidth is saved because files are transmitted as one data stream and are split apart by the router to the target stations at the end of the path.

The multicast environment consists of senders (IP hosts), routers and switches (intermediate forwarding devices) and receivers (IP hosts). Any IP host can send packets to a multicast group, in the same way that they send unicast packets to a particular IP host, by specifying its IP address. A host need not belong to a multicast group in order to send packets to the multicast group. Packets sent to a group address are only received by members of the group.

For multicasting to succeed, the router needs to know which of its interfaces are directly connected to members of each multicast group. To establish this, the router uses Internet Group Management Protocol (IGMP) for multicast group management. IGMP is used between hosts and multicast routers and switches on a single physical network to establish hosts' membership in particular multicast groups.

The router uses this information, in conjunction with a multicast routing protocol, to know which other routers to route multicast traffic to. The router maintains a routing table for multicast traffic with Distance Vector Multicast Routing Protocol (DVMRP), Protocol Independent Multicast-Sparse Mode (PIM-SM), or Protocol Independent Multicast-Dense Mode (PIM-DM). You must configure IGMP and one of the multicast routing protocols before the router can forward multicast packets. DVMRP and PIM-Sparse Mode share a separate multicast forwarding table.

When the router receives a packet addressed to a multicast group, it forwards it to the interfaces that have group members connected to them, according to IGMP, and out other interfaces specified by the multicast routing protocol. Membership in a multicast group is dynamic; hosts can join and leave at any time. Multicast groups can be long or short lived, and can have relatively stable or constantly changing membership. There is no limit on the location or number of members in a multicast group. A host can belong to more than one multicast group at a time.

When the router finds out from IGMP that a new host has joined a multicast group on one of its interfaces, the router needs to receive the multicast traffic for this group, so that it can forward it to the host. The router uses the multicast routing protocol (DVMRP, PIM-SM or PIM-DM) to notify routers closer to the sender (upstream) to forward it traffic for the group.

While you can configure different multicasting protocols on different interfaces on the same router, multicasting information is not translated between the different multicast protocols.

Configuring IGMP

By default, IGMP is disabled on the router and on all interfaces. To enable IGMP on the router, enter the command:

```
ENABLE IP IGMP
```

You must enable IGMP on an interface before the interface can send or receive IGMP messages. If DVMRP is used for multicast routing, you must also enable IGMP on any interfaces used by DVMRP. To enable IGMP on an interface, enter the command:

```
ENABLE IP IGMP INTERFACE=interface
```

IGMP keeps the local group database up to date with current multicast group members by updating it when it hears IGMP Host Membership Reports on an interface. If the router is the IGMP designated router for the subnetwork, it sends out IGMP Host Membership Queries at a Query Interval. If the router does not receive a Host Membership Report for a multicast group on an interface within the Timeout period, it deletes the multicast group from its local group database. The default value of the Query Interval (125 seconds) and of the Timeout (2*(Query Interval + 10) seconds) will suit most networks. You should only change these defaults with caution, and if you have a sound understanding of how they affect interaction with other devices. To change the intervals, enter the command:

```
SET IP IGMP [TIMEOUT=1.65535] [QUERYINTERVAL=1.65535]
```

To display information about IGMP and multicast group membership, enter the command:

```
SHOW IP IGMP
```

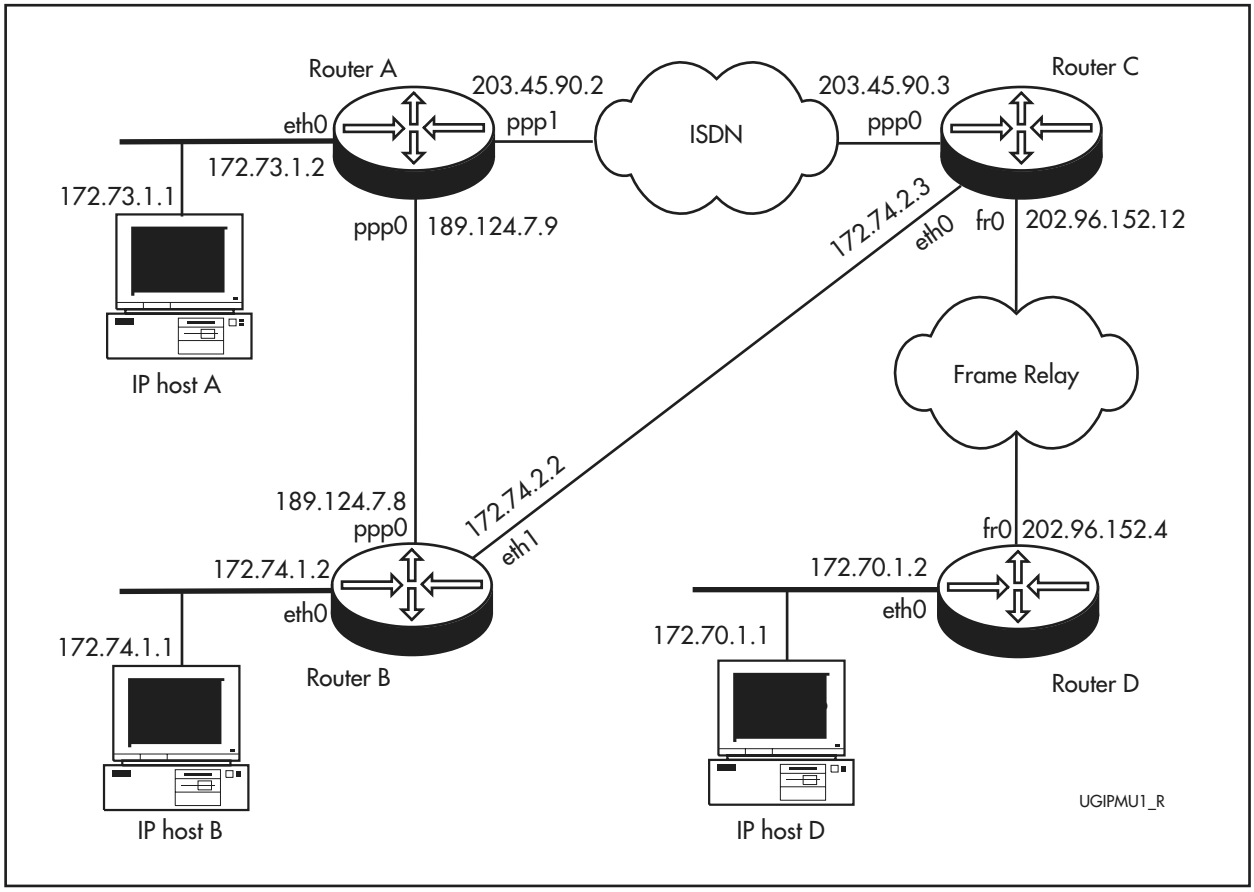
Multicasting using DVMRP

This example (Figure 14 on page 91) allows IP hosts to send data to and receive data from the multicast groups. Multicast group management uses IGMP, and multicast routing between the routers uses DVMRP. The example assumes that each router starts from the default configuration.

Multicast packets are delivered along the shortest path from one host to another. The distance is the sum of metrics along this path. So in this example, the shortest path from IP host A to IP host B is Router A → Router C → Router B. From IP host A to IP host D the shortest path is Router A → Router C → Router D. If IP host B joins the multicast group to which IP host A is a sender, multicast data packets will not be delivered to Router D or IP host D, unless IP host D also joins the same multicast group. Changing the metric on interfaces may change the path by which multicast packets are delivered.

Interfaces with DVMRP enabled must also have IGMP enabled.

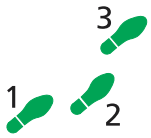
Figure 14: Multicast configuration example using IGMP and DVMRP.



To configure multicast routing using DVMRP follow these steps

The following steps are required:

1. Configure multicast routing using DVMRP on Router A.
2. Configure multicast routing using DVMRP on Router B.
3. Configure multicast routing using DVMRP on Router C.
4. Configure multicast routing using DVMRP on Router D.
5. Confirm multicast routing is working.



Configure multicast routing using DVMRP on Router A.

1. Set the system name.

To set a unique system name for the router, enter the command:

```
SET SYS NAME=A-dvmrp
```

2. Configure ISDN.

To set up an ISDN call to Router C for DVMRP multicast traffic, enter the command:

```
ADD ISDN CALL=DVMRP NUMBER=1234567 PRECEDENCE=OUT
    OUTSUB=LOCAL SEARCHSUB=LOCAL
```

3. **Configure PPP.**

   To create PPP interfaces over a synchronous port and the ISDN call, enter the commands:

```
CREATE PPP=0 OVER=SYN0

CREATE PPP=1 OVER=ISDN-DVMRP IDLE=ON
```

4. **Configure IP.**

   To enable the IP module, and assign IP addresses to the interfaces, enter the commands:

```
ENABLE IP

ADD IP INTERFACE=PPP0 IPADDRESS=189.124.7.9
   MASK=255.255.0.0

ADD IP INTERFACE=PPP1 IPADDRESS=203.45.90.2
   MASK=255.255.255.0

ADD IP INTERFACE=ETH0 IPADDRESS=172.73.1.2
   MASK=255.255.255.0
```

5. **Configure IGMP.**

   To enable IGMP on the router for multicast group management, enter the command:

```
ENABLE IP IGMP
```

   To enable IGMP on the interfaces that have potential multicast receivers (IP hosts) connected to them, and the interfaces using DVMRP, enter the commands:

```
ENABLE IP IGMP INTERFACE=ETH0

ENABLE IP IGMP INTERFACE=PPP0

ENABLE IP IGMP INTERFACE=PPP1
```

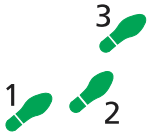
6. **Configure DVMRP.**

   To enable DVMRP for multicast routing, enter the command:

```
ENABLE DVMRP
```

   Enable DVMRP on the interfaces that use DVMRP for multicast routing. Setting the metrics on each of the interfaces influences the path cost and therefore the traffic sent over the interface. (The higher the metric, the higher the path cost, and the lower the traffic over the interface.) Enter the commands:

```
ADD DVMRP INTERFACE=ETH0 METRIC=1

ADD DVMRP INTERFACE=PPP0 METRIC=6

ADD DVMRP INTERFACE=PPP1 METRIC=3
```



Configure multicast routing using DVMRP on Router B.

1. **Set the system name.**

   To set a unique system name for the router, enter the command:

```
SET SYS NAME=B-dvmrp
```

2. **Configure PPP.**

   To create a PPP interface over a synchronous port, enter the command:

```
CREATE PPP=0 OVER=SYN0
```

3. **Configure IP.**

   To enable IP on the router, and assign IP addresses to the interfaces used by DVMRP for multicast routing, enter the commands:

```
ENABLE IP

ADD IP INTERFACE=PPP0 IPADDRESS=189.124.7.8
   MASK=255.255.0.0

ADD IP INTERFACE=ETH0 IPADDRESS=172.74.1.2
   MASK=255.255.255.0

ADD IP INTERFACE=ETH1 IPADDRESS=172.74.2.2
   MASK=255.255.255.0
```

4. **Configure IGMP.**

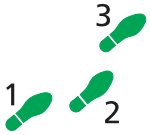
   To enable IGMP on the router, and on the interfaces that have IP host connected to them, so that the router can maintain its group membership data, enter the commands:

```
ENABLE IP IGMP

ENABLE IP IGMP INTERFACE=PPP0

ENABLE IP IGMP INTERFACE=ETH0

ENABLE IP IGMP INTERFACE=ETH0
```

5. **Configure DVMRP**

   To enable DVMRP on the router and on each interface over which it is used for multicast routing, enter the commands:

```
ENABLE DVMRP

ADD DVMRP INTERFACE=ETH0 METRIC=1

ADD DVMRP INTERFACE=ETH1 METRIC=1

ADD DVMRP INTERFACE=PPP0 METRIC=6
```



Configure multicast routing using DVMRP on Router C.

1. **Set the system name.**

   To set a unique system name for the router, enter the command:

```
SET SYS NAME=C-dvmrp
```

2. **Configure Frame Relay.**

   To configure a Frame Relay interface over a synchronous port to Router D, and add a data link circuit to the Frame Relay interface, enter the commands:

```
CREATE FRAMERELAY=0 OVER=SYN0 LMISCHEME=NONE

ADD FRAMERELAY=0 DLC=20
```

3. **Configure ISDN.**

   Set up an ISDN call to Router A for DVMRP multicast traffic. This call must have the same name as the ISDN call from Router A, and the opposite precedence. Enter the command:

```
ADD ISDN CALL=DVMRP OUTSUB=LOCAL SEARCHSUB=LOCAL
   PRECEDENCE=IN NUM=7654321
```

4. Configure PPP.

To configure a PPP interface over the ISDN interface, enter the command:

```
CREATE PPP=0 OVER=ISDN-DVMRP IDLE=ON
```

5. Configure IP.

To enable the IP module, and assign IP addresses to the interfaces, enter the commands:

```
ENABLE IP

ADD IP INTERFACE=FR0 IPADDRESS=202.96.152.12
   MASK=255.255.255.0

ADD IP INTERFACE=PPP0 IPADDRESS=203.45.90.3
   MASK=255.255.255.0

ADD IP INTERFACE=ETH0 IPADDRESS=172.74.2.3
   MASK=255.255.255.0
```

6. Configure IGMP.

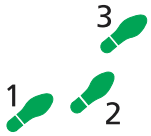
To enable IGMP on the router and on the interfaces over which group membership is to be managed, enter the commands:

```
ENABLE IP IGMP

ENABLE IP IGMP INTERFACE=ETH0

ENABLE IP IGMP INTERFACE=PPP0

ENABLE IP IGMP INTERFACE=FR0
```

7. Configure DVMRP.

Enable DVMRP on the router, and assign the interfaces over which DVMRP will perform multicast routing. Enter the commands:

```
ENABLE DVMRP

ADD DVMRP INTERFACE=ETH0 METRIC=1

ADD DVMRP INTERFACE=PPP0 METRIC=3

ADD DVMRP INTERFACE=FR0 DLC=20 METRIC=6
```



Configure multicast routing using DVMRP on Router D.

1. Set the system name.

To set a unique system name for the router, enter the command:

```
SET SYS NAME=D-dvmrp
```

2. Configure Frame Relay.

To create a Frame Relay interface over a synchronous port to Router C, and add a data link circuit to the Frame Relay interface, enter the command:

```
CREATE FR=0 OVER=SYN0 LMI=NONE

ADD FR=0 DLC=20
```

3. Configure IP.

To enable IP, and assign IP addresses to the interfaces, enter the commands:

```
ENABLE IP

ADD IP INTERFACE=ETH0 IP=172.70.1.2 MASK=255.255.255.0

ADD IP INTERFACE=FR0 IP=202.96.152.4 MASK=255.255.255.0
```

4. **Configure IGMP.**

   To enable IGMP on the router, and on the interfaces over which group membership will be managed, enter the commands:

```
ENABLE IP IGMP

ENABLE IP IGMP INTERFACE=ETH0

ENABLE IP IGMP INTERFACE=FR0
```

5. **Configure DVMRP.**

   To enable DVMRP on the router, and on the interfaces over which DVMRP will perform multicast routing, enter the commands:

```
ENABLE DVMRP

ADD DVMRP INTERFACE=ETH0 METRIC=1

ADD DVMRP INTERFACE=FR0 DLC=20 METRIC=6
```

Confirm multicasting.

When you have configured the three routers, the IP hosts connected to these interfaces can send and receive multicasts packets.

1. **Test multicasting.**

   Send IP multicast data between hosts connected to each of the routers to test whether IP multicasting is successful.

2. **Check the configuration.**

   To check the configuration on each router, use the commands:

```
SHOW DVMRP

SHOW IP IGMP

SHOW IP ROUTE MULTICAST
```

For more information on how to configure IP Multicasting, including PIM-SM and PIM-DM, see the *IP Multicasting* chapter in the *AR700 Series Router Software Reference*.

Configuring Dynamic Host Configuration Protocol (DHCP)

DHCP provides a method for passing configuration information to hosts on a TCP/IP network. DHCP is based on its predecessor Bootstrap Protocol (BOOTP), but adds automatic allocation of reusable network addresses and additional configuration options.

When the router is configured as a DHCP server, it will allocate IP addresses and other IP configuration parameters to clients (hosts), when the client requests them. This enables you to configure your IP network without manually configuring every client. Note that each client must also be configured to receive its IP address automatically.

As well as addresses, a DHCP server can assign a wide range of parameters to clients, including subnet information and mask, domain and hostname, server addresses, keepalive times, MTUs, boot settings, encapsulation settings, time settings, and TCP settings.

On the router, DHCP is based on *DHCP policies*. Policies are predefined sets of configuration information items. Each policy defines IP configuration information for the clients that are attached to a single IP interface. Each policy has at least one IP address *range* attached to it. A range is a list of consecutively numbered IP addresses. When the DHCP server uses a policy to supply DHCP information to a client, it assigns the client an unused IP address from the policy's IP address ranges.

DHCP and its predecessor BOOTP are both supported, but are disabled by default.

To configure the router as a DHCP server:

1. Enable IP and give the desired interface an IP address and subnet mask. This IP address needs to be in the subnet that you wish to assign to hosts that are connected to that interface. Use the commands:

   ```
   ENABLE IP

   ADD IP INTERFACE
   ```

2. Create a DHCP policy using the command:

   ```
   CREATE DHCP POLICY=name LEASETIME={lease-time|INFINITY}
       [INHERIT=name]
   ```

3. Assign an IP address range to the policy. This range must be in the same subnet as the IP address that you assigned to the interface. Use the command:

   ```
   CREATE DHCP RANGE=name IP=ipadd NUMBER=number POLICY=name
       [GATEWAY=ipadd]
   ```

4. Assign any other desired configuration settings to the policy, using the command:

   ```
   ADD DHCP POLICY=name [options...]
   ```

   The server will use that policy on that interface. Repeat this process with as many interfaces and policies as required.

5. Enable the DHCP server, using the command:

   ```
   ENABLE DHCP
   ```

For more information on how to configure DHCP, see the *Dynamic Host Configuration Protocol* (DHCP) chapter in the *AR700 Series Router Software Reference*.

Configuring a Novell IPX Network

The router's implementation of the Novell IPX protocol uses the term *circuit* to refer to a logical connection over an *interface*, similar to an X.25 permanent virtual circuit (PVC) or a Frame Relay Data Link Connection (DLC). The term *interface* refers to the underlying physical interface, such as Ethernet, Point-to-Point (PPP) and Frame Relay.

Before You Start

1. Collect the information that you will need to configure IPX. Pay particular attention to the following points:
   - Each network in a Novell internet, including all LANs and WAN links, must be assigned a network number. Novell file servers also have an internal network number. These network numbers must be unique across the Novell internet—no two networks or file servers may use the same network number. All devices attached to a network must use the same network number to refer to the network. Check to see what numbers your file servers are using. Many schemes exist to ensure that numbers are kept unique, for example, using the hexadecimal representation of the IP address or the telephone number of each location.
   - All routers, file servers and workstations attached to an Ethernet LAN must use the same Ethernet encapsulation or frame type. Table 12 on page 97 lists the Novell frame type and the equivalent AR700 router encapsulation. You can determine the file server name, internal network number, Ethernet frame type and Ethernet network number used by a Novell file server, by interrogating the file server itself. From the management console attached to the Novell file server, at the system console prompt type the command "config" and record the values of the fields "File server name", "IPX internal network number", "Frame type" and "LAN protocol". You can also access the system console by running the console utility from any workstation logged in as supervisor. For more details, contact your local Novell network administrator or refer to the Novell documentation.

Table 12: Frame type and equivalent router encapsulation.

Novell Frame Type	Router Encapsulation
Ethernet_802.3	802.3
Ethernet_802.2	802.2
Ethernet_II	EthII
Ethernet_SNAP	SNAP

2. Ensure that the routers you want to configure are connected as described in the *Quick Install Guide*.
3. Connect a terminal to the console port (port 0) on each router as described in the in the *Quick Install Guide*. Alternatively, you can connect a PC to the console port and use a terminal emulation program like Windows™ Terminal.
4. Login to the MANAGER account on each router. (see "*Logging In*" on page 15)

Configuring IPX

This example (Figure 15 on page 98) illustrates the steps required to configure a pair of AR410 routers to create a Novell® IPX internetwork, using the router's command line interface. In this scenario, PCs at a remote office need access to a Novell file server at the Head Office site. The two sites are connected by a PPP link over a wide area link—either a dedicated leased line or an ISDN call.

Figure 15: Example configuration for an IPX network.

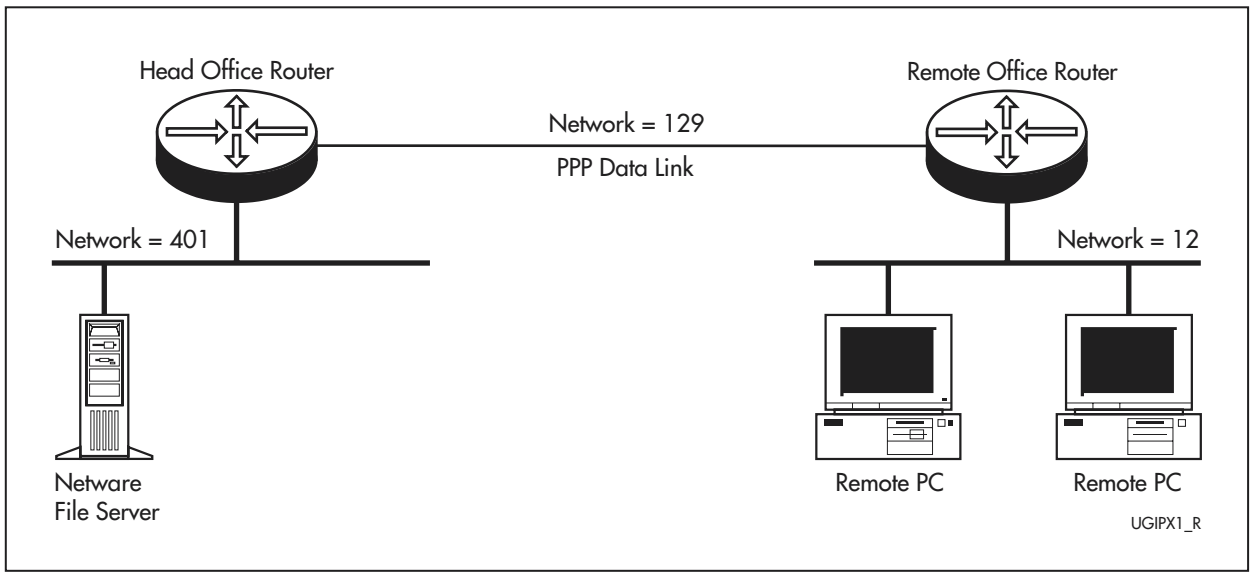
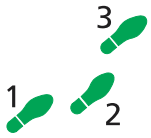


Table 13: Example configuration parameters for an IPX network .

Configuration Parameter	Head Office Router	Remote Office Router
Ethernet interface	eth0	eth0
Ethernet encapsulation	802.3	802.3
Novell network number for Ethernet	401	12
IPX circuit over Ethernet	1	1
PPP interface	ppp0	ppp0
Novell network number for PPP	129	129
IPX circuit over PPP	2	2



To configure IPX follow these steps

The following steps are required:

1. Configure the PPP link.
2. Configure the routers for IPX.
3. Test the configuration.
4. Save the configuration.

1. Configure the PPP Link

Refer to other sections of this guide on how to configure PPP interface 0 on each router to use the wide area link.

- See "*Point to Point Protocol (PPP)*" on page 70 for information about configuring PPP to use a synchronous link.
- See "*Configuring ISDN*" on page 76 for information about configuring PPP to use an ISDN call.
- If the PPP interface is configured for dial-on-demand operation (see "*Configuring ISDN Dial on Demand*" on page 81) or bandwidth on demand operation (see "*Configuring ISDN Bandwidth on Demand*" on page 82), these services are automatically used by the IPX routing software.

2. Configure IPX Routing

To purge the IPX static database to clear any pre-existing IPX configuration and enable the IPX routing software on each router, enter the commands:

```
PURGE IPX

ENABLE IPX
```

On the Head Office router define two IPX circuits, one for the Ethernet interface and one for the wide area link, by entering the commands:

```
ADD IPX CIRC=1 INT=ETH0 NETW=401 ENCAP=802.3

ADD IPX CIRC=2 INT=PPP0 NETW=129
```

To repeat this procedure on the Remote Office router, defining one IPX circuit for the Ethernet interface and one for the wide area link, enter the commands:

```
ADD IPX CIRC=1 INT=ETH0 NETW=12 ENCAP=802.3

ADD IPX CIRC=2 INT=PPP0 NETW=129
```

The routers are now configured for IPX and can exchange routes and service information.

3. Test the Configuration

To examine the route table and service table on each router, enter the commands:

```
SHOW IPX ROUTE

SHOW IPX SERVICE
```

The route table will contain paths from each Novell device which advertises routes, for example file servers and routers. The service table lists all the services, such as file services and print services, that devices are advertising.

The actual contents of the route table varies with the number and type of file servers present on the network. A route from each router to the other, and all services shown as

local (i.e. via eth0) on one router, should also be visible on the other router, via the PPP link.

Test that a workstation on the Remote Office LAN can login to the file server on the Head Office LAN.

4. Save the Configuration

Save the new dynamic configuration as a script, by entering the command:

```
CREATE CONFIG=IPXCONF.SCP
```

Configuring IPX Dial-on-Demand

This example (Figure 16 on page 100) illustrates how to set up the router to provide a wide area internet based on Novell's IPX routing protocol with dial-on-demand access. In this scenario, a PC at a remote site periodically accesses the Novell file server at a central site to read Email, transfer files or print documents on a laser printer. The two sites are connected by a PPP link over a wide area link—either a dedicated leased line or an ISDN call.

Figure 16: Example configuration for an IPX dial-on-demand network.

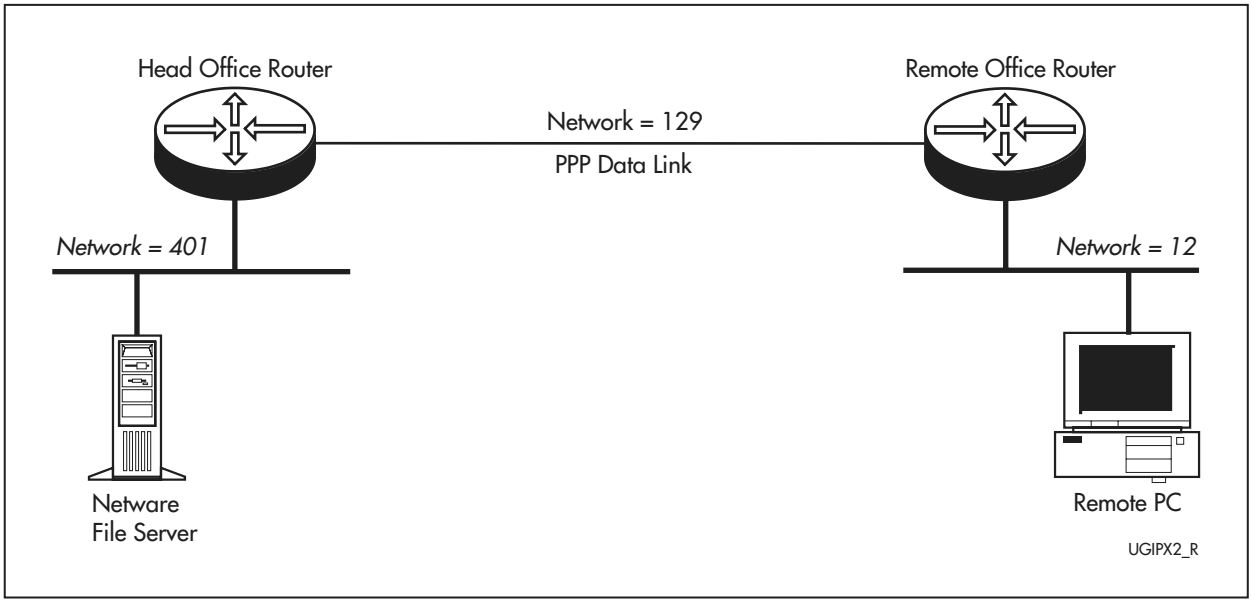
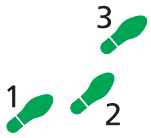


Table 14: Example configuration parameters for IPX dial-on-demand.

Parameter	Head Office Router	Remote Office Router
Ethernet interface	eth0	eth0
Ethernet encapsulation	802.3	802.3
Novell network number for Ethernet	401	12
IPX circuit over Ethernet	1	1
PPP interface	ppp0	ppp0
Novell network number for PPP	129	129
IPX circuit over PPP	2	2



To configure IPX dial-on-demand follow these steps

If the PPP link uses an ISDN call configured as a dial-on-demand link (see "*Configuring ISDN Dial on Demand*" on page 81), then you can configure IPX for IPX dial-on-demand services.

The following steps are required:

1. Clear the previous IPX configuration.
2. Enable IPX.
3. Define the IPX circuits.
4. Save the configuration.

1. Clear previous IPX configuration

To purge the IPX static database to clear an preexisting IPX configuration enter the command:

```
PURGE IPX
```

2. Enable IPX

To enable the IPX routing software on each router, enter the command:

```
ENABLE IPX
```

3. Define IPX circuits

On the Head Office router define two IPX circuits, one for the Ethernet interface and one for the wide area link. To configure the wide area link as a demand link and enable RIP and SAP change broadcasts, enter the commands:

```
ADD IPX CIRC=1 INT=ETH0 NETW=401 ENCAP=802.3
ADD IPX CIRC=2 INT=PPP0 NETW=129 DEMAND=ON
SET IPX CIRC=2 RIPCHANGE=YES SAPCHANGE=YES
```

Repeat this procedure on the Remote Office router, defining one IPX circuit for the Ethernet interface and one for the wide area link. To configure the wide area link as a demand link and enable RIP and SAP change broadcasts, enter the commands:

```
ADD IPX CIRC=1 INT=ETH0 NETW=12 ENCAP=802.3
ADD IPX CIRC=2 INT=PPP0 NETW=129 DEMAND=ON
SET IPX CIRC=2 RIPCHANGE=YES SAPCHANGE=YES
```

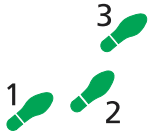
The routers are now configured for IPX dial-on-demand and can exchange routes and service information.

4. Save configuration

Save the new dynamic configuration as a script, by entering the command:

```
CREATE CONFIG=IPXDOD.SCP
```

The link is activated (the ISDN call is connected) whenever data is waiting to transmit over the wide area link, and deactivated when no data is transmitted over the link for a period of time. The link is also activated whenever there is a change of route or service information, to allow the exchange of RIP and SAP updates. To improve performance, you can configure RIP and SAP filters on the Head Office router to limit the number and size of broadcasts which activate the ISDN call.



To configure RIP and SAP filters, follow these steps on the Head Office router only:

1. **Create RIP filter**

   To create a RIP filter that only allows information about route changes to the file server's internal network (network number 7500) to be included in RIP broadcasts, enter the command:

   ```
   ADD IPX RIP=0 NET=7500 ACTION=INCLUDE
   ```

2. **Create SAP filter**

   To create a SAP filter that only allows information about the file services provided by the file server (named ACCOUNTS) to be included in SAP broadcasts, enter the command:

   ```
   ADD IPX SAP=0 SERVICE=ACCOUNTS TYPE=FILE ACTION=INCLUDE
   ```

3. **Associate RIP and SAP filters with IPX circuit**

   To associate the RIP and SAP filters with the IPX circuit over the PPP link, enter the command:

   ```
   SET IPX CIRC=2 RIPCHANGE=YES SAPCHANGE=YES OUTRIP=0
      OUTSAP=0
   ```

4. **Save configuration**

   To save the new dynamic configuration as a script, enter the command:

   ```
   CREATE CONFIG=IPXFILT.SCP
   ```

AppleTalk

The AppleTalk network architecture provides internetworking of Macintosh computers and other peripheral devices using LocalTalk media. AppleTalk allows seamless access to network services such as file servers and printers from the Macintosh desktop environment. The open nature of the architecture has enabled the AppleTalk network system to extended support to other media types (for example EtherTalk for Ethernet media), and a mixture of both Apple and non-Apple network devices on the same AppleTalk network.

To create an AppleTalk port (interface) associated with Eth port 0, enter the command:

```
ADD APPLE PORT INTERFACE=eth0
```

To display information about the ports configured for AppleTalk (Figure 17 on page 103), enter the command:

```
SHOW APPLE PORT
```

Figure 17: Example output from the SHOW APPLE PORT command.

```
Appletalk Port Details
-----------------------------------
  Port Number ............. 1
  Interface ............... eth0
  ifIndex ................. 1
  Node ID ................. 217
  Network Number .......... 22
  Network Range Start ..... 22
  Network Range End ....... 22
  State ................... ACTIVE
  Seed .................... NO
  Seed Network Start ...... 0
  Seed Network End ........ 0
  Hint .................... YES
  Hint Node ID ............ 179
  Hint Network ............ 22
  Default Zone ............ -

  Zone List is Empty
-----------------------------------
```

To interpret output from the SHOW APPLE PORT command see the *AppleTalk* chapter in the *AR700 Series Router Software Reference*.

Routing Information Protocol (RIP)

The Routing Information Protocol (RIP) is a distance vector protocol that is part of the TCP/IP protocol suite used to exchange routing information between routers. RIP determines a route based on the smallest hop count between source and destination.

To enable RIPv2 on the Eth port 0, enter the command:

```
ADD IP RIP INTERFACE=eth0 SEND=RIP2 RECEIVE=BOTH
```

To display information about RIP (Figure 18 on page 103), enter the command:

```
SHOW IP RIP
```

Figure 18: Example output from the SHOW IP RIP command.

```
Interface  Circuit/DLCI    IP Address     Send  Receive  Demand  Auth  Password
-------------------------------------------------------------------------------
eth0       -               -              RIP2  BOTH     NO      NO
ppp0       -               172.16.249.34  RIP1  RIP2     YES     PASS  ********
-------------------------------------------------------------------------------
```

To interpret output from the SHOW IP RIP command see the *Internet Protocol (IP)* chapter in the *AR700 Series Router Software Reference*.

Resource Reservation Protocol (RSVP)

The Resource Reservation Protocol (RSVP) is a signalling protocol designed to reserve bandwidth for realtime transmission. RSVP is not a traffic delivery protocol or a routing protocol. RSVP does not deliver the application's traffic to its destination or manage the routing of the data packets; this is left to existing transport and routing protocols.

RSVP enables the receiver of a traffic flow to make the resource reservations necessary to ensure that the receiver obtains the desired Quality of Service (QoS) for the traffic flow.

RSVP is disabled by default. To enable RSVP, enter the command:

```
ENABLE RSVP
```

Each IP interface that is to receive and process RSVP messages and accept reservation requests must be enabled. To enable RSVP on Eth port 0, enter the command:

```
ENABLE RSVP INTERFACE=eth0
```

To display information about the interfaces enabled for RSVP (Figure 19 on page 104), enter the command:

```
SHOW RSVP INTERFACE
```

Figure 19: Example output from the SHOW RSVP INTERFACE command.

```
RSVP Interfaces
                    Maximum       Reserved       No. Of
Interface  Enabled  Bandwidth(%)  Bandwidth(%)   Reservations  Debug     Encap
-------------------------------------------------------------------------------
Dynamic      No        75             0              0         None      RAW
eth0         Yes       75             0              1         None      RAW
ppp0         Yes       75             0              0         None      RAW
-------------------------------------------------------------------------------
```

To interpret output from the SHOW RSVP INTERFACE command see the *Resource Reservation Protocol (RSVP)* chapter in the *AR700 Series Router Software Reference*.

OSPF

Open Shortest Path First (OSPF) is an Internal Gateway Routing Protocol, based on Shortest Path First (SPF) or link-state technology. OSPF is a routing protocol that determines the best path for routing IP traffic over a TCP/IP network.

These features are supported by OSPF:

- Authentication of routing updates.
- Tagging of externally-derived routes.
- Fast response to topology changes with low overhead.
- Load sharing over meshed links.

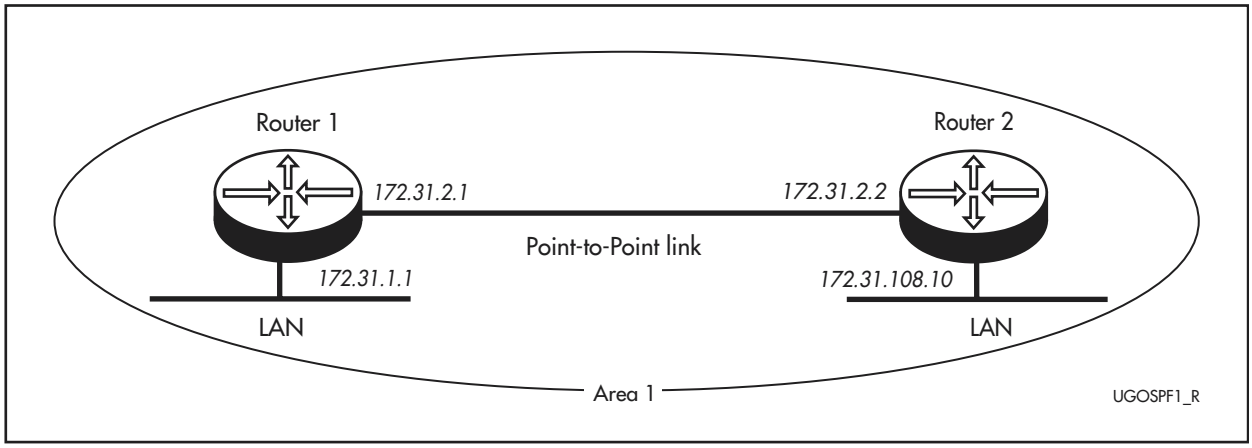
OSPF supports three types of physical networks—point-to-point, broadcast and non-broadcast.

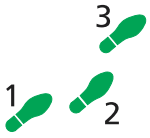
When using OSPF to route an IP packet, the router looks up the routing table entry which best matches the destination of the packet. This routing table entry contains the interface and nexthop router to forward the IP packet to its destination. The routing table entry that best matches the destination is determined first by the path type, then the longest (most specific) network mask. At this point there may still be multiple routing entries to the destination; if so then equi-cost multi-path routes exist to the destination. Such equi-cost routes are appropriately used to share the load to the destination.

Configuring a Basic OSPF Network

This example (Figure 20 on page 105) is a simple network of two routers connected together, each with its own local area network. The routers all belong to a single class B network 172.31.0.0, which has further been subnetted using the subnet mask 255.255.255.0.

Figure 20: .A basic OSPF network with an addressless PPP link.





To configure a basic OSPF network follow these steps

The following steps are required:

1. Configure the PPP and Ethernet interfaces on router 1.
2. Configure router 1 as an OSPF router.
3. Configure the PPP and Ethernet interfaces on router 2.
4. Configure router 2 as an OSPF router.

1. Configure the PPP and Ethernet interfaces on router 1.

To create IP interfaces to use the PPP and Ethernet interfaces, and assign an OSPF metric to each IP interface, enter the command:

```
CREATE PPP=0 OVER=SYN0
ENABLE IP
ADD IP INTERFACE=PPP0 IP=172.31.2.1 MASK=255.255.255.0
   OSPFMETRIC=1
ADD IP INTERFACE=ETH0 IP=172.31.1.1 MASK=255.255.255.0
   OSPFMETRIC=1
```

2. Configure router 1 as an OSPF router.

To create an OSPF area, assign the IP interfaces to the area, and configure OSPF routing parameters, enter the commands:

```
ENABLE OSPF
ADD OSPF AREA=0.0.0.1 AUTHENTICATION=PASSWORD
ADD OSPF RANGE=172.31.0.0 AREA=0.0.0.1 MASK=255.255.0.0
ADD OSPF INTERFACE=ETH0 AREA=0.0.0.1 PASSWORD=asecret
ADD OSPF INTERFACE=PPP0 AREA=0.0.0.1 PASSWORD=bsecret
```

3. Configure the PPP and Ethernet interfaces on router 2.

To create IP interfaces to use the PPP and Ethernet interfaces, and assign an OSPF metric to each IP interface, enter the command:

```
CREATE PPP=0 OVER=SYN0
ENABLE IP
ADD IP INTERFACE=PPP0 IP=172.31.2.2 MASK=255.255.255.0
   OSPFMETRIC=1
ADD IP INTERFACE=ETH0 IP=172.31.108.10 MASK=255.255.255.0
   OSPFMETRIC=1
```

4. Configure router 2 as an OSPF router.

To create an OSPF area, assign the IP interfaces to the area, and configure OSPF routing parameters, enter the command:

```
ENABLE OSPF
ADD OSPF AREA=0.0.0.1 AUTHENTICATION=PASSWORD
ADD OSPF RANGE=172.31.0.0 AREA=0.0.0.1 MASK=255.255.0.0
ADD OSPF INTERFACE=ETH0 AREA=0.0.0.1 PASSWORD=csecret
ADD OSPF INTERFACE=PPP0 AREA=0.0.0.1 PASSWORD=bsecret
```

For more information about configuring OSPF, see the *Open Shortest Path First (OSPF)* chapter in the *AR700 Series Router Software Reference.*

Chapter 7

Maintenance and Troubleshooting

This Chapter

If you are familiar with networking and router operations, you may be able to diagnose and solve some problems yourself.

This chapter gives tips on how to:

- start your router (see "*How the Router Starts Up*" on page 108).
- avoid problems (see "*How to Avoid Problems*" on page 109).
- reconfigure your router if you accidentally clear the FLASH memory (see "*What to Do if You Clear FLASH Memory Completely*" on page 111).
- troubleshoot a PPP link that disconnects (see "*What to Do if the PPP Link Disconnects Regularly*" on page 112).
- reset passwords if they are lost (see "*What to Do if Passwords are Lost*" on page 112).
- gather information from your router that support personnel need to provide accurate support tailored to your situation (see *"Getting the Most Out of Technical Support" on page 112*).
- restart the router at any time with no configuration (see "*Resetting Router Defaults*" on page 113).
- check whether there is a connection between the router and another routing interface in the network (see "*Checking Connections Using PING*" on page 113).
- troubleshoot if no routes exists to the remote router (see "*Troubleshooting IP Configurations*" on page 114 and "*Troubleshooting IPX Configurations*" on page 116).
- troubleshoot problems with DHCP IP addresses if the router is acting as a client or as a server (see "*Troubleshooting DHCP IP Addresses*" on page 116)
- examine the route that packets pass between two systems running the IP protocol (see "*Using Trace Route for IP Traffic*" on page 118).

Information gained from the LEDs on the front panel of the router is described in the *AR Series Router Hardware Reference*.

How the Router Starts Up

The sequence of operations that the router performs when it boots are:

1. Perform startup self tests.
2. Perform the install override option.
3. Load the FLASH boot or EPROM release as the INSTALL boot.
4. Inspect and check INSTALL information.
5. Load the required release as the main boot.
6. Start the router.
7. Execute the boot script, if one has been configured.

If a terminal is connected to *asyn0*, a series of status and progress messages similar to those shown in Figure 21 on page 108 are displayed during the startup process.

Figure 21: router startup messages.

```
INFO: Self tests beginning.
INFO: RAM test beginning.
PASS: RAM test, 4096k bytes found.
INFO: BBR tests beginning.
PASS: BBR test, 128k bytes found.
PASS: BBR test. Battery OK.
INFO: Self tests complete
INFO: Downloading router software.
Force EPROM download (Y) ?
INFO: Initial download succeeded
INFO: Executing configuration script <boot.cfg>
INFO: Router startup complete

Manager >
```

The startup self tests check the basic operation of the router. If your router passes these tests the router should be able to at least proceed far enough to perform the load of the FLASH boot or EPROM release and to start operating.

The install override option is designed to allow a mandatory router boot from the FLASH boot or EPROM release. The message:

```
Force EPROM download (Y)?
```

is displayed on the terminal connected to *asyn0* and the router pauses. If you do not press a key within a few seconds, the startup process will continue and all steps in the sequence are executed. If the [Y], [S], [N] or [Ctrl/D] key on the terminal are pressed immediately after the message is displayed, you can alter the router startup process (Table 15 on page 109).

Table 15: Router startup sequence keystrokes.

Pressing key...	Forces the router to...
Y	Load the FLASH boot or EPROM release, with no patch, and skip straight to step 6.
S	Start with the default configuration. Any boot script or NVS configuration is ignored.
N	Configure from NVS, ignoring any boot script.
[Ctrl/D]	Enter diagnostics mode.

When you start the router the FLASH boot or EPROM release is always loaded first. The FLASH boot or EPROM release contains all the code required to obtain and check the INSTALL information. This first boot is known as the INSTALL boot. The INSTALL information is inspected and the router is setup to perform another load. Even if the actual release required is the FLASH boot or EPROM release, another load is always performed. At this point, if a patch load is required, it is also performed.

The router startup occurs immediately after the install override option, or after the INSTALL information check. The INSTALL information check performs a full startup of router software and initiates the normal operation of the router.

Finally, if there is a defined boot script, this script is executed.

How to Avoid Problems

If you perform the following procedures you may help reduce the likelihood and impact of some future router events.

Set system territory

Set the system territory to the country or region in which the router is connected to the network. Some protocols are implemented in differently in some countries. To ensure that the router uses variants that will work in the country your router is routing in, enter the command:

```
SET SYSTEM TERRITORY={AUSTRALIA|CHINA|EUROPE|JAPAN|KOREA|
   NEWZEALAND|USA}
```

Backup software files

Store a backup of the current router software. If the router software is accidentally cleared from the router's FLASH memory, you will need to reload the software release and patch files. If your access to the Internet is via the router, then you will need the files on your LAN. You may wish to keep a copy of the current software and patch files on a TFTP server on your network. You can download router software from the website at http://www.alliedtelesyn.co.nz/.

Backup configuration script

Store a backup of the latest configuration script, in case the configuration file on the router is accidentally deleted or damaged.

Backup router

If your network has many routers, you may wish to keep a backup router ready to replace any router that malfunctions. When you upgrade the software release or patch on the other routers in the network, upgrade the backup too. Store on it one current config script for each router in your network, so that when it is needed, you need only set the configuration file with which it boots to match the router it replaces.

Configure logging

The logging facility stores log messages for events with a specified severity in a log file. You can change the size of the log file, and the kind of messages recorded. You can configure the router to output log messages in several ways, including to a remote router with a specified IP address, or as an email to a particular email address. The router can also receive log messages from another router. Set the Logging Facility to log and forward the log messages you need to monitor your network (see the *Logging Facility* chapter in the *AR700 Series Router Software Reference*). Inspect the log file from time to time, and if difficulties arise.

Configure Firewall

The firewall facility is enabled with a special feature license. To obtain a special feature license contact an Allied Telesyn authorised distributor or reseller.

Use the Firewall to protect your network from several kinds of unwanted traffic or deliberate attacks (see the *Firewall* chapter in the *AR700 Series Router Software Reference*. A special feature licence is required.

FLASH compaction

If the FLASH memory gets filled beyond a certain level, it will automatically activate FLASH compaction to recover any space that is made available from deleted files. You can also activate FLASH compaction manually if required.

While FLASH is compacting, do not restart the router or use any commands that affect the FLASH file subsystem. Do not restart the router, or create, edit, load, rename or delete any files until a message confirms that FLASH file compaction is completed. Interrupting flash compaction may result in damage to files. Damaged files are likely to prevent the router from operating correctly.

Watch for software updates

From time to time patches may be released to improve the function of your router software, and new software releases make new features available. Watch for patches and new software releases on the website at http://www.alliedtelesyn.co.nz/.

What to Do if You Clear FLASH Memory Completely

DO NOT clear the FLASH memory completely. The software release files are stored in FLASH, and clearing it would leave no software to run the router.

If you accidentally do this, you will need to:

1. **Boot with default configuration.**

   Reboot the router from a terminal connected to the asynchronous terminal port (not Telnet). Use the install override to run the default configuration (see "*How the Router Starts Up*" on page 108).

2. **Log in.**

   Log in to the router using the default password *friend* for the *manager* account.

3. **Put current software release on server.**

   Make sure you have the current software release and patch files on a server connected to the router by an Ethernet port. Current software release and patch files are downloaded from the website at http://www.alliedtelesyn.co.nz/.

4. **Assign an IP address.**

   Assign an IP address to the router interface over which the software files are downloaded (see "*Assigning an IP Address*" on page 15).

5. **Load software files onto router.**

   Load the required software and patch onto the router (see "*Loading and Uploading Files*" on page 53).

6. **Set the install information.**

   Set the router to use the software installed (see *"Upgrading Router Software" on page 57*).

7. **Reconfigure the router.**

   If you have a copy of the recent configuration file stored on your network, you can download this onto the router too. Otherwise you will need to re-enter all configuration.

While FLASH is compacting, do not restart the router or use any commands that affect the FLASH file subsystem. Do not restart the router, or create, edit, load, rename or delete any files until a message confirms that FLASH file compaction is completed. Interrupting flash compaction may result in damage to files. Damaged files are likely to prevent the router from operating correctly.

If you accidentally restart the router, or use any commands that affect the FLASH file subsystem, contact your authorised distributor or reseller. You may have to return the router to the factory.

What to Do if the PPP Link Disconnects Regularly

If the device at the other end of the PPP link is not an ATR router or switch but is supplied by another vendor turn LQR (Link Quality Reporting) off on PPP links (LQR=OFF) and instead use LCP Echo Request and Echo Reply messages to determine link quality (ECHO=ON). Enter the command:

```
SET PPP=ppp-interface ECHO=ON LQR=OFF
```

What to Do if Passwords are Lost

If a user forgets their password, to reset the password from an account with MANAGER privilege, enter the command:

```
SET USER=login-name PASSWORD=password
```

You can reset passwords for accounts with MANAGER privilege with the same command, provided the manager can login to at least one account with MANAGER privilege.

If you require further assistance contact your authorised distributor or reseller.

Getting the Most Out of Technical Support

For online support for your router, see our on-line support page at http://www.alliedtelesyn.co.nz/.

If you require further assistance, contact your authorised distributor or reseller. Gather as much of the following information from your router and network as you can. This gives the support personnel as much information as possible to diagnose and solve your problem. They may ask you to send the information to them by email.

Gather this information:

- Your name, organisation and contact details.
- What is the make and model of your router? Enter the command:

  ```
  SHOW SYSTEM
  ```

- Which software release and patch files is your router running? For example, `52-261.rez`, `52261-01.paz`. Enter the command:

  ```
  SHOW INSTALL
  ```

- What software configuration is currently running? Enter the command:

  ```
  SHOW CONF DYN
  ```

- How is the router connected to your network? A diagram showing the physical configuration of the network your router is operating in may be useful.

- To get debugging output, enter the command:

```
SHOW DEBUG
```

- Depending on the problem, the support personnel may also ask you for the output from the following commands (see the *Monitoring and Fault Diagnosis* section in the *Operations* chapter, *AR700 Series Router Software Reference*):

```
SHOW EXCEPTION
SHOW STARTUP
SHOW LOG
SHOW CPU
SHOW BUFFER
```

Resetting Router Defaults

To restart the router at any time with no configuration, enter the command:

```
RESTART ROUTER CONFIG=NONE
```

If `boot.cfg` has changed, to set it back to the default configuration by saving the default dynamic configuration to the `boot.cfg` file, enter the command:

```
CREATE CONFIG=boot.cfg
```

To set the router to restart with the boot configuration file, enter the command:

```
SET CONFIG=boot.cfg
```

DO NOT clear the FLASH memory completely. The software release files are stored in FLASH, and clearing it would leave no software to run the router.

Checking Connections Using PING

If an aspect of the router's configuration dependent on access to a server functions incorrectly, PINGing the server from the router, and the router from the server, is a useful first step in diagnosis.

You can use PING (Packet Internet Groper) to check whether there is a connection between the router and another routing interface in the network. Use the router's extended PING command over IPv4, IPv6, IPX and AppleTalk network protocols. PING sends echo request packets in the chosen format, and displays responses at the terminal. Enter the command:

```
PING [{[IPADDRESS=]ipadd|[IPXADDRESS=]network:station|
    [APPLEADDRESS=]network.node}] [LENGTH=number]
    [NUMBER={number|CONTINUOUS}] [PATTERN=hexnum]
    [{SIPADDRESS=ipadd|SIPXADDRESS=network:station|
    SAPPLEADDRESS=network.node}] [SCREENOUTPUT={YES|NO}]
    [TIMEOUT=number] [TOS=number]
```

To set PING defaults, enter the command:

```
SET PING [{[IPADDRESS=]ipadd|[IPXADDRESS=]network:station|
    [APPLEADDRESS=]network.node}] [LENGTH=number]
    [NUMBER={number|CONTINUOUS}] [PATTERN=hexnum]
    [{SIPADDRESS=ipadd|SIPXADDRESS=network:station|SAPPLEADDR
    ESS=network.node}] [SCREENOUTPUT={YES|NO}]
    [TIMEOUT=number] [TOS=number]
```

To display the default PING settings and summary information, enter the command:

```
SHOW PING
```

The stop a PING that is in progress, enter the command:

```
STOP PING
```

If you can PING the end destination, then the physical and layer 2 links are functioning, and any difficulties are in the network or higher layers.

If PING to the end destination fails, PING intermediate network addresses. If you can successfully PING some network addresses, and not others, you can deduce which link in the network is down.

Note that if Network Address Translation (NAT) is configured on the remote router, PINGing devices connected to it may give misleading information.

For more information about using PING, see the *Internet Protocol (IP)* chapter in the *AR700 Series Router Software Reference.*

Troubleshooting IP Configurations

No Route Exists to the Remote Router

1. **Wait for RIP update**

   Wait for at least one minute to ensure that a RIP update has been received (See "*Routing Information Protocol (RIP)*" on page 103).

2. **Try using Telnet to access the remote router.**

   To Telnet from the local router to the remote router, and from the remote router to the local router, enter the command:

   ```
   TELNET {ipadd|ipv6add|host}
   ```

3. **Check PPP link**

   To check that the PPP link is OPENED for both LCP and IP, enter the command:

   ```
   SHOW PPP
   ```

   The display should look like that shown in Figure 22 on page 115. For more information on how to check the PPP link see "*Point-to-Point Protocol (PPP)*" on page 5-1 in the *Point-to-Point Protocol (PPP)* chapter, *AR700 Series Router Software Reference*.

Figure 22: Example output from the SHOW PPP command for a basic TCP/IP network.

```
Name            Enabled  ifIndex  Over                  CP            State
-------------------------------------------------------------------------
ppp0              YES      04                           IPCP          OPENED
                                    isdn-roho            LCP           OPENED
-------------------------------------------------------------------------
```

To interpret output from the SHOW PPP command see the *Point-to Point (PPP)* chapter in the *AR700 Series Router Software Reference*.

4. Restart IP

To try restarting the IP routing software (a warm restart), enter the command:

```
RESET IP
```

5. Contact your authorised distributor or reseller for assistance

If the route still does not appear, contact your authorised distributor or reseller for assistance.

Telnet Fails

1. If Telnet to router fails

Check that the IP address you used matches the one assigned to the router.

To check that RIP is configured correctly, enter the command:

```
SHOW IP RIP
```

To check that the IP Telnet server is enabled on each router, enter the command.

```
SHOW IP
```

If the Telnet server is disabled, enable the Telnet server with the command:

```
ENABLE TELNETSERVER
```

2. If Telnet to host fails

If Telnet into a host on the remote LAN fails, but works into the remote router, check that the IP address you are using is correct. To check that both routers are gateways, not servers, enter the command:

```
SHOW IP
```

The "IP Packet Forwarding" field in the output should be set to "Enabled". Refer to the documentation for the host TCP/IP software for more information about configuring a gateway.

The host's TCP/IP software should be configured to use the Head Office router as its gateway. Refer to the documentation for the host TCP/IP software for more information about configuring a gateway.

3. Contact your authorised distributor or reseller for assistance

If problems persist, contact your authorised distributor or reseller for assistance.

Troubleshooting DHCP IP Addresses

Your router is acting as a DHCP client

If your router is acting as a DHCP client the router should receive its IP address dynamically. If your router is not receiving an IP address, check that the domain name and host name are correct.

Your router is acting as a DHCP server

If your router is not assigning IP addresses to a host, or hosts, on the subnet perform this procedure:

1. Reboot the host machine, to force it to re-request IP settings.
2. Check the host's TCP/IP settings.

   In Microsoft® Windows™ 95/98, click **Settings** → **Control Panel** → **Network**. Select **TCP/IP** and click **Properties**. Click **Obtain an IP address automatically**.

   In Microsoft® Windows™ 2000, click **Settings** → **Control Panel** → **Network and Dial-up Connections** → **Local Area Connection** → **Properties**. Select **Internet connection (TCP/IP)** and click **Properties**. Click **Obtain an IP address automatically**.
3. Check that the DHCP server has a large enough range of addresses. To assign a range, enter the command:

   ```
   CREATE DHCP RANGE
   ```

Troubleshooting IPX Configurations

No Routes are Visible to the Remote Router

1. Check the PPP link

To check that the PPP link is active, enter the command:

```
SHOW PPP
```

The display should look like that shown in Figure 23 on page 116. The state of the IPX control protocol (IPXCP) should be "OPENED". If not, then the fault lies with the connection between the two routers, or the PPP configuration at either end of the link.

Figure 23: Example output from the SHOW PPP command for a basic Novell IPX network.

```
Name            Enabled  ifIndex  Over                 CP          State
-------------------------------------------------------------------------
ppp0              YES      04                          IPXCP       OPENED
                                    isdn-roho          LCP         OPENED
-------------------------------------------------------------------------
```

To interpret output from the SHOW PPP command see the *Point-to Point (PPP)* chapter in the *AR700 Series Router Software Reference*.

2. Check IPX circuit configuration

To check that the IPX circuits are correctly configured on each router repeat steps 1 through 3 above, or enter the command:

```
SHOW IPX CIRCUIT
```

Check that there are two circuits, and for each circuit check that the circuit is enabled, uses the correct interface and encapsulation (for Ethernet interfaces), the network number is correct and "On demand" is set to "no". If not, then repeat steps 1 through 3.

3. Contact your authorised distributor or reseller for assistance

If you still have no visible routes to the remote router, contact your authorised distributor or reseller for assistance.

Local Workstations Can Not Access Remote Servers

A number of different events can cause this problem. The following list of events gives the most common:

1. Move workstation to server LAN

Check that when the workstation is moved to the same LAN as the file server, it is able to access the server. If not, the fault lies with the configuration of the workstation or file server. Check with your Novell network administrator.

2. Check NET.CFG file

Take care with the workstation NET.CFG file. Always specify the encapsulation (frame) as different LAN card drivers use different default encapsulations.

3. Check for file server on Remote Office router

Does the file server appear in the IPX service table of the Remote Office router? If the server does not appear in the table, its presence is not advertised to the local LAN. To check this, enter the command:

```
SHOW IPX SERVICE
```

This should produce a display like that shown in Figure 24 on page 117. The important point is that the file server must appear in the service table on the Remote Office router and there must be a route to the file server's internal network number. If there is, and it still does not work, contact your authorised distributor or reseller for assistance.

Figure 24: Example output from the SHOW IPX SERVICES command for a basic Novell IPX network

```
IPX services
Name                                                                    Age
  Address                       Server type           Circuit     Hops  Defined
------------------------------------------------------------------------------
ACCOUNTS                                                                0
  00007500:000000000001:0451    0004:Fileserver         1 (eth0)    1   SAP
ACCOUNTS                                                                0
  00007500:000000000001:8104    0107:RCconsole          1 (eth1)    1   SAP
TYPISTS                                                                 0
  00000012:0080488018d8:0451    0004:FileServer         1 (ppp0)    2   SAP
------------------------------------------------------------------------------
```

To interpret output from the SHOW IPX SEVICES command see the *Novell IPX* chapter in the *AR700 Series Router Software Reference*.

4. Check route tables

To check the route tables on both routers, enter the command:

```
SHOW IPX ROUTE
```

Check for the presence of networks on the remote side of the wide area network. If the remote network is missing from the route table on either router, enter the command:

```
RESET IPX
```

which resets the IPX routing software and forces the routers to broadcast their routing and service tables.

Using Trace Route for IP Traffic

You can use trace route to discover the route that packets pass between two systems running the IP protocol. Trace route sends an initial UDP packets with the Time To Live (TTL) field in the IP header set starting at 1. The TTL field is increased by one for every subsequent packet sent until the destination is reached. Each hop along the path between two systems responds with a TTL exceeded packet and from this the path is determined.

To initiate a trace route, enter the command:

```
TRACE [[IPADDRESS=]ipadd] [MAXTTL=number] [MINTTL=number]
    [NUMBER=number] [PORT=port-number] [SCREENOUTPUT={YES|NO}]
    [SOURCE=ipadd] [TIMEOUT=number] [TOS=number]
```

Any parameters not specified use the defaults configured with a previous invocation of the command:

```
SET TRACE [[IPADDRESS=]ipadd] [MAXTTL=number] [MINTTL=number]
    [NUMBER=number] [PORT=port-number] [SCREENOUTPUT={YES|NO}]
    [SOURCE=ipadd] [TIMEOUT=number] [TOS=number]
```

As each response packet is received a message is displayed on the terminal device from which the command was entered and the details are recorded. To display the default configuration and summary information, enter the command:

```
SHOW TRACE
```

To halt a trace route that is in progress, enter the command:

```
STOP TRACE
```

For more information about trace route, see the *Internet Protocol (IP)* chapter in the *AR700 Series Router Software Reference.*